

**Collin Roehner**

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**From:** Ruth McHargue  
**Sent:** Wednesday, November 16, 2016 1:03 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 160101

Customer correspondence

-----Original Message-----

From: Consumer Contact  
Sent: Thursday, November 10, 2016 8:56 AM  
To: Ruth McHargue  
Subject: To CLK Docket 160101

Copy on file, see 1227531C. DHood

-----Original Message-----

From: [consumerComplaint@psc.state.fl.us](mailto:consumerComplaint@psc.state.fl.us) [<mailto:consumerComplaint@psc.state.fl.us>]  
Sent: Thursday, November 10, 2016 8:48 AM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 121739

**CUSTOMER INFORMATION**

Name: Aaron Courtley  
Telephone:  
Email:  
Address: 618 acapulca wy Altamonte Springs FL 32714

**BUSINESS INFORMATION**

Business Account Name: utilites inc  
Account Number:  
Address: 618 acapulca wy Altamonte Springs FL 32714

Water County Selected: Seminole

**COMPLAINT INFORMATION**

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:  
Ref: Docket NO: 160101-WS

This is concerning the rate increase in which Utilities Inc. is requesting from the commission for water/waste charges. I do not believe that any rate should be increased at this time as this water company is currently charging a higher rate compared to Orange County. Further more I find it hard to believe that a company is trying to request an almost 300% increase in all of their charges to their customers. There is no service or goods that can justify that much of an increase for a one year period. I hope that this complaint helps to stop or to minimize the amount of the rate change as I feel none is warranted at this time.

Thank you for taking the time to review this.

Aaron Courtley