

Collin Roehner

From: Ruth McHargue
Sent: Monday, November 28, 2016 10:45 AM
To: Consumer Correspondence
Cc: Diane Hood; Cindy Muir
Subject: FW: To CLK Docket 160101
Attachments: E-Form Other Complaint TRACKING NUMBER 121803; Water and Sewer Rate Hike; Utilities Inc. of Florida and Docket #160101-WS

Customer correspondence

From: Diane Hood
Sent: Wednesday, November 23, 2016 12:33 PM
To: Ruth McHargue
Subject: To CLK Docket 160101

Copies on file. DHood

Collin Roehner

From: Carlos Abreu <manny_gabby@yahoo.com>
Sent: Monday, November 21, 2016 10:45 PM
To: Consumer Contact
Subject: Utilities Inc. of Florida and Docket #160101-WS

Good Evening,

I am writing this email on behalf of my parents who reside in Altamonte Springs, Florida. They have been made aware of another proposed price hike in their water bill by Utilities Inc. of Florida. First of all, I would like to begin by stating that their customers are gouged on a monthly basis. A good friend of ours across State Road 436 has a monthly water bill that rarely exceeds \$80, while my parents rarely have anywhere near that. I looked at their water bill for the last twelve months and they are paying an average of \$238/month. I looked at monthly water bills in major US cities and only Atlanta, San Francisco, and Seattle were higher. The states had their highest city monthly bills listed. In Florida it showed Jacksonville at \$133/month, nearly half of what my parents pay per month.

Everywhere I look online to see if there are people with Utilities Inc. issues I find horror story after horror story of being bled dry by their water bill. Now they want to almost triple the monthly base water charge from \$8 to \$22, on top of that they want to whack larger households from \$8 to \$22 per 1000 gallons. I know that they are not the only ones in this boat, but when is enough enough? These people are legalized crooks with no conscience or motives other than lining their pockets. I implore that you please strongly consider denying this absurd rate hike and even maybe take a look at their price gouging of their customers

Thank you for your time in advance.

Carlos E. Abreu
manny_gabby@yahoo.com
(407)921-9297

Collin Roehner

From: Joe Gall <jg1941@cfl.rr.com>
Sent: Monday, November 21, 2016 7:05 PM
To: Consumer Contact
Subject: Water and Sewer Rate Hike

To Whom it May Concern:

Reference: Utilities Inc Of Florida and Docket #160101-WS

It is respectfully requested that the above Reference be disapproved. The increase of this magnitude is almost three times what the People are paying now. Also people on fixed incomes like myself have no alternatives. Therefore it is again requested that this Increase either be decreased or rather disapproved.

Your assistance in this matter would be greatly appreciated. Thank You

Sincerely

Joseph Gall
429 Tulane Drive
Altamonte Springs, FL 32714



This email has been checked for viruses by Avast antivirus software.

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Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Monday, November 21, 2016 12:22 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 121803

CUSTOMER INFORMATION

Name: Ania Gullon
Telephone:
Email:
Address: 317 Clemson Dr ALTAMONTE SPRINGS FL 32714

BUSINESS INFORMATION

Business Account Name: Ania Gullon
Account Number: 5421049081
Address: 317 Clemson Dr ALTAMONTE SPRINGS FL 32714

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

I am writing to you about the possible water rate increase. Utilities Inc of Florida and Docket #160101-WS. PLEASE DO NOT LET THIS HAPPEN!!!!!! The water charges are high enough. I vote NO to the rate increase!!!!