

State of Florida




# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** November 30, 2016  
**TO:** Hong Wang , Chief Deputy Commisson Clerk  
**FROM:** Ellen Plendl, Regulatory Consultant, CAO   
**RE:** Dockets 150269 & 160101

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See attached correspondence and replies to add to the correspondence side of Dockets 150269 & 160101.

RECEIVED-PPSC  
2016 NOV 30 PM 2:20  
COMMISSION  
CLERK

STATE OF FLORIDA

COMMISSIONERS:  
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LISA POLAK EDGAR  
ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Mr. & Mrs. Richard Marquez  
11419 Merganser Way  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229421C

Dear Mr. & Mrs. Marquez:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

FPSC customer service hearings will be held in January and February 2017, throughout UIF's service area for Commissioners to hear directly from customers about UIF's rate request and service. In addition to all correspondence provided to the FPSC, customer comments made during those hearings will be reviewed and considered when FPSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

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If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the FPSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160101-WS.

Sincerely,

A handwritten signature in black ink that reads "Randy Roland".

Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

---

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

## Ellen Plendl

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**From:** Britt, Jennifer <Jennifer.Britt@eog.myflorida.com>  
**Sent:** Tuesday, November 29, 2016 4:40 PM  
**To:** Ellen Plendl  
**Cc:** Kue-Rowan, May; Hoopingarner, Cole; Meyer, Lisa  
**Subject:** Utilities, Inc Letters  
**Attachments:** 622006-ballard.pdf; 622008-ballard.pdf; 622009-bell.pdf; 622010-bell.pdf; 622011-simard.pdf; 622013-hankins.pdf; 622014-camara.pdf; 622016-larson.pdf; 622018-fettig.pdf; 622019-marquez.pdf; 622020-kruk.pdf; 622021-little.pdf; 622023-pascale.pdf

Good afternoon, Ellen:

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A second email will follow with the remaining documents. If you have questions, let us know.

Sincerely,

Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

OFFICE OF THE GOVERNOR  
CITIZEN SERVICES  
16 NOV 15 PM 2:01

Letter to Governor Scott

November , 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

622019  
J.R. Ave  
12-7-16

RE: Docket No. 150269 -- Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 - Utilities, Inc. of Florida, Consolidated Rate Case

Dear Governor Scott,

I am a Summertree resident asking you to let the Florida Public Service Commission, Senate and House of Representatives know that you support our efforts to have our State Legislators review, modify and reform outdated statutes related to Water/Wastewater Utilities.


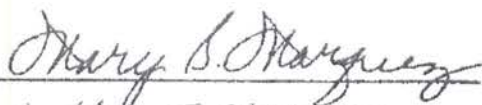
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Just 30 days later, under Docket No. 160101, Summertree was facing yet another rate increase. When Pasco Utilities confirmed that there were no planned increases in bulk wastewater rates, our Task-force returned to Tallahassee for the PSC Conference Agenda on November 1, 2016. The PSC Commissioners approved UIF's requested Interim Rate increases for a total of 27.68% which means that Summertree residents will pay \$95.27/3,000 gallons/month. The Florida statutes allow UTILITIES to reap a 10% Return on Equity regard less of their product or service quality. Once the interconnect is completed, Summertree will be a pass-through for water and wastewater; basically, UIF will be our landlord.

I am outraged that outdated statutes allow UTILITIES to function under state guarantees due to a 10% Return on Equity resulting in unearned profits. This oversight has evolved into a serious problem for your Florida residents across the state. UIF is NOW consolidating 10 counties, 44 systems and 66,000 consumers. I believe that Summertree's problems are just the tip of the iceberg. UIF should be held account able to provide the product and services required. UIF should not be subsidized by their customers and pay ever increasing rates for water/wastewater services they do not receive!

Governor Scott, please help end the injustices under the outdated Florida statutes regulating Water/Wastewater Utilities. Without legislative intervention Utilities, Inc. of Florida will continue to take advantage of outdated statutes which have created a utility welfare system which will financially cripple me and the other 65,999 residents state-wide under your watch.

Sincerely,

Signature:  

Print Name: RICHARD MARQUEZ & MARY S. MARQUEZ

Street Address: 11419 MERGANSER WAY

New Port Richey, FL 34654

FROM: Ann Marie Ryan, Leader  
Summertree Water Alliance

CONTACT: summertree.water.alliance@gmail.com

DATE: November 9, 2016

RE: No. 160101 - UIF Consolidated Rate Case

SUBJECT: Nov 01, 2016 - PSC Approved - UIF's Interim Rate Increase Request\*\*

27.68% Increase = New Monthly Bill:	<u>Water</u>		<u>Wastewater</u>		
New Summertree Base Rate	11.90		15.27		
Charge per 1,000 gallons	5.50		17.20		
<b>Cost for 1,000 gallons Water &amp; WasteWater</b>	<b>17.40</b>	+	<b>32.47</b>	=	<b>\$49.87</b>
New Summertree Base Rate	11.90		15.27		
Charge per 1,000 gallons times x 2	11.00		34.40		
<b>Cost for 2,000 gallons Water &amp; WasteWater</b>	<b>22.90</b>	+	<b>49.67</b>	=	<b>\$72.57</b>
New Summertree Base Rate	11.90		15.27		
Charge per 1,000 gallons times x 3	16.50		51.60		
<b>Cost for 3,000 gallons Water &amp; WasteWater</b>	<b>28.40</b>	+	<b>66.87</b>	=	<b>\$95.27</b>

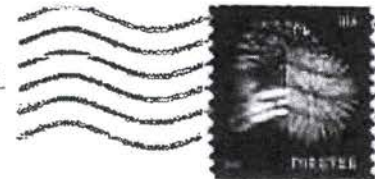
\*\*These deplorable rates have nothing to do with our Summertree Limited Rate Case which enabled us to get interconnected with Pasco County Utilities for our drinking water. State statutes allow UTILITIES to request these rate increases. It's time for Summertree & all UIF customers to PROTEST!

**Docket No. 160101 - UIF Consolidated Rate Case:**

- 1) This rate case is about UIF requesting the PSC to set rates for all UIF's Florida statewide systems to create a FLAT RATE for water rates and wastewater rates for all their statewide systems.
- 2) You will find a PSC letter and one to Governor to protest our rates and ask the legislators to reform these outdated statutes allowing Utility Monopolies to continue receiving a 10% Return of Equity without improving their goods or services.  
Please PRINT & SIGN these letters and return ASAP to SRF Office. (Additional Letter at SRF office.)
- 3) These rate increase were sent to UIF's statewide systems impacting 12 counties, 44 systems and 66,000 customers. NOTE: Marion County was hit with an outrageous 117% increase.
- 4) **SAVE THE DATE: Tuesday, January 10, 2017** - Public Service Commission Summertree Hearing in SRF Auditorium starting at 9:30 AM  
Details will be in the December SRF Newsletter  
QUESTIONS: call Ann Marie (727)-267-7162

Richard & Mary S. Marquez  
11419 Merganser Way  
New Port Richey, FL 34654

TAMPA FL 335  
SAINT PETERSBURG FL  
10 NOV 2015 PM 9 L



The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

10 NOV 2015 PM 9:00

62000-150000



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JIMMY PATRONIS

STATE OF FLORIDA



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Mr. & Mrs. James Ballard  
11311 Clear Oak Circle  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229405C

Dear Mr. & Mrs. Ballard:

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Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

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Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor



Letter to Governor Scott

OFFICE OF THE GOVERNOR  
CITIZEN SERVICES  
16 NOV 18 PM 4:52

November , 2016

622008  
J.R. due  
12-7-16

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

RE: Docket No. 150269 – Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

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Print Name

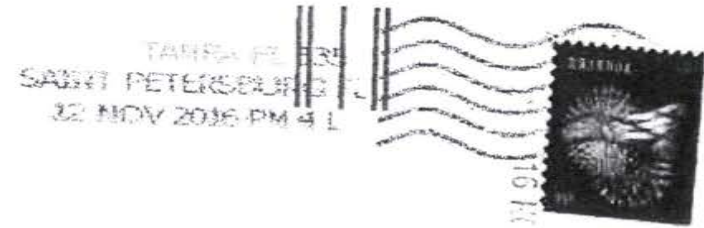
Street Add

*James or Jill Ballard*  
11511 Clear Oak Circle  
New Port Richey, FL 34654

|

From

*James or Jill Ballard  
11311 Clear Oak Circle  
New Port Richey, FL 34654*



10 R  
11  
12

*The Honorable Rick Scott Gov  
400 South Monroe Street  
2540 Shumard Oaks Blvd  
Tallahassee FL 32399*

32399-701940



Letter to Governor Scott

November , 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

622006  
J.R. dve  
12-7-16

OFFICE OF THE  
CITIZEN REPORTING  
16 NOV 18 PM 4:52

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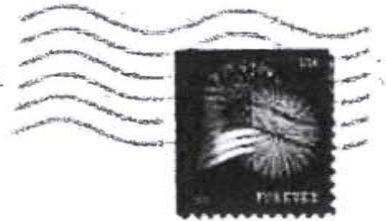
Street Address

James or Jill Ballard  
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New Port Richey, FL 34654

FROM:

*James or Jill Ballard  
11311 Clear Oak Circle  
New Port Richey, FL 34654*

TAMPA FL 335  
SAINT PETERSBURG FL  
12 NOV 2016 PM 4 L



The Honorable Rick Scott Gov  
400 South Monroe Street  
2540 Shumard Oaks Blvd  
Tallahassee FL 32399

NOV 19 4 32

32399-701940



COMMISSIONERS:  
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STATE OF FLORIDA



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Mr. & Mrs. Truman Hankins  
11511 Bloomington Circle  
New Port Richey, FL 34654

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Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

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CITIZEN SERVICES  
16 NOV 16 PM 3:58

November , 2016

622013  
J.R. dve  
12-7-16

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Sincerely,

Signature: Truman Hankins

Print Name: TRUMAN HANKINS

Street Address: 11511 Bloomington Ct.

New Port Richey, FL 34654

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Signature:

Nancy L. Hankins

Print Name:

NANCY L. HANKINS

Street Address:

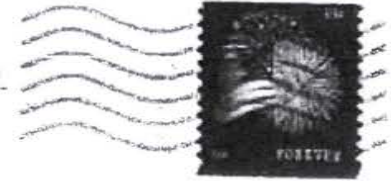
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16 NOV 16 07 01 58  
SAINT PETERSBURG FL 33705

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Tallahassee, Fl. 32399

32399-330055



STATE OF FLORIDA



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JIMMY PATRONIS

OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Mr. James Camara  
11401 Bloomington Court  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229410C

Dear Mr. Camara:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

FPSC customer service hearings will be held in January and February 2017, throughout UIF's service area for Commissioners to hear directly from customers about UIF's rate request and service. In addition to all correspondence provided to the FPSC, customer comments made during those hearings will be reviewed and considered when FPSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The FPSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, FPSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the FPSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160101-WS.

Sincerely,

A handwritten signature in black ink that reads "Randy Roland".

Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

## Ellen Plendl

---

**From:** Britt, Jennifer <Jennifer.Britt@eog.myflorida.com>  
**Sent:** Tuesday, November 29, 2016 4:40 PM  
**To:** Ellen Plendl  
**Cc:** Kue-Rowan, May; Hoopingarner, Cole; Meyer, Lisa  
**Subject:** Utilities, Inc Letters  
**Attachments:** 622006-ballard.pdf; 622008-ballard.pdf; 622009-bell.pdf; 622010-bell.pdf; 622011-simard.pdf; 622013-hankins.pdf; 622014-camara.pdf; 622016-larson.pdf; 622018-fettig.pdf; 622019-marquez.pdf; 622020-kruk.pdf; 622021-little.pdf; 622023-pascale.pdf

Good afternoon, Ellen:

This is the first of two emails containing the letters about Utilities, Inc. There are 25 letters total. I was not able to send all of them in one email.

A second email will follow with the remaining documents. If you have questions, let us know.

Sincerely,

Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

OFFICE OF THE GOVERNOR  
CITIZEN SERVICES  
16 NOV 16 PM 3:46

Letter to Governor Scott

November , 2016

622014  
J.R. due  
12-7-16

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

RE: Docket No. 150269 – Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

Dear Governor Scott,

I am a Summertree resident asking you to let the Florida Public Service Commission, Senate and House of Representatives know that you support our efforts to have our State Legislators review, modify and reform outdated statutes related to Water/Wastewater Utilities.

The Pasco/UIF Summertree Bulk Water Agreement was signed on August 9, 2016. Our Task-force needed to take two trips to Tallahassee for two PSC Conference Agendas (September 13 and October 11) to address the Commission regarding UIF's rate demands in paragraph G, Page 10 of the Bulk Water Agreement (Docket No. 150269). UIF stated they would not purchase water services from Pasco until the PSC set rates that they requested, basically holding our interconnect process hostage.

Just 30 days later, under Docket No. 160101, Summertree was facing yet another rate increase. When Pasco Utilities confirmed that there were no planned increases in bulk wastewater rates, our Task-force returned to Tallahassee for the PSC Conference Agenda on November 1, 2016. The PSC Commissioners approved UIF's requested Interim Rate Increases for a total of 27.68% which means that Summertree residents will pay \$95.27/3,000 gallons/month. The Florida statutes allow UTILITIES to reap a 10% Return on Equity regard less of their product or service quality. Once the interconnect is completed, Summertree will be a pass-through for water and wastewater; basically, UIF will be our landlord.

I am outraged that outdated statutes allow UTILITIES to function under state guarantees due to a 10% Return on Equity resulting in unearned profits. This oversight has evolved into a serious problem for your Florida residents across the state. UIF is NOW consolidating 10 counties, 44 systems and 66,000 consumers. I believe that Summertree's problems are just the tip of the iceberg. UIF should be held account able to provide the product and services required. UIF should not be subsidized by their customers and pay ever increasing rates for water/wastewater services they do not receive!

Governor Scott, please help end the injustices under the outdated Florida statutes regulating Water/Wastewater Utilities. Without legislative intervention Utilities, Inc. of Florida will continue to take advantage of outdated statutes which have created a utility welfare system which will financially cripple me and the other 65,999 residents state-wide under your watch.

Sincerely,

Signature: James M. Camara

Print Name: JAMES M. CAMARA

Street Address: 11401 Bloomington Ct, New Port Richey FL.

New Port Richey, FL 34654

James Amico  
11401 Bloomington Ct  
New Port Richey Fla.

PROVIDENCE RI 029

12 NOV 2016 PM 5 L



The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, Fla.  
32399

16 NOV 6 AM 9:55

32399-653699



COMMISSIONERS:  
JULIE I. BROWN, CHAIRMAN  
LISA POLAK EDGAR  
ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS

STATE OF FLORIDA



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Mr. & Mrs. Edward Kruk  
11451 Merganser Way  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229408C

Dear Mr. & Mrs. Kruk:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

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Sincerely,

A handwritten signature in black ink, appearing to read "Randy Roland".

Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

---

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

## Ellen Plendl

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Sincerely,

Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

Letter to Governor Scott

OFFICE OF THE GOVERNOR  
CITIZEN SERVICE CENTER  
16 NOV 15 PM 2:01

November , 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

622020  
J.R. due  
12-7-16

RE: Docket No. 150269 – Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

Dear Governor Scott,

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Sincerely,

Signature:

*JoAnn Kruk / Edward L. Kruk*

Print Name:

JOANN KRUK & EDWARD KRUK

Street Address:

11451 MERGANSER WAY

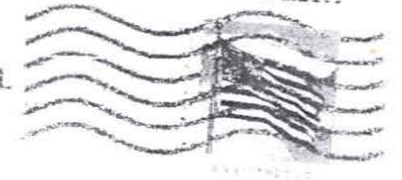
New Port Richey, FL 34654





Ms Jo Kruk  
11451 Merganser Way  
New Prt Rchy, FL 34654

TAMPA FL 335  
SAINT PETERSBURG FL  
10 NOV 2015 PM 9 1



The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL  
32399

NOV 10 2015 9:00

32399-653699



STATE OF FLORIDA

COMMISSIONERS:  
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LISA POLAK EDGAR  
ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Ms. Marilyn E. Little  
11546 Holly Ann Drive  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229412C

Dear Ms. Little:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

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Sincerely,

A handwritten signature in black ink, appearing to read "Randy Roland".

Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

---

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

## Ellen Plendl

---

**From:** Britt, Jennifer <Jennifer.Britt@eog.myflorida.com>  
**Sent:** Tuesday, November 29, 2016 4:40 PM  
**To:** Ellen Plendl  
**Cc:** Kue-Rowan, May; Hoopingarner, Cole; Meyer, Lisa  
**Subject:** Utilities, Inc Letters  
**Attachments:** 622006-ballard.pdf; 622008-ballard.pdf; 622009-bell.pdf; 622010-bell.pdf; 622011-simard.pdf; 622013-hankins.pdf; 622014-camara.pdf; 622016-larson.pdf; 622018-fettig.pdf; 622019-marquez.pdf; 622020-kruk.pdf; 622021-little.pdf; 622023-pascale.pdf

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Sincerely,

Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

Letter to Governor Scott

OFFICE OF THE GOVERNOR  
CITIZEN SERVICES  
16 NOV 15 PM 1:58

November 10, 2016

622021  
J.R. due  
12-7-16

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

RE: Docket No. 150269 – Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

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Sincerely,

Signature:

*Marilyn E. Little*

Print Name:

MARILYN E. LITTLE

Street Address:

11546 HOLLY ANN DRIVE

New Port Richey, FL 34654

GO!  
TEAM  
USA

Ms. Marilyn Little  
11546 Holly Ann Dr.  
New Port, FL 34854-1731

TAMPA FL 335  
SAINT PETERSBURG FL  
10 NOV 2016 PM 9 L



THE HONORABLE RICK SCOTT, GOVERNOR  
400 SOUTH MONROE STREET  
TALLAHASSEE, FL 32349

NOV 15 AM 8:59  
TALLAHASSEE, FL

32389-653699



COMMISSIONERS:  
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LISA POLAK EDGAR  
ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS

STATE OF FLORIDA



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Mr. & Mrs. Harold Wendell  
11505 Bloomington Court  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229424C

Dear Mr. & Mrs. Wendell:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

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Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

---

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

## Ellen Plendl

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**Sent:** Tuesday, November 29, 2016 4:45 PM  
**To:** Ellen Plendl  
**Cc:** Kue-Rowan, May; Hoopingarner, Cole; Meyer, Lisa  
**Subject:** Utilities, Inc (2 of 2)  
**Attachments:** 622024-purcell.pdf; 622025-vanhorn.pdf; 622026-boyd.pdf; 622027-wolowicz.pdf; 622029-robida.pdf; 622030-wendell.pdf; 622032-wendell.pdf; 622034-fleri.pdf; 622443-landry.pdf; 622445-quirk.pdf; 622562, jennings.pdf; 622571, reid.pdf

Hi Ellen:

Here is the second email containing the rest of the letters about Utilities, Inc.

If you have questions, please let me know.

Sincerely,

Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

Letter to Governor Scott

November 9, 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

622030  
J.R. due  
12-7-16

RE: Docket No. 150269 – Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

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Sincerely,

Signature: Harold Wendell

Print Name: HAROLD WENDELL

Street Address: 11505 BLOOMINGTON CT

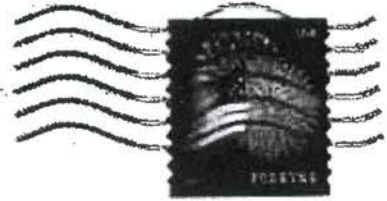
New Port Richey, FL 34654





Mr. Harold T. Wendell  
11505 Bloomington Ct  
New Prt Rchy, FL 34654-1651

TAMPA FL 335  
SAINT PETERSBURG FL  
09 NOV 2016 PN 2 L



The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

16 NOV 14 PM 1:30

32399-853699



U4

Letter to Governor Scott

November 9, 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

622032  
J.R. due  
12-7-16

RE: Docket No. 150269 – Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

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Sincerely,

Signature: Sylvia Wendell

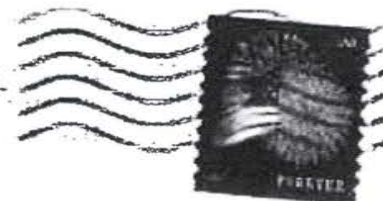
Print Name: SYLVIA WENDELL

Street Address: 11505 Bloomington CT,  
New Port Richey, FL 34654



SYLVIA WENDELL  
11505 BLOOMINGTON CT  
NEW PRT RCHY FL 34654-1651

TAMPA FL 335  
SAINT PETERSBURG FL  
09 NOV 2016 PM 7 L



The Honorable Rick Scott, Governor  
400 South Monroe Street  
TALLAHASSEE, FL 32399

32399-653699



COMMISSIONERS:  
JULIE I. BROWN, CHAIRMAN  
LISA POLAK EDGAR  
ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS

STATE OF FLORIDA



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Mr. Robert L. Purcell  
11230 Godwit Court  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229425C

Dear Mr. Purcell:

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FPSC customer service hearings will be held in January and February 2017, throughout UIF's service area for Commissioners to hear directly from customers about UIF's rate request and service. In addition to all correspondence provided to the FPSC, customer comments made during those hearings will be reviewed and considered when FPSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

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If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the FPSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160101-WS.

Sincerely,

A handwritten signature in black ink, appearing to read "Randy Roland".

Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

---

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

## Ellen Plendl

---

**From:** Britt, Jennifer <Jennifer.Britt@eog.myflorida.com>  
**Sent:** Tuesday, November 29, 2016 4:45 PM  
**To:** Ellen Plendl  
**Cc:** Kue-Rowan, May; Hoopingarner, Cole; Meyer, Lisa  
**Subject:** Utilities, Inc (2 of 2)  
**Attachments:** 622024-purcell.pdf; 622025-vanhorn.pdf; 622026-boyd.pdf; 622027-wolowicz.pdf; 622029-robida.pdf; 622030-wendell.pdf; 622032-wendell.pdf; 622034-fleri.pdf; 622443-landry.pdf; 622445-quirk.pdf; 622562, jennings.pdf; 622571, reid.pdf

Hi Ellen:

Here is the second email containing the rest of the letters about Utilities, Inc.

If you have questions, please let me know.

Sincerely,

Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

OFFICE OF THE GOVERNOR

Letter to Governor Scott

16 NOV 15 PM 1:53

November 11, 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

622024  
J.R. ave  
12-7-16

*Veterans Day  
Take care of them!  
most are on fixed  
incomes!*

RE: Docket No. 150269 - Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 - Utilities, Inc. of Florida, Consolidated Rate Case

Dear Governor Scott,

I am a Summertree resident asking you to let the Florida Public Service Commission, Senate and House of Representatives know that you support our efforts to have our State Legislators review, modify and reform outdated statutes related to Water/Wastewater Utilities.

The Pasco/UIF Summertree Bulk Water Agreement was signed on August 9, 2016. Our Task-force needed to take two trips to Tallahassee for two PSC Conference Agendas (September 13 and October 11) to address the Commission regarding UIF's rate demands in paragraph G, Page 10 of the Bulk Water Agreement (Docket No. 150269). UIF stated they would not purchase water services from Pasco until the PSC set rates that they requested, basically holding our interconnect process hostage.

Just 30 days later, under Docket No. 160101, Summertree was facing yet another rate increase. When Pasco Utilities confirmed that there were no planned increases in bulk wastewater rates, our Task-force returned to Tallahassee for the PSC Conference Agenda on November 1, 2016. The PSC Commissioners approved UIF's requested Interim Rate increases for a total of 27.68% which means that Summertree residents will pay \$95.27/3,000 gallons/month. The Florida statutes allow UTILITIES to reap a 10% Return on Equity regard less of their product or service quality. Once the interconnect is completed, Summertree will be a pass-through for water and wastewater; basically, UIF will be our landlord.

I am outraged that outdated statutes allow UTILITIES to function under state guarantees due to a 10% Return on Equity resulting in unearned profits. This oversight has evolved into a serious problem for your Florida residents across the state. UIF is NOW consolidating 10 counties, 44 systems and 66,000 consumers. I believe that Summertree's problems are just the tip of the iceberg. UIF should be held account able to provide the product and services required. UIF should not be subsidized by their customers and pay ever increasing rates for water/wastewater services they do not receive!

Governor Scott, please help end the injustices under the outdated Florida statutes regulating Water/Wastewater Utilities. Without legislative intervention Utilities, Inc. of Florida will continue to take advantage of outdated statutes which have created a utility welfare system which will financially cripple me and the other 65,999 residents state-wide under your watch.

Sincerely,


Signature: Robert L. Purcell

Print Name: Robert L. PURCELL

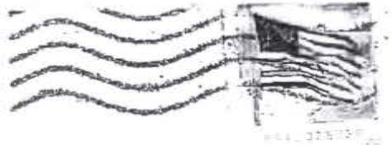
Street Address: 11230 Godwit COURT

New Port Richey, FL 34654

*P.S. Please have the county take care of the water system here. Utilities Inc. have done <sup>int</sup>nothing to improve the quality of water here - just want more money with a rate increase.*

  
Mr. Robert Purcell  
11230 Godwit Ct  
New Port Richey, FL 34654-5006  
★ SUPPORT OUR TROOPS ★

TAMPA FL 335  
SAINT PETERSBURG FL  
12 NOV 2016 PM 4 L



The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

NOV 15 AM 9:57

STATE OF FLORIDA

COMMISSIONERS:  
JULIE I. BROWN, CHAIRMAN  
LISA POLAK EDGAR  
ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Ms. Vickie E. Jennings  
11405 Merganser Way  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229427C

Dear Ms. Jennings:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

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Sincerely,

A handwritten signature in black ink that reads "Randy Roland".

Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep



## Ellen Plendl

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**Sent:** Tuesday, November 29, 2016 4:45 PM  
**To:** Ellen Plendl  
**Cc:** Kue-Rowan, May; Hoopingarner, Cole; Meyer, Lisa  
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**Attachments:** 622024-purcell.pdf; 622025-vanhorn.pdf; 622026-boyd.pdf; 622027-wolowicz.pdf; 622029-robida.pdf; 622030-wendell.pdf; 622032-wendell.pdf; 622034-fleri.pdf; 622443-landry.pdf; 622445-quirk.pdf; 622562, jennings.pdf; 622571, reid.pdf

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If you have questions, please let me know.

Sincerely,

Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

622562  
due 12-13-16  
NRN

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NRN

Letter to Governor Scott

November 19, 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

RE: Docket No. 150269 – Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

Dear Governor Scott,

I am a Summertree resident asking you to let the Florida Public Service Commission, Senate and House of Representatives know that you support our efforts to have our State Legislators review, modify and reform outdated statutes related to Water/Wastewater Utilities.

The Pasco/UIF Summertree Bulk Water Agreement was signed on August 9, 2016. Our Task-force needed to take two trips to Tallahassee for two PSC Conference Agendas (September 13 and October 11) to address the Commission regarding UIF's rate demands in paragraph G, Page 10 of the Bulk Water Agreement (Docket No. 150269). UIF stated they would not purchase water services from Pasco until the PSC set rates that they requested, basically holding our interconnect process hostage.

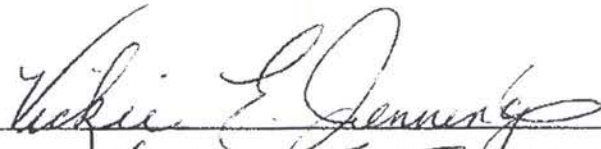
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Sincerely,

Signature:



Print Name:

VICKIE E. JENNINGS

Street Address:

11405 MEGANSEER WAY

New Port Richey, FL 34654



Mrs. Vickie Jennings  
11405 Merganser Way  
New Prt Rchy, FL 34654



TAMPA  
FL 335  
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FOREVER



Rick Scott, Governor  
400 South Monroe St.  
Tallahassee,  
FL 32399

32399-653699



COMMISSIONERS:  
JULIE I. BROWN, CHAIRMAN  
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RONALD A. BRISÉ  
JIMMY PATRONIS

STATE OF FLORIDA



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Mr. William Van Horn  
11428 Merganser Way  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229428C

Dear Mr. Van Horn:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

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Sincerely,

A handwritten signature in black ink that reads "Randy Roland".

Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

## Ellen Plendl

---

**From:** Britt, Jennifer <Jennifer.Britt@eog.myflorida.com>  
**Sent:** Tuesday, November 29, 2016 4:45 PM  
**To:** Ellen Plendl  
**Cc:** Kue-Rowan, May; Hoopingarner, Cole; Meyer, Lisa  
**Subject:** Utilities, Inc (2 of 2)  
**Attachments:** 622024-purcell.pdf; 622025-vanhorn.pdf; 622026-boyd.pdf; 622027-wolowicz.pdf; 622029-robida.pdf; 622030-wendell.pdf; 622032-wendell.pdf; 622034-fleri.pdf; 622443-landry.pdf; 622445-quirk.pdf; 622562, jennings.pdf; 622571, reid.pdf

Hi Ellen:

Here is the second email containing the rest of the letters about Utilities, Inc.

If you have questions, please let me know.

Sincerely,

Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

OFFICE OF THE GOVERNOR  
CITIZEN SERVICES  
16 NOV 15 PM 1:52

Letter to Governor Scott

November , 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

622025  
J.R. dve  
12-7-16

RE: Docket No. 150269 – Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

Dear Governor Scott,

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Sincerely,

Signature:

William E. Van Horn

Print Name:

WILLIAM E. VAN HORN

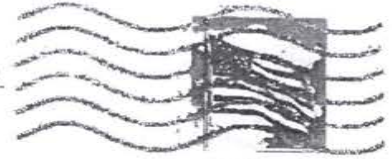
Street Address:

11428 MERGANSER WAY

New Port Richey, FL 34654

**William & Jane VanHorn**  
11428 Merganser Way  
New Pt Richey, FL 34654-5066

TAMPA FL 336  
SAINT PETERSBURG FL  
12 NOV 2016 PM 2 L



The Honorable Rick Santorum  
400 South Monroe St.  
Tallahassee, FL

32399

16 NOV 1 11 57  
SAINT PETERSBURG FL

32399-653699



STATE OF FLORIDA



COMMISSIONERS:  
JULIE I. BROWN, CHAIRMAN  
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ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS

OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Ms. Mary C. Reid  
11103 Kiskadee Circle  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229429C

Dear Ms. Reid:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

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Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep



## Ellen Plendl

---

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**Sent:** Tuesday, November 29, 2016 4:45 PM  
**To:** Ellen Plendl  
**Cc:** Kue-Rowan, May; Hoopingarner, Cole; Meyer, Lisa  
**Subject:** Utilities, Inc (2 of 2)  
**Attachments:** 622024-purcell.pdf; 622025-vanhorn.pdf; 622026-boyd.pdf; 622027-wolowicz.pdf; 622029-robida.pdf; 622030-wendell.pdf; 622032-wendell.pdf; 622034-fleri.pdf; 622443-landry.pdf; 622445-quirk.pdf; 622562, jennings.pdf; 622571, reid.pdf

Hi Ellen:

Here is the second email containing the rest of the letters about Utilities, Inc.

If you have questions, please let me know.

Sincerely,

Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

Letter to Governor Scott

Legis  
UTILITIES  
CAS May  
NRN

November 15, 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

RE: Docket No. 150269 – Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

Dear Governor Scott,

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Sincerely,

Signature:

*Mary C. Reid*

Print Name:

MARY C. REID

Street Address:

11103 KISKADEE CIR.

New Port Richey, FL 34654

622571  
due 12-13-16  
NRN

Ridd  
11103 ~~Kingston~~ ~~Ontario~~  
NPR, FK 34654

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The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FK 32349

COMMISSIONERS:  
JULIE I. BROWN, CHAIRMAN  
LISA POLAK EDGAR  
ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS

STATE OF FLORIDA



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Ms. Kathy F. Boyd  
11413 Merganser Way  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229431C

Dear Ms. Boyd:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

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Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

---

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

## Ellen Plendl

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Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

Letter to Governor Scott

OFFICE OF THE GOVERNOR  
CITIZEN SERVICES  
16 NOV 15 PM 1:52

November 10, 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

622 026  
J.R. dvc  
12-7-16

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Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

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Sincerely,

Signature: Kathy J. Boyd  
Print Name: Kathy F. Boyd  
Street Address: 11413 Merganser Way  
New Port Richey, FL 34654

**Rob Boyd**  
**Kathy Boyd**  
11413 Merganser Way  
New Port Richey FL 34654-5067

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SAINT PETERSBURG FL  
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The Honorable Rick Scott,  
Governor  
400 South Monroe St  
Tallahassee FL 32399

32399-653699



STATE OF FLORIDA

COMMISSIONERS:  
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LISA POLAK EDGAR  
ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Mrs. Santa Fleri  
12126 Tournament View Avenue  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229432C

Dear Mrs. Fleri:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

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If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the FPSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160101-WS.

Sincerely,

A handwritten signature in black ink that reads "Randy Roland".

Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

---

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)



## Ellen Plendl

---

**From:** Britt, Jennifer <Jennifer.Britt@eog.myflorida.com>  
**Sent:** Tuesday, November 29, 2016 4:45 PM  
**To:** Ellen Plendl  
**Cc:** Kue-Rowan, May; Hoopingarner, Cole; Meyer, Lisa  
**Subject:** Utilities, Inc (2 of 2)  
**Attachments:** 622024-purcell.pdf; 622025-vanhorn.pdf; 622026-boyd.pdf; 622027-wolowicz.pdf; 622029-robida.pdf; 622030-wendell.pdf; 622032-wendell.pdf; 622034-fleri.pdf; 622443-landry.pdf; 622445-quirk.pdf; 622562, jennings.pdf; 622571, reid.pdf

Hi Ellen:

Here is the second email containing the rest of the letters about Utilities, Inc.

If you have questions, please let me know.

Sincerely,

Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

Letter to Governor Scott

November , 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

Q22034  
J.R. dvl  
12-7-16

RE: Docket No. 150269 – Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

Dear Governor Scott,

I am a Summertree resident asking you to let the Florida Public Service Commission, Senate and House of Representatives know that you support our efforts to have our State Legislators review and modify outdated statutes related to Water/Wastewater Utilities.

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Sincerely,

Signature: Santa K. Fleri  
Print Name: Santa K. FLERI  
Street Address: 12126 Tournament View Ave.  
New Port Richey, FL 34654



TAMPA FL 335

PETERSBURG FL

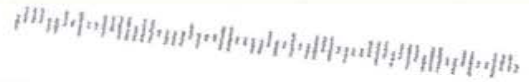
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*The Honorable Eric Scott, Governor*

*400 South Monroe St.*

*Tallahassee, Fl. 32399*



STATE OF FLORIDA



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LISA POLAK EDGAR  
ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS

OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Ms. Barbara Wolowicz  
11121 Clear Oak Circle  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229433C

Dear Ms. Wolowicz:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

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Sincerely,

A handwritten signature in black ink that reads "Randy Roland".

Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

---

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PSC Website: <http://www.floridapsc.com>

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## Ellen Plendl

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**Sent:** Tuesday, November 29, 2016 4:45 PM  
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**Cc:** Kue-Rowan, May; Hoopingarner, Cole; Meyer, Lisa  
**Subject:** Utilities, Inc (2 of 2)  
**Attachments:** 622024-purcell.pdf; 622025-vanhorn.pdf; 622026-boyd.pdf; 622027-wolowicz.pdf; 622029-robida.pdf; 622030-wendell.pdf; 622032-wendell.pdf; 622034-fleri.pdf; 622443-landry.pdf; 622445-quirk.pdf; 622562, jennings.pdf; 622571, reid.pdf

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Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

Letter to Governor Scott

November , 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

U22027  
J.R. dvc  
12-7-16

OFFICE OF THE GOVERNOR  
CITIZEN SERVICES  
16 NOV 15 PM 1:50

RE: Docket No. 150269 – Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

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Sincerely,

Signature:

*Irma Wolowicz ; Barbara Wolowicz*

Print Name:

Irma Wolowicz ; Barbara Wolowicz

Street Address:

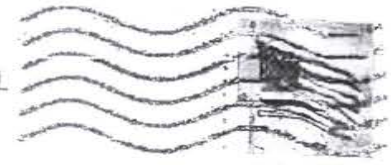
11121 Clear Oak Cr.

New Port Richey, FL 34654



Barbara & Irma Wolowicz  
11121 Clear Oak Cir  
New Port Rchy, FL 34654

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The Honorable Rick Scott, Governor  
400 South Monroe St.  
Tallahassee, FL 32399

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32399-653699



STATE OF FLORIDA

COMMISSIONERS:  
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JIMMY PATRONIS



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Ms. Letitia Landry  
11300 Merganser Way  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229435C

Dear Ms. Landry:

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Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

---

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STATE OF FLORIDA



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JIMMY PATRONIS

OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
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## Public Service Commission

November 30, 2016

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11300 Merganser Way  
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Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

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## Ellen Plendl

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**Sent:** Tuesday, November 29, 2016 4:45 PM  
**To:** Ellen Plendl  
**Cc:** Kue-Rowan, May; Hoopingarner, Cole; Meyer, Lisa  
**Subject:** Utilities, Inc (2 of 2)  
**Attachments:** 622024-purcell.pdf; 622025-vanhorn.pdf; 622026-boyd.pdf; 622027-wolowicz.pdf; 622029-robida.pdf; 622030-wendell.pdf; 622032-wendell.pdf; 622034-fleri.pdf; 622443-landry.pdf; 622445-quirk.pdf; 622562, jennings.pdf; 622571, reid.pdf

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Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

Utilities Legi  
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NRW

Letter to Governor Scott

November , 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

622443  
J.R. due  
12-12-16

RE: Docket No. 150269 - Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 - Utilities, Inc. of Florida, Consolidated Rate Case

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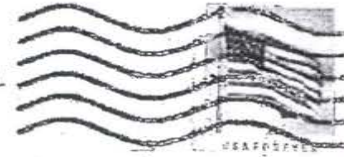
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Sincerely,

Signature: Letitia Randy  
Print Name: Letitia Landry  
Street Address: 11300 Merganser Way  
New Port Richey, FL 34654

TAMPA FL 335  
SAINT PETERSBURG FL  
18 NOV 2016 PM 1 L



The Honorable Rick Scott, Governor  
400 South Monroe ST  
Tallahassee, FL 32399

NOV 18 2016 PM 1 L

32399-653699



STATE OF FLORIDA

COMMISSIONERS:  
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RONALD A. BRISÉ  
JIMMY PATRONIS



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Mr. Richard G. Quirk  
11243 Kiskadee Circle  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229442C

Dear Mr. Quirk:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

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Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

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## Ellen Plendl

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Office of Citizen Services  
Executive Office of the Governor

Letter to Governor Scott

Utilities  
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~~CRSE~~  
NRW

November , 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

622445  
J.R. due  
12-12-16

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Sincerely,

Signature:

Richard G. Quirk

Print Name:

RICHARD G. QUIRK

Street Address:

11243 KISKADEE CIR.

New Port Richey, FL 34654

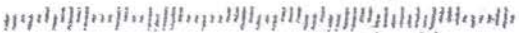
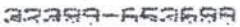
Mr. Richard Quirk  
11243 Kiskadee Cir.  
New Port Rchy, FL 34654

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SAINT PETERSBURG FL  
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The Honorable Rick Scott, GOVERNOR  
400 South Monroe St.  
Tallahassee, FL  
32399

16 NOV 2016 PM 1 L





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LISA POLAK EDGAR  
ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS

STATE OF FLORIDA



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Mr. & Mrs. Robert R. Robida  
11210 Merganser Way  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229440C

Dear Mr. & Mrs. Robida:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

FPSC customer service hearings will be held in January and February 2017, throughout UIF's service area for Commissioners to hear directly from customers about UIF's rate request and service. In addition to all correspondence provided to the FPSC, customer comments made during those hearings will be reviewed and considered when FPSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

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If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the FPSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160101-WS.

Sincerely,

A handwritten signature in black ink that reads "Randy Roland".

Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

## Ellen Plendl

---

**From:** Britt, Jennifer <Jennifer.Britt@eog.myflorida.com>  
**Sent:** Tuesday, November 29, 2016 4:45 PM  
**To:** Ellen Plendl  
**Cc:** Kue-Rowan, May; Hoopingarner, Cole; Meyer, Lisa  
**Subject:** Utilities, Inc (2 of 2)  
**Attachments:** 622024-purcell.pdf; 622025-vanhorn.pdf; 622026-boyd.pdf; 622027-wolowicz.pdf; 622029-robida.pdf; 622030-wendell.pdf; 622032-wendell.pdf; 622034-fleri.pdf; 622443-landry.pdf; 622445-quirk.pdf; 622562, jennings.pdf; 622571, reid.pdf

Hi Ellen:

Here is the second email containing the rest of the letters about Utilities, Inc.

If you have questions, please let me know.

Sincerely,

Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

Letter to Governor Scott

OFFICE OF THE GOVERNOR  
CITIZEN SERVICE CENTER  
16 NOV 15 PM 1:50

November /0, 2016

622029  
J.R. due  
12-7-16

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

RE: Docket No. 150269 -- Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 -- Utilities, Inc. of Florida, Consolidated Rate Case

Dear Governor Scott,

I am a Summertree resident asking you to let the Florida Public Service Commission, Senate and House of Representatives know that you support our efforts to have our State Legislators review and modify outdated statutes related to Water/Wastewater Utilities.


The Pasco/UIF Summertree Bulk Water Agreement was signed on August 9, 2016. Our Task-force needed to take two trips to Tallahassee for two PSC Conference Agendas (September 13 and October 11) to address the Commission regarding UIF's rate demands in paragraph G, Page 10 of the Bulk Water Agreement (Docket No. 150269). UIF stated they would not purchase water services from Pasco until the PSC set rates that they requested, basically holding our interconnect process hostage.

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Sincerely,

Signature:   
Print Name: Robert R. Robida  
Street Address: 11210 Merganser Way  
New Port Richey, FL 34654

## Letter to Governor Scott

November 10, 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

RE: Docket No. 150269 – Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

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Sincerely,

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

Lee S. Robide  
Lee S. Robide  
11210 Merganser Way  
New Port Richey, FL 34654

**BOB  
& LEE  
Robida**  
11210 MERGANSER WAY  
NEW PORT RICHEY, FL 34654

TAMPA-FL 335  
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The Honorable Rick Scott, Gov  
400 S. Monroe St  
Tallahassee FL 32399

16 NOV 15 11 01:56  
SAINT PETERSBURG FL 33704

32399-653699



COMMISSIONERS:  
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LISA POLAK EDGAR  
ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS

STATE OF FLORIDA



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Mr. & Mrs. Gaylon Bell  
11429 Merganser Way  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229414C

Dear Mr. & Mrs. Bell:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

FPSC customer service hearings will be held in January and February 2017, throughout UIF's service area for Commissioners to hear directly from customers about UIF's rate request and service. In addition to all correspondence provided to the FPSC, customer comments made during those hearings will be reviewed and considered when FPSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

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Sincerely,

A handwritten signature in black ink that reads "Randy Roland".

Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

---

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

## Ellen Plendl

---

**From:** Britt, Jennifer <Jennifer.Britt@eog.myflorida.com>  
**Sent:** Tuesday, November 29, 2016 4:40 PM  
**To:** Ellen Plendl  
**Cc:** Kue-Rowan, May; Hoopingarner, Cole; Meyer, Lisa  
**Subject:** Utilities, Inc Letters  
**Attachments:** 622006-ballard.pdf; 622008-ballard.pdf; 622009-bell.pdf; 622010-bell.pdf; 622011-simard.pdf; 622013-hankins.pdf; 622014-camara.pdf; 622016-larson.pdf; 622018-fettig.pdf; 622019-marquez.pdf; 622020-kruk.pdf; 622021-little.pdf; 622023-pascale.pdf

Good afternoon, Ellen:

This is the first of two emails containing the letters about Utilities, Inc. There are 25 letters total. I was not able to send all of them in one email.

A second email will follow with the remaining documents. If you have questions, let us know.

Sincerely,

Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

OFFICE OF THE GOVERNOR  
CITIZEN SERVICE  
16 NOV 16 PM 4:00

Letter to Governor Scott

November 14, 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

622009  
J.R. due  
12-7-16

RE: Docket No. 150269 – Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

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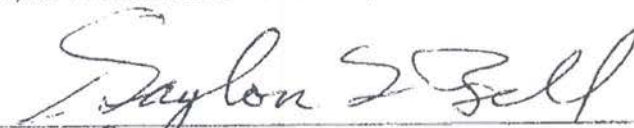
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Signature:

Print Name:

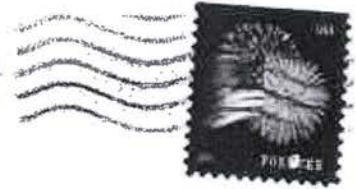
Street Address:

  
GAYLON L. BELL  
11429 MORGANER WAY  
New Port Richey, FL 34654



Gaylon L Bell  
11429 MERGANSER WAY  
NEW PORT RICHEY, FL. 34654

TAMPA FL 335  
SAINT PETERSBURG FL  
14 NOV 2016 PM 10 L



16 NOV 16 AM 9:00

The Honorable Rick Scott, Governor  
400 S. Monroe St.  
Tallahassee, Fl. 32399

32399-653699



OFFICE OF THE GOVERNOR  
CITIZEN SERVICES  
16 NOV 16 PM 4:00

Letter to Governor Scott

622010  
J.R. due  
12-7-16

November 14, 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

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Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

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Sincerely,

Signature: Judith Bell  
Print Name: JUDITH BELL  
Street Address: 11429 MERGANSER WAY  
New Port Richey, FL 34654

Judith Bell  
11429 MERGANSER WAY  
NEW PORT RICHEY, FL. 34654

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SAINT PETERSBURG FL  
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The Honorable Rick Scott, Governor  
400 S. Monroee St.  
Tallahassee, Fl. 32399

16 NOV 13 AM 9:00

32399-653699



COMMISSIONERS:  
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LISA POLAK EDGAR  
ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS

STATE OF FLORIDA



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Mr. Bruce Larson  
11251 Merganser Way  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229415C

Dear Mr. Larson:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

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Sincerely,

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Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

## Ellen Plendl

---

**From:** Britt, Jennifer <Jennifer.Britt@eog.myflorida.com>  
**Sent:** Tuesday, November 29, 2016 4:40 PM  
**To:** Ellen Plendl  
**Cc:** Kue-Rowan, May; Hoopingarner, Cole; Meyer, Lisa  
**Subject:** Utilities, Inc Letters  
**Attachments:** 622006-ballard.pdf; 622008-ballard.pdf; 622009-bell.pdf; 622010-bell.pdf; 622011-simard.pdf; 622013-hankins.pdf; 622014-camara.pdf; 622016-larson.pdf; 622018-fettig.pdf; 622019-marquez.pdf; 622020-kruk.pdf; 622021-little.pdf; 622023-pascale.pdf

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Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

OFFICE OF THE GOVERNOR  
CITIZEN SERVICES  
16 NOV 15 PM 2:01

Letter to Governor Scott

November , 2016

622016  
J.R. due  
12-7-16

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

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Sincerely,

Signature:

Bruce Larson

Print Name:

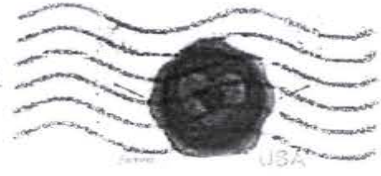
Bruce Larson

Street Address:

11251 MERVANSER WAY NEW PORT RICHEY  
New Port Richey, FL 34654 FL. 34654

**Bruce Larson**  
11231 Merganser Way  
New Port Richey, FL 34654-9058

TAMPA FL 335  
SAINT PETERSBURG FL  
10 NOV 2016 PM 9 L



The Honorable Rick Scott, Governor  
400 S. Monroe St  
Tallahassee, FL 32399

16 NOV 2016  
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COMMISSIONERS:  
JULIE I. BROWN, CHAIRMAN  
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ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS

STATE OF FLORIDA



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Mr. Richard Pascale  
11234 Kiskadee Circle  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229416C

Dear Mr. Pascale:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

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Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep



## Ellen Plendl

---

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**Sent:** Tuesday, November 29, 2016 4:40 PM  
**To:** Ellen Plendl  
**Cc:** Kue-Rowan, May; Hoopingarner, Cole; Meyer, Lisa  
**Subject:** Utilities, Inc Letters  
**Attachments:** 622006-ballard.pdf; 622008-ballard.pdf; 622009-bell.pdf; 622010-bell.pdf; 622011-simard.pdf; 622013-hankins.pdf; 622014-camara.pdf; 622016-larson.pdf; 622018-fettig.pdf; 622019-marquez.pdf; 622020-kruk.pdf; 622021-little.pdf; 622023-pascale.pdf

Good afternoon, Ellen:

This is the first of two emails containing the letters about Utilities, Inc. There are 25 letters total. I was not able to send all of them in one email.

A second email will follow with the remaining documents. If you have questions, let us know.

Sincerely,

Jennifer Britt  
Office of Citizen Services  
Executive Office of the Governor

Letter to Governor Scott

OFFICE OF THE GOVERNOR  
CITIZEN SERVICES  
16 NOV 15 PM 1:53

November , 2016

622023  
J.R. due  
12-7-16

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

RE: Docket No. 150269 – Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

Dear Governor Scott,

I am a Summertree resident asking you to let the Florida Public Service Commission, Senate and House of Representatives know that you support our efforts to have our State Legislators review, modify and reform outdated statutes related to Water/Wastewater Utilities.

The Pasco/UIF Summertree Bulk Water Agreement was signed on August 9, 2016. Our Task-force needed to take two trips to Tallahassee for two PSC Conference Agendas (September 13 and October 11) to address the Commission regarding UIF's rate demands in paragraph G, Page 10 of the Bulk Water Agreement (Docket No. 150269). UIF stated they would not purchase water services from Pasco until the PSC set rates that they requested, basically holding our interconnect process hostage.

Just 30 days later, under Docket No. 160101, Summertree was facing yet another rate increase. When Pasco Utilities confirmed that there were no planned increases in bulk wastewater rates, our Task-force returned to Tallahassee for the PSC Conference Agenda on November 1, 2016. The PSC Commissioners approved UIF's requested Interim Rate Increases for a total of 27.68% which means that Summertree residents will pay \$95.27/3,000 gallons/month. The Florida statutes allow UTILITIES to reap a 10% Return on Equity regard less of their product or service quality. Once the interconnect is completed, Summertree will be a pass-through for water and wastewater; basically, UIF will be our landlord.

I am outraged that outdated statutes allow UTILITIES to function under state guarantees due to a 10% Return on Equity resulting in unearned profits. This oversight has evolved into a serious problem for your Florida residents across the state. UIF is NOW consolidating 10 counties, 44 systems and 66,000 consumers. I believe that Summertree's problems are just the tip of the iceberg. UIF should be held account able to provide the product and services required. UIF should not be subsidized by their customers and pay ever increasing rates for water/wastewater services they do not receive!

Governor Scott, please help end the injustices under the outdated Florida statutes regulating Water/Wastewater Utilities. Without legislative intervention Utilities, Inc. of Florida will continue to take advantage of outdated statutes which have created a utility welfare system which will financially cripple me and the other 65,999 residents state-wide under your watch.

Sincerely,

Signature:

*Richard Pascale*

11/10/2016

Print Name:


RICHARD PASCALE

Street Address:

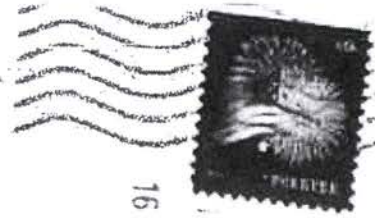
11234 KISKADIEE CIRCLE NEW PORT RICHEY FL

New Port Richey, FL 34654

34654

 Mr. Richard C. Pascale  
11234 Kiskadee Cir  
New Port Richey, FL 34654

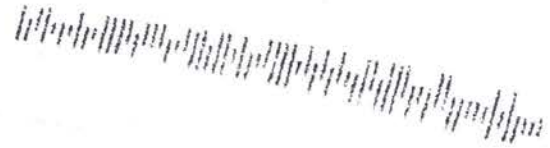
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SAINT PETERSBURG FL  
12 NOV 2016 PM 4:1



16 NOV 9 AM 8:57

Honorable Rick Scott Governor  
400 South Monroe Street  
Tallahassee Florida 32399

32399-653639



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LISA POLAK EDGAR  
ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS

STATE OF FLORIDA



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Ms. Helen Fettig  
11424 Merganser Way  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229417C

Dear Ms. Fettig:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

FPSC customer service hearings will be held in January and February 2017, throughout UIF's service area for Commissioners to hear directly from customers about UIF's rate request and service. In addition to all correspondence provided to the FPSC, customer comments made during those hearings will be reviewed and considered when FPSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The FPSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, FPSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the FPSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160101-WS.

Sincerely,

A handwritten signature in cursive script that reads "Randy Roland".

Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

---

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

## Ellen Plendl

---

**From:** Britt, Jennifer <Jennifer.Britt@eog.myflorida.com>  
**Sent:** Tuesday, November 29, 2016 4:40 PM  
**To:** Ellen Plendl  
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Office of Citizen Services  
Executive Office of the Governor

Letter to Governor Scott

OFFICE OF THE GOVERNOR  
CITIZEN SERVICES  
16 NOV 15 PM 2:01

November , 2016

622018  
J.R. DVE  
12-7-16

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

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Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

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Sincerely,

Signature: Helen Fetting

Print Name: HELEN FETTING

Street Address: 11424 MERGANSER WAY

New Port Richey, FL 34654

F

Helen Fettig  
11424 Merganser Way  
New Port Richey,  
FL 34654

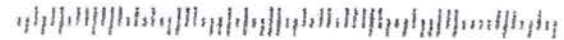
TAMPA FL 335  
SAINT PETERSBURG FL  
12 NOV 2016 PM 2 L



16 NOV  
11 9:00

THE HONORABLE RICK SCOTT, GOVERNOR  
400 SOUTH MONROE STREET  
TALLAHASSEE, FL. 32399

32399-653699



COMMISSIONERS:  
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RONALD A. BRISÉ  
JIMMY PATRONIS

STATE OF FLORIDA



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

November 30, 2016

Mr. O'Neil Simard  
11418 Merganser Way  
New Port Richey, FL 34654

RE: FPSC Inquiry 1229420C

Dear Mr. Simard:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

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Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)



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Executive Office of the Governor

OFFICE OF THE GOVERNOR  
CITIZEN SERVICES  
16 NOV 16 PM 4:00

Letter to Governor Scott

622011  
J.R. due  
12-7-16

November , 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

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Signature: *Orville Simard*

Print Name: ORVILLE SIMARD

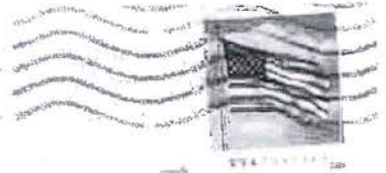
Street Address: 11418 MEREANSEY WAY

New Port Richey, FL 34654



Mr. O'Neil Simard  
11418 Merganser Way  
New Port Richey, FL 34654-5066

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SAINT PETERSBURG FL  
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16 NOV 14 11 30:00

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, Fla 32399

32399-653699

