

**Collin Roehner**

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**From:** Randy Roland  
**Sent:** Monday, December 12, 2016 9:10 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 160101  
**Attachments:** Rate hike; RE Rate hike

Please add the attached consumer correspondence to docket 160101.

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**From:** Diane Hood  
**Sent:** Monday, December 12, 2016 8:59 AM  
**To:** Randy Roland  
**Subject:** To CLK Docket 160101

Copy on file, see 1230501C. Please cc me when forward this to the Record Clerks office. DHood

**Collin Roehner**

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**From:** Joanna Pineiro <j114514p@gmail.com>  
**Sent:** Monday, December 12, 2016 8:50 AM  
**To:** Consumer Contact  
**Subject:** RE: Rate hike

Sure! It's utilities Inc in Altamonte springs.

On Dec 12, 2016 8:20 AM, "Consumer Contact" <[Contact@psc.state.fl.us](mailto:Contact@psc.state.fl.us)> wrote:

12/12/2016

Dear Ms. Pineiro:

This e-mail is in response to your recent inquiry to the Florida Public Service Commission (FPSC) regarding a rate increase.

It would be beneficial if you could provide the following information:

\* The name of the utility.

You may send this information by reply e-mail, or at the address and/or fax number listed below.

Sincerely,

Angela Calhoun

Regulatory Consultant

Office of Consumer Assistance & Outreach

[contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Toll Free - [800-342-3552](tel:800-342-3552)

Toll Free Fax [800-511-0809](tel:800-511-0809)

Florida Public Service Commission

2540 Shumard Oak Blvd.

Tallahassee, FL 32399

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

**From:** Joanna Pineiro [mailto:[j114514p@gmail.com](mailto:j114514p@gmail.com)]

**Sent:** Saturday, December 10, 2016 6:04 PM

**To:** Consumer Contact

**Subject:** Rate hike

Hello im a seminole resident and cannot afford this rate hike. Please! I already struggle to pay my water thats already expensive. What is the reason?

**Collin Roehner**

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**From:** Joanna Pineiro <j114514p@gmail.com>  
**Sent:** Saturday, December 10, 2016 6:04 PM  
**To:** Consumer Contact  
**Subject:** Rate hike

Hello im a seminole resident and cannot afford this rate hike. Please! I already struggle to pay my water thats already expensive. What is the reason?