

**Collin Roehner**

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**From:** Ruth McHargue  
**Sent:** Thursday, December 01, 2016 11:39 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 160101  
**Attachments:** Water & Sewer rate hike; RE Water & Sewer rate hike

[Customer correspondence](#)

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**From:** Diane Hood  
**Sent:** Thursday, December 01, 2016 8:12 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 160101

Copy on file, see 1229378C. DHood

## Collin Roehner

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**From:** Daisy Melendez <daisymmelendez@yahoo.com>  
**Sent:** Thursday, December 01, 2016 7:54 AM  
**To:** Consumer Contact  
**Subject:** RE: Water & Sewer rate hike

500 Lynchfield Avenue, Altamonte Springs 33714 - mailing address is the same

[Sent from Yahoo Mail on Android](#)

On Wed, Nov 30, 2016 at 9:29 AM, Consumer Contact  
<[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)> wrote:

11/30/2016

Dear Ms. Melendez:

Thank you for contacting the Florida Public Service Commission.

In order to process your protest we need to know if you are a current customer of record with Utilities Inc. of Florida.

It would be beneficial if you could provide the following information:

- The address on the account
- The customer's mailing address

You may send this information to me via e-mail at [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Sincerely,

Ruth McHargue

Regulatory Program Administrator

Office of Consumer Assistance and Outreach

Florida Public Service Commission

1-800-342-3552

[contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

**From:** Daisy Melendez [<mailto:daisymmelendez@yahoo.com>]

**Sent:** Wednesday, November 30, 2016 8:01 AM

**To:** Consumer Contact

**Subject:** Water & Sewer rate hike

Good morning to you. Please note that I don't agree with the water and hike. The utilities Inc of Florida and docket number 16010 1 - WS. I firmly voice my objection and an outraged at this height that might go into effect I do not want this to happen! I and as many of you as your clients, work very hard for my money and I don't make a lot of it per year so no I do not want this to go into effect at all. Thank you. Sincerely Daisy M. Melendez

[Sent from Yahoo Mail on Android](#)

## Collin Roehner

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**From:** Daisy Melendez <daisymmelendez@yahoo.com>  
**Sent:** Wednesday, November 30, 2016 8:01 AM  
**To:** Consumer Contact  
**Subject:** Water & Sewer rate hike

Good morning to you. Please note that I don't agree with the water and hike. The utilities Inc of Florida and docket number 16010 1 - WS. I firmly voice my objection and an outraged at this height that might go into effect I do not want this to happen! I and as many of you as your clients, work very hard for my money and I don't make a lot of it per year so no I do not want this to go into effect at all. Thank you. Sincerely Daisy M. Melendez

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