

Cedar Acres Inc.
4700 Sheridan St.
Suite N
Hollywood, FL 33021
CedarAcresInc@gmail.com
954-817-2472

December 13, 2016

Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Ms. Stauffer,

Pursuant to ORDER NO. PSC-15-0535-PAA-WU, Cedar Acres Inc. is submitting the billing analysis with all customer information removed. The new rates were instituted as of January 1, 2016 with the first bills sent out March 1, 2016. The billing analysis includes the most recent readings on October 29, 2016.

See the attached update on compliance matters and the billing analysis.

Regards,



Stayce Smith
Finance Manager

- Cedar Acres continues to use a twofold review process regarding billing. After the meters are read, Artesian Water reviews the bills for unusually large bills and/or major change in water usage. The bills are also independently checked by Cedar Acres for anomalies. Unusual bills are given special handling and the meters are rechecked if necessary.
- A meter audit is performed each time the meters are read.
- Cedar Acres has begun sending out notices to past due accounts. Several have been paid outright. Some have requested and been granted a payment plan based on the amount due to make the accounts current.
- To date 50 meters have been replaced and 12 more are on order. These will be installed after they arrive based on the installer's schedule and weather permitting.
- The meter escrow account bank statements and invoices for paid meter installation have been forwarded to the Clerk.
- The last 24 meters replaced were replaced after the October 29, 2016 reading.
- The company knows of no active outstanding PSC complaints.
- Cedar Acres current message blast system is an acceptable form of notice per DEP for boil water notices and rescission.
- The company continues to maintain a log of all customer contact.

NEW METER	NOV 2016 PAID	10/29/2016 BILL	USAGE	USAGE DIFF AUG TO OCT	SEP 2016 PAID	8/30/2016 BILL	USAGE	USAGE DIFF JUN TO AUG	JULY 2016 PAID	6/29/2016 BILL	USAGE	USAGE DIFF APR TO JUN	MAY 2016 PD	4/27/2016 BILL	USAGE	MAR 2016 PD	3/01/16 BILL	USAGE	USAGE DIFF MAR TO APR
	\$23.84	\$23.84	0	0	\$23.84	\$23.84	0	0	\$23.84	\$23.84	0	-2750	\$35.83	\$35.83	2750	\$24.71	\$24.71	200	2550
	\$40.64	\$40.64	3854	494	\$38.49	\$38.49	3360	1574	\$31.63	\$31.63	1786	151	\$30.97	\$30.97	1635		\$80.13	12910	-11275
		\$100.36	17550	0	\$100.36	\$100.36	17550	16314		\$29.23	1236	-531	\$31.54	\$31.54	1767	\$58.46	\$58.46	7940	-6173
		\$43.02	4400	110	\$42.54	\$42.54	4290	782		\$39.13	3508	1757	\$31.47	\$31.47	1751	\$175.43	\$151.76	29340	-27589
	\$35.48	\$35.48	2670	1210	\$30.21	\$30.21	1460	-540	\$32.56	\$32.56	2000	-3040	\$45.81	\$45.81	5040	\$23.84	\$23.84	0	5040
	\$38.97	\$38.97	3470	-990	\$43.29	\$43.29	4460	2020	\$34.48	\$34.48	2440	1164	\$29.40	\$29.40	1276	\$60.42	\$60.42	8390	-7114
	\$31.91	\$31.91	1850	-2100	\$41.06	\$41.06	3950	730	\$37.88	\$37.88	3220	450	\$35.92	\$35.92	2770		\$85.58	14160	-11390
		\$23.84	0	0	\$23.84	\$23.84	0	-1860	\$31.95	\$31.95	1860	-2650	\$43.50	\$43.50	4510	\$23.84	\$23.84	0	4510
		\$25.15	300	-457		\$27.14	757	-880		\$30.98	1637	93		\$30.57	1544		\$84.27	13860	-12316
		\$23.93	20	-10		\$23.97	30	-59		\$24.23	89			\$24.40	129		\$30.47	1520	-1391
	\$23.84	\$112.70	20380	20380	\$23.84	\$23.84	0	0	\$23.84	\$23.84	0	0	\$23.84	\$23.84	0	\$23.84	\$23.84	0	0
	\$23.84	\$23.84	0	-4450	\$43.24	\$43.24	4450	-1380	\$49.26	\$49.26	5830	5103	\$27.01	\$27.01	727	\$56.93	\$56.93	7590	-6863
		\$65.86	9637	7156		\$34.66	2481	-9667		\$76.81	12148	7338		\$44.81	4810		\$103.89	18360	-13550
	\$23.84	\$23.84	0	0	\$23.84	\$23.84	0	0	\$23.84	\$23.84	0	0	\$23.84	\$23.84	0	\$23.84	\$23.84	0	0
	\$31.31	\$31.31	1713	1713	\$23.84	\$23.84	0	0	\$23.84	\$23.84	0	0	\$23.84	\$23.84	0	\$40.23	\$40.23	3760	-3760
	\$51.04	\$51.04	6238	1697	\$43.64	\$43.64	4541	901	\$39.71	\$39.71	3640	-1180	\$44.86	\$44.86	4820	\$44.90	\$44.90	4830	-10
	\$200.00	\$56.28	7440	1270		\$50.74	6170	170		\$50.00	6000	630	\$47.25	\$47.25	5370		\$51.92	6440	-1070
	\$24.58	\$24.58	170	170		\$23.84	0	-1620	\$30.00	\$30.90	1620	1390		\$24.84	230		\$23.84	0	230
	\$25.91	\$25.91	474	-7868	\$60.21	\$60.21	8342	6782	\$30.64	\$30.64	1560	388	\$28.95	\$28.95	1172	\$38.93	\$38.93	3460	-2288
		\$24.28	100	-57	\$24.52	\$24.52	157	157	\$23.84	\$23.84	0	-417	\$25.66	\$25.66	417	\$33.61	\$33.61	2240	-1823
	\$70.75	\$70.75	10760	5845	\$45.27	\$45.27	4915	4915	\$23.84	\$23.84	0	-2783	\$35.97	\$35.97	2783	\$28.56	\$28.56	1082	1701
	\$58.30	\$58.30	7903	-977	\$62.56	\$62.56	8880	1760	\$54.88	\$54.88	7120	180	\$54.10	\$54.10	6940	\$53.18	\$53.18	6730	210
		\$23.84	0	-829		\$27.45	829	-469	\$29.50	\$29.50	1298	70	\$29.19	\$29.19	1228	\$31.05	\$31.05	1653	-425
	\$62.69	\$62.69	8910	-14880	\$127.56	\$127.56	23790	15670	\$59.24	\$59.24	8120	7215	\$27.79	\$27.79	905	\$31.15	\$31.15	1677	-772
		\$41.11	3960	110	\$19.00	\$40.63	3850	-2440	\$20.00	\$51.26	6290	3000		\$38.18	3290	\$20.00	\$40.58	3840	-550
		\$23.84	0	0		\$23.84	0	0		\$23.84	0	0		\$23.84	0		\$23.84	0	0
	\$23.84	\$23.84	0	0		\$23.84	0	-2376	\$34.20	\$34.20	2376	299	\$32.90	\$32.90	2077	\$33.99	\$33.99	2329	-252
		\$28.73	1122	-358		\$30.29	1480	-166	\$31.02	\$31.02	1646	-350	\$32.54	\$32.54	1996	\$41.21	\$41.21	3985	-1989
	\$61.47	\$61.47	8630	7239	\$29.90	\$29.90	1391	-790	\$33.35	\$33.35	2181	1095		\$28.57	1086		\$61.29	8590	-7504
	\$86.93	\$86.93	14470	7500	\$54.23	\$54.23	6970	5992	\$66.48	\$28.10	978	169	\$27.37	\$27.37	809	\$60.51	\$60.51	8410	-7601
	\$23.84	\$23.84	0	-6710	\$53.10	\$53.10	6710	-2090	\$62.21	\$62.21	8800	4070	\$44.46	\$44.46	4730	\$43.68	\$43.68	4550	180
	\$53.66	\$53.66	6840	2200	\$44.07	\$44.07	4640	-6690	\$73.24	\$73.24	11330	3620	\$57.46	\$57.46	7710	\$54.84	\$54.84	7110	600
		\$26.91	704	40		\$26.74	664	-458		\$28.73	1122	509		\$26.51	613		\$49.26	5830	-5217