

Collin Roehner

From: Ruth McHargue
Sent: Thursday, December 15, 2016 11:05 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 160021
Attachments: E-Form Other Complaint TRACKING NUMBER 121904; E-Form Other Complaint TRACKING NUMBER 121946

Customer correspondence

From: Diane Hood
Sent: Wednesday, December 14, 2016 3:46 PM
To: Ruth McHargue
Subject: To CLK Docket 160021

Copies on file. DHood

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, December 06, 2016 8:12 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 121904

CUSTOMER INFORMATION

Name: Marc Matthews
Telephone: (904) 501-0057
Email: jeannemarc matt@gmail.com
Address: 320 Arpieka Ave Saint Augustine FL 32080

BUSINESS INFORMATION

Business Account Name: Marc Matthews
Account Number: 06869-73058
Address: 320 Arpieka Ave Saint Augustine, Fl. FL 32080

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

I have just been notified by AARP that the Board of the Public Service Commission have granted the Florida Power & Light Company the right to increase rates?

What could the board be thinking? Fuel cost rates have been down & excessive Corporate profits have been realized, what in the name of your Fiduciary Responsibility to the general public citizens were they/you thinking?. Who does over-see this board? It appears they are under informed as to what is right & fair for the Fl. citizens in this time of property losses due to Hurricane's & not to mention just getting out of the last recession. Thanks for nothing, now you have paved the way for all power companies in the State to get approved for increase's. Remember these are the same companies who tried to cheat the public out of Solar Energy value's by writing misleading verbiage in the recent Amendment the power companies proposed in the last election, who is looking out for us? apparently not this board.

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Monday, December 12, 2016 9:11 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 121946

CUSTOMER INFORMATION

Name: Robert Figueroa
Telephone: (917) 652-1050
Email: Robertfigueroa@gmail.com
Address: 800 NE 17th Way, Apt 15 Fort Lauderdale FL 33304

BUSINESS INFORMATION

Business Account Name: Robert Figueroa
Account Number:
Address: 800 NE 17th Way, Apt 15 Fort Lauderdale FL 33304

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

Dear PSC,

I do not agree with the choice to raise rates when FPL is experiencing high profits. Consumers are not able to continue paying higher rates when our wages are stagnant. Please consider this when making decisions!

Thank You

Robert Figueroa