

**Collin Roehner**

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**From:** Ruth McHargue  
**Sent:** Wednesday, November 30, 2016 10:29 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** docket 160021

Customer correspondence

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**From:** Karen Rice [<mailto:karen.el.rice@gmail.com>]  
**Sent:** Tuesday, November 29, 2016 8:03 PM  
**To:** Consumer Contact  
**Subject:** RE: Please stop FPL's rate hike

Hello

I am a current customer. My address is 1316 S 19 ave Hollywood, FL.

Best,

Karen

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**From:** [Consumer Contact](#)  
**Sent:** 11/28/2016 11:18 AM  
**To:** '[Karen Rice](#)'  
**Subject:** RE: Please stop FPL's rate hike

11/28/2016

Dear Ms. Rice-David:

Thank you for contacting the Florida Public Service Commission.

For the purpose of addressing your correspondence, please identify if you are a current customer of record of Florida Power and Light and provide your service FPL service address.

Sincerely,  
Ruth McHargue  
Regulatory Program Administrator  
Office of Consumer Assistance and Outreach  
Florida Public Service Commission  
1-800-342-3552  
[contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

**From:** Karen Rice [<mailto:karen.el.rice@gmail.com>]

**Sent:** Monday, November 28, 2016 7:21 AM

**To:** Consumer Contact

**Subject:** Please stop FPL's rate hike

Hello

I oppose FPL's rate hike request for gas-burning power plants that are unnecessary. I am particularly concerned that the new billion-dollar expenditures on gas plants in FPL's rate increase proposal will needlessly expose me and my fellow Floridians to more expensive electricity now and in the future. I want FPL to invest in affordable solar energy instead. I think the majority of our community wants this as well, given the defeat of Amendment 1.

Also, I think adding a voicemail to your phone number would be helpful for citizens like myself who would like to call to discuss these matters but cannot do so on work time.

Thank you for your time,

Karen Rice-David