

**Collin Roehner**

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**From:** Ellen Plendl  
**Sent:** Thursday, December 15, 2016 1:38 PM  
**To:** Consumer Correspondence  
**Subject:** Docket 160101-WS  
**Attachments:** Case Notice - No Follow Up ; karin-koll-response.pdf

See attached correspondence and PSC reply to add to the correspondence side of Docket 160101-WS.

## Collin Roehner

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**From:** CRM.CitizenServices <CRM.CitizenServices@eog.myflorida.com>  
**Sent:** Thursday, December 15, 2016 12:36 PM  
**To:** Ellen Plendl  
**Subject:** Case Notice - No Follow Up  
**Attachments:** Case Notice - No Follow Up (56).docx; 624012,koll.pdf

Please find attached an assignment from Governor Rick Scott's Office of Citizen Services.  
If you have questions about the assignment, please email [CRM.CitizenServices@eog.myflorida.com](mailto:CRM.CitizenServices@eog.myflorida.com).  
Sincerely,

Kristie Jemmott  
Office of Citizen Services  
Executive Office of the Governor

# Case Notification – No Follow Up Requested

You have an assignment from the Executive Office of the Governor. Please have staff review and respond as appropriate.

It is not necessary to send follow up information to the Office of Citizen Services unless it is deemed appropriate by agency staff.

To send information on this case, please respond to this email or send an email to [CRM.CitizenServices@eog.myflorida.com](mailto:CRM.CitizenServices@eog.myflorida.com).

If a unit or agency is incorrectly assigned a case, please respond to this email and note which agency should receive the assignment.

Sincerely,

Office of Citizen Services  
Executive Office of the Governor

Letter :: Citizen Services :: 12/15/2016 12:32 PM

Case Number:	624,012
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Origin	Letter
EOG Source	Citizen Services
Created On	12/15/2016 11:32 AM
Letter Date	
Priority	Default

## Case Attribute(s)

Attribute	Category
Legislation	Corr Subject - Legislation/Budget
Utilities	Corr Subject - Industry / Regulated Industry

## Primary Contact Information

First Name	Karin	Last Name	Koll	Phone	
City	New Port Richey	County	Pasco	State	Florida
Zip	34654	Email			
Address Line 1	11407 Bloomington Court				
Address Line 2					
Additional Information					

## Description

<b>Note</b>
cc:PSC

## Notes

Note	Created By	Created On
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# Case Notification – No Follow Up Requested

## Case Assignment

Assigned To:		Due Date:	12/30/2016 11:32 AM

Letter to Governor Scott

legis  
utilities  
CAS / Moe  
KARIN  
cc: PSC

November , 2016

The Honorable Rick Scott, Governor  
400 South Monroe Street  
Tallahassee, FL 32399

RE: Docket No. 150269 – Utilities, Inc. of Florida, Limited Rate Proceeding  
Docket No. 160101 – Utilities, Inc. of Florida, Consolidated Rate Case

Dear Governor Scott,

I am a Summertree resident asking you to let the Florida Public Service Commission, Senate and House of Representatives know that you support our efforts to have our State Legislators review, modify and reform outdated statutes related to Water/Wastewater Utilities.

The Pasco/UIF Summertree Bulk Water Agreement was signed on August 9, 2016. Our Task-force needed to take two trips to Tallahassee for two PSC Conference Agendas (September 13 and October 11) to address the Commission regarding UIF's rate demands in paragraph G, Page 10 of the Bulk Water Agreement (Docket No. 150269). UIF stated they would not purchase water services from Pasco until the PSC set rates that they requested, basically holding our interconnect process hostage.

Just 30 days later, under Docket No. 160101, Summertree was facing yet another rate increase. When Pasco Utilities confirmed that there were no planned increases in bulk wastewater rates, our Task-force returned to Tallahassee for the PSC Conference Agenda on November 1, 2016. The PSC Commissioners approved UIF's requested Interim Rate Increases for a total of 27.68% which means that Summertree residents will pay \$95.27/3,000 gallons/month. The Florida statutes allow UTILITIES to reap a 10% Return on Equity regard less of their product or service quality. Once the interconnect is completed, Summertree will be a pass-through for water and wastewater; basically, UIF will be our landlord.

I am outraged that outdated statutes allow UTILITIES to function under state guarantees due to a 10% Return on Equity resulting in unearned profits. This oversight has evolved into a serious problem for your Florida residents across the state. UIF is NOW consolidating 10 counties, 44 systems and 66,000 consumers. I believe that Summertree's problems are just the tip of the iceberg. UIF should be held account able to provide the product and services required. UIF should not be subsidized by their customers and pay ever increasing rates for water/wastewater services they do not receive!

Governor Scott, please help end the injustices under the outdated Florida statutes regulating Water/Wastewater Utilities. Without legislative intervention Utilities, Inc. of Florida will continue to take advantage of outdated statutes which have created a utility welfare system which will financially cripple me and the other 65,999 residents state-wide under your watch.

Sincerely,

Signature: Karin Koll

Print Name: KARIN KOLL

Street Address: 11407 Bloomington Court

New Port Richey, FL 34654

624012  
DUE: 12/30/16  
NEN



Ms. Karin Koll  
 11407 Bloomington Ct  
 New Prt Rchy, FL 34654

TAMPA FL 335  
 SAINT PETERSBURG FL  
 18 DEC 2016 PM 3 L



15 DEC 19 AM 9:07

The Honorable Rick Scott, Governor  
 400 South Monroe Street  
 Tallahassee, FL 32399

32399-853699



COMMISSIONERS:  
JULIE I. BROWN, CHAIRMAN  
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JIMMY PATRONIS

STATE OF FLORIDA



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

December 15, 2016

Ms. Karin Koll  
11407 Bloomington Court  
New Port Richey, FL 34654

RE: FPSC Inquiry 1230965C

Dear Ms. Koll:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

FPSC customer service hearings will be held in January and February 2017 throughout UIF's service area for Commissioners to hear directly from customers about UIF's rate request and service. In addition to all correspondence provided to the FPSC, customer comments made during those hearings will be reviewed and considered when FPSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The FPSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, FPSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the FPSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160101-WS.

Sincerely,

A handwritten signature in blue ink that reads "Randy Roland".

Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

RR:mep