## **Collin Roehner**

From: Collin Roehner on behalf of Records Clerk
Sent: Tuesday, December 13, 2016 9:56 AM

To: 'Bill Shallcross'

**Subject:** RE: Docket No. 160101 - WS

Good morning Mr. Shallcross,

Second, we will be placing your comments below in consumer correspondence in Docket No. 160101-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner Commission Deputy Clerk I Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida, 32301 (850) 413-7123

From: Bill Shallcross [mailto:wshallcross@cfl.rr.com]

Sent: Monday, December 12, 2016 7:20 PM

To: Office of Commissioner Brisé; Office Of Commissioner Edgar; Office of Commissioner Brown; Office Of Commissioner

Graham; Office of Commissioner Patronis Cc: <a href="mailto:kelly.jr@leg.state.fl.us">kelly.jr@leg.state.fl.us</a>; Records Clerk Subject: RE: Docket No. 160101 - WS

My apologies for my error in my earlier correspondence, corrected here:

• And of course the after-the-fact notification of the increase; effective approved 10/1; effective 10/9; dated 10/4; and mailed I do not know when but certainly received after the fact. How are you expecting these day late and dollar short folks to respond?!

From: Bill Shallcross [mailto:wshallcross@cfl.rr.com]

Sent: Monday, December 12, 2016 2:55 PM

To: 'Commissioner.Brise@psc.state.fl.us' <Commissioner.Brise@psc.state.fl.us>;

'Commissioner.Edgar@psc.state.fl.us' < <a href="mailto:Commissioner.Edgar@psc.state.fl.us">Commissioner.Edgar@psc.state.fl.us</a>;

'Commissioner.Brown@psc.state.fl.us' < <a href="mailto:Commissioner.Brown@psc.state.fl.us">Commissioner.Brown@psc.state.fl.us</a>;

'Commissioner.Graham@psc.state.fl.us' < <a href="mailto:commissioner.Graham@psc.state.fl.us">commissioner.Graham@psc.state.fl.us</a>;

'Commissioner.Patronis@psc.state.fl.us' <Commissioner.Patronis@psc.state.fl.us>

Cc: 'kelly.jr@leg.state.fl.us' <kelly.jr@leg.state.fl.us>; 'clerk@psc.state.fl.us' <clerk@psc.state.fl.us>

Subject: Docket No. 160101 - WS

My most recent two cents - no charge.

Please read attached. Thank you. Bill

William Shallcross 551 Carlisle Ave. Altamonte Springs, Florida 32714 wshallcross@cfl.rr.com (M) 321-356-6400