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FILED NOV 14, 2016  
DOCUMENT NO. 08790-16  
FPSC - COMMISSION CLERK  
DIVISION OF ECONOMICS  
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# Public Service Commission

November 15, 2016

RECEIVED-FPSC  
2016 NOV 14 PM 2:09  
COMMISSION  
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Michael Smallridge  
3336 Grand Ridge Blvd., Suite 102  
Holiday, FL 34690

## STAFF'S SECOND DATA REQUEST

**Re: Docket No. 160143-WU Application for a Staff Assisted Rate Case for Charlie Creek Utilities, LLC in Hardee County, Florida**

Dear Mr. Smallridge:

Based on staff's evaluation of Charlie Creek Utilities, LLC's (Charlie Creek or Utility) audit, staff has follow-up questions in order to complete our analysis for the staff-assisted rate case.

1. General System Information:
  - a. Please provide the number of lots that are currently vacant, if any.
  - b. Are there any plans for expansion with the intent to add lots or customer connections? If yes, please explain.
2. Customer Complaints: As indicated in your response to staff's first data request, no customer complaints were filed during the test year with the utility. Please provide copies of all customer complaints filed with the utility since assumed operations in November, 2014.
3. Pumped & Metered Water: Please refer to the 2015 Monthly Operating Reports for the total amounts of water pumped for September, October, and December, as provided in response to staff's first data request. In September, October, and December, there were large increases in the total gallons of pumped water compared to prior months.
  - a. Please explain why there were large variations in the total gallons pumped for September, October, and December of 2015.
  - b. Please identify what actions, if any, were taken to mitigate these large increases?

4. Water Sold: Please refer to the Billing Summary which lists the metered water sold for January, February, and March in the test year, as provided in response to staff's first data request. Also, refer to the Water Sold To Customers as filed in the 2015 Annual Report for January, February, and March.
  - a. Please explain why the data for the water sold in these months differs.
5. Water Utilized for Other Uses: Please refer to the 2015 Monthly Operating Reports for the total amounts of water pumped for March, April, May, June, July, and November in the test year, as provided in response to staff's first data request. Also, refer to the Water Sold To Customers and water Recorded Accounted For Loss Through Line Flushing Etc. as filed in the 2015 Annual Report.
  - a. Please explain why the water sold and utilized for other uses in these months was greater than the amount of water pumped.
6. Contractual Services: As provided in the response to staff's first data request, the invoices for Contractual Services totaled \$13,999. As indicated in the SARC application filed June 3, 2016, the Contractual Services totaled \$24,077. Please provide a categorization of all Contractual Service types and the expense for each one.
7. Purchased Power: As provided in the response to staff's first data request, the invoices for Purchased Power totaled \$3,804. As indicated in the SARC application filed June 3, 2016, the Purchased Power totaled \$3,926. Please provide an explanation for the difference in these amounts.
8. Chemicals: As provided in the response to staff's first data request, the invoices for Chemicals totaled \$1,550. As indicated in the SARC application filed June 3, 2016, the Chemicals totaled \$1,994. Please provide an explanation for the difference in these amounts.
9. Pro Forma: Please complete the spreadsheet attached concerning any pro forma projects. Include three (3) bid proposals or estimates for each of the pro forma items. If three bid proposals are not available, please provide an explanation stating the reason. If none, please provide a statement indicating that there are no pro forma plant projects.
10. Customer Class: Does the utility have any general service customers? If yes, please provide a list of all general service customers by meter size and service address.
11. Miscellaneous Service Charges: Please provide a detailed explanation of the Disconnect and Reconnect (D&R) charge of \$30.00. Does this charge provide a normal or violation reconnection?
  - a. Please provide a schedule of D&R charges by customer class and meter size per month during the test year.

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b. Please provide cost justification for the utility's desired late payment charge and credit card convenience fee?

12. Meter Tampering Charge: Please explain why the utility is charging a \$50.00 meter tampering charge that is not in accordance with the approved tariff?

a. If the utility would like to request for a meter tampering charge please provide the appropriate cost justification.

Please file all responses electronically no later than December 12, 2016, at the Commission's website at [www.floridapsc.com](http://www.floridapsc.com), by selecting the Clerk's Office and Electronic Filing Web Form. Should you have any questions, please feel free to contact me at (850) 413-6473 or email me at [mfriedri@psc.state.fl.us](mailto:mfriedri@psc.state.fl.us).

Sincerely,

A handwritten signature in black ink that reads "Marissa Friedrich". The signature is written in a cursive style with a large, stylized "M" at the beginning.

Marissa Friedrich  
Public Utility Analyst I

cc: Division of Commission Clerk (Docket No. 160143-WU)