

December 6, 2016

To: Florida Public Service Commission  
Director, Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0870

Subject: Notice of Interim Rate Increase. Docket No.: 160101-WS Dated November 4, 2016

Concerned:

My friends all tell me I am wasting my time. They all tell me you already approved the rate increase before my water company, Utilities, Inc. sent out the notice informing us they requested one. My friends are in their 60's and 70's. They seen this happen all the time. You all are deaf to their needs. Well I want to express my concerns. Perhaps I will not get very far. But here again, I will feel better once I mail this to you.

Enclosed please find the notice wherein my out of state water company, Utilities Inc., which changed hands more than once recently, requested a water rate increase more than double our current rate. How unAmerican is that? Would you allow your parent's water company to charge \$13.38 per 1,000 gallons when they been paying an already ridiculous rate of \$6.43? Heck Pinellas county rate is a whopping \$5.04 for 2017 and \$5.13 for 2018! Tampa's water rate is more than half that!!!

Keeping this short, I think you all should sharpen your pencils and hold steady on any future water rate increases until the current rate is much closer to Pinellas and Tampa's water rates.

Of course, with all due respect,



Thomas Kulaga

211 Independence Ave

Palm Harbor, FL., 34684-1419

COMMISSION  
CLERK

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RECEIVED-FPSC

BEFORE THE PUBLIC SERVICE COMMISSION

TO THE PINELLAS COUNTY CUSTOMERS EXCLUDING MID COUNTY AND TIERRA VERDE OF  
UTILITIES, INC. OF FLORIDA  
AND  
ALL OTHER INTERESTED PERSONS

RE: DOCKET NO.: 160101-WS

APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN CHARLOTTE, HIGHLANDS, LAKE,  
LEE, MARION, ORANGE, PASCO, PINELLAS, POLK, AND SEMINOLE COUNTIES BY UTILITIES, INC. OF FLORIDA

DATED: November 4, 2016

**NOTICE OF INTERIM RATE INCREASE**

On November 1, 2016, the Florida Public Service Commission approved interim water rates for Utilities, Inc. of Florida customers in Pinellas County excluding Mid County and Tierra Verde. The interim rates will be effective November 9, 2016. The interim rates will be collected subject to refund, pending the Florida Public Service Commission's final decision regarding final rates. If a refund is ordered, it will include interest based upon Commission determined factors.

The current rates, the Utility's requested interim rates, the Utility's requested final rates and the Commission approved interim rates are set forth below. The final rates are subject to change based on information presented at the customer and technical hearings, and the final decision by the Commissioners.

**WATER SERVICE**

|  | Test Year<br>Rates<br>12/31/15 | Current<br>Rates | Utility<br>Requested<br>Interim | Utility<br>Requested<br>Final | Staff<br>Recommended<br>Interim |
|--|--------------------------------|------------------|---------------------------------|-------------------------------|---------------------------------|
| <b><u>Residential and General Service</u></b>  |                                |                  |                                 |                               |                                 |
| Base Facility Charge by Meter Size             |                                |                  |                                 |                               |                                 |
| 5/8 x 3/4"                                     | \$11.30                        | \$11.37          | \$12.39                         | \$23.70                       | \$12.33                         |
| 1"   | \$28.25                        | \$28.41          | \$30.97                         | \$59.21                       | \$30.83                         |
| 1-1/2"   | \$56.48                        | \$56.81          | \$61.92                         | \$118.41                      | \$61.65                         |
| 2"   | \$90.38                        | \$90.90          | \$99.09                         | \$189.46                      | \$98.64                         |
| 3"   | \$180.75                       | \$181.90         | \$198.16                        | \$379.12                      | \$197.28                        |
| 4"   | \$282.43                       | \$284.07         | \$309.64                        | \$592.07                      | \$308.25                        |
| 6"   | \$564.85                       | \$568.13         | \$619.26                        | \$1,184.11                    | \$616.50                        |
| Charge per 1,000 Gallons - Residential Service | \$6.39                         | \$6.43           | \$7.01                          | \$13.40                       | \$6.97                          |
| Charge per 1,000 Gallons - General Service     | \$6.38                         | \$6.42           | \$6.99                          | \$13.38                       | \$6.96                          |

### HOW TO CONTACT THE COMMISSION

Any person who wishes to comment or provide information to Commission staff may do so at the meetings, either orally or in writing. Other written comments regarding the Utility and the proposed rates, or requests to be placed on the mailing list for this case, may be directed to this address:

Florida Public Service Commission  
Director, Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0870

A courtesy copy of written comments and complaints is not required, but may be mailed or emailed to the following:

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Martin S. Friedman, Esquire  
Friedman & Friedman, P.A.  
766 North Sun Drive, Suite 4030  
Lake Mary, Florida 32746  
[mfriedman@ff-attorneys.com](mailto:mfriedman@ff-attorneys.com)

All correspondence should refer to "Docket No. 160101-WS, Utilities, Inc. of Florida" Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Florida Public Service Commission's toll-free facsimile line at 1-800-511-0809, or the Commission's website available at <http://floridapsc.com/ConsumerAssistance/ComplaintForm>.

If you wish to contact the Florida Public Service Commission regarding complaints about service, you may call the Commission's Division of Consumer Assistance and Outreach at the following toll-free number 1-800-342-3552.

This notice was prepared by the Utility and approved by Commission staff for distribution by the Utility to its customers. If you have any questions, please call the Utility's office at 866-842-8432.

Utilities, Inc. of Florida



**Utilities Inc of Florida**  
 Emergency Phone: (866) 842-8432  
 Customer Service: (866) 842-8432  
 Collections: (866) 842-8432  
 www.uiwater.com

**Bill Date** 11/15/2016      **Account Number** 4231410000      **Due Date** 12/07/2016      **Please Pay** \$70.57

Name **TOM W KULAGA**      Primary Phone # **(727) 474-2840**  
**Service Address** 211 INDEPENDENCE AVE, PALM HARBOR, FL, 34684

**Summary of Service**

**Meter Reading**      **Meter #** 14239770  
 Current 101690 11/11/2016  
 Previous 97670 10/12/2016  
 Usage 4,020 Gallons  
 Number of Days: 30  
 Average Daily Use: 134 Gallons  
 Average Daily Cost: \$2.35  
 Register Constant: 1

**Activity Since Last Bill**

Previous Balance \$67.02  
 Payments received as of 11/15/2016 \$-67.02  
 Balance as of 11/15/2016 \$0.00

**Residential Water Service**

Water Base Charge \$10.23  
 3,618 gallons at \$6.43 per 1,000 gallons \$23.26  
 Total Residential Water Service \$33.49

**Residential Water Service**

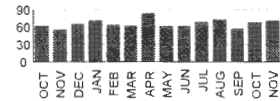
Water Base Charge \$1.23  
 402 gallons at \$6.97 per 1,000 gallons \$2.80  
 Total Residential Water Service \$4.03

**Residential Sewer Service**

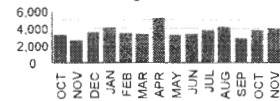
Residential Wastewater Base Charge \$13.39  
 4,020 gallons at \$4.89 per 1,000 gallons \$19.66  
 Total Residential Sewer Service \$33.05

**Total Amount Due** \$70.57

**Billing History**  
in dollars



**Consumption History**  
in gallons



The payment for this bill is due upon receipt. Make check payable to: Utilities Inc of Florida.  
 Rate Schedules are available upon request. Visit [www.uiwater.com](http://www.uiwater.com) for important account offerings.

**Messages**



PO Box 160609  
 Altamonte Springs, FL 32716

Account Number: 4231410000  
 Due Date: 12/07/2016  
 Please Pay: \$70.57

**Amount Paid**

**AUTOPAY**

TOM W KULAGA  
 211 INDEPENDENCE AVE  
 PALM HARBOR, FL 34684

Utilities Inc of Florida  
 PO Box 11025  
 Lewiston ME 04243-9476

Address correction requested on back

$$\begin{array}{r} 13.40 \\ 6.43 \\ \hline 6.97 \\ 13.40 \end{array}$$

211 Independence Ave  
Palm Harbor, FL 34684

TAMPA, FL 335  
SAINT PETERSBURG, FL  
06 DEC 2016 PM 10 L



FLORIDA PUBLIC SERVICE COMMISSION  
DIRECTOR, OFFICE OF COMMISSION CLERK  
2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FL. 32399-0870

32399-087099

