

**Sandra Soto**

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**From:** Joann Parsons  
**Sent:** Tuesday, November 22, 2016 2:30 PM  
**To:** Commissioner Correspondence  
**Subject:** Ack. ltr to Landry  
**Attachments:** 2016-11-22, Ack. ltr to Landry.pdf

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket Nos. 150269 & 160101.

Thank you.

Joann

STATE OF FLORIDA

JULIE I. BROWN  
CHAIRMAN



Capital Circle Office Center  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850  
(850) 413-6042

## Public Service Commission

November 22, 2016

Ms. Letitia Landry  
11300 Merganser Way  
New Port Richey, FL 34654

**Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.**

Dear Ms. Landry:

Thank you for contacting the Florida Public Service Commission (PSC) about Utilities, Inc. of Florida's (UIF) rate petition. Please note that your correspondence has been included in the above-referenced file (Docket No. 160101-WS) for consideration.

PSC customer service hearings will be held in January and February 2017, throughout UIF's service area for Commissioners to hear directly from customers about UIF's rate request and service. In addition to all correspondence provided to the PSC, customer comments made during those hearings will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The PSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, PSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160101.

Sincerely,

A handwritten signature in blue ink that reads "Julie Brown".

Julie Brown  
Chairman

cc: Office of Commission Clerk