

Collin Roehner

From: Ruth McHargue
Sent: Wednesday, November 30, 2016 1:13 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: Fpl Rate Hike

Customer correspondence

From: enrique bertran [<mailto:exbertra@icloud.com>]
Sent: Wednesday, November 30, 2016 8:59 AM
To: Consumer Contact
Subject: Re: Fpl Rate Hike

I am.

Bertran
9554 sw 148 ave cir
Miami fl 33196

Sent from my iPhone

On Nov 30, 2016, at 8:36 AM, Consumer Contact <Contact@PSC.STATE.FL.US> wrote:

11/30/2016

Dear Mr. Bertran:

Thank you for contacting the Florida Public Service Commission.

In order to process your protest we need to know if you are a current customer of record with Florida Power & Light.

It would be beneficial if you could provide the following information:

- The address on the account
- The customer's mailing address

You may send this information to me via e-mail at contact@psc.state.fl.us

Sincerely,
Ruth McHargue
Regulatory Program Administrator
Office of Consumer Assistance and Outreach
Florida Public Service Commission
1-800-342-3552
contact@psc.state.fl.us

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: enrique bertran [<mailto:exbertra@icloud.com>]

Sent: Tuesday, November 29, 2016 4:36 PM

To: Consumer Contact

Subject: Fpl Rate Hike

Hi. I'd like to know why the FPL rate hike was unanimously approved.

Thanks.

Sent from my iPhone