

Collin Roehner

From: Ruth McHargue
Sent: Wednesday, November 30, 2016 1:10 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: docket 160021

Customer correspondence

From: leslie piester [<mailto:leskie17@gmail.com>]
Sent: Wednesday, November 30, 2016 9:27 AM
To: Consumer Contact
Subject: Re: How is this fair?

im speaking on behalf of ALL fpl customers.

On Wed, Nov 30, 2016 at 8:40 AM, Consumer Contact <Contact@psc.state.fl.us> wrote:

11/30/2016

Dear Ms. Piester:

Thank you for contacting the Florida Public Service Commission.

In order to process your protest we need to know if you are a current customer of record with Florida Power & Light.

It would be beneficial if you could provide the following information:

- The address on the account
- The customer's mailing address

You may send this information to me via e-mail at contact@psc.state.fl.us

Sincerely,

Ruth McHargue

Regulatory Program Administrator

Office of Consumer Assistance and Outreach

Florida Public Service Commission

1-800-342-3552

contact@psc.state.fl.us

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: leslie piester [mailto:leskie17@gmail.com]

Sent: Tuesday, November 29, 2016 4:40 PM

To: Consumer Contact

Subject: How is this fair?

You are tagged in this article as an entity that is suppose to protect the public about this? Why is this monopoly allowed to bilk us? Please advise

<http://www.miaminewtimes.com/news/after-spending-8-million-to-deceive-solar-voters-fpl-shamefully-hikes-rates-by-811-million-8957975>