

**Collin Roehner**

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**From:** Ellen Plendl  
**Sent:** Tuesday, December 27, 2016 9:38 AM  
**To:** Consumer Correspondence  
**Subject:** Docket 160186-EI  
**Attachments:** montyna-kelly-letter-and-response.pdf

See attached correspondence and PSC reply to add to the correspondence side of Docket 160186-EI.

STATE OF FLORIDA

COMMISSIONERS:  
JULIE I. BROWN, CHAIRMAN  
LISA POLAK EDGAR  
ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

# Public Service Commission

December 27, 2017

Ms. Montyna Kelly  
1018 West 12<sup>th</sup> Street  
Panama City, FL 32401-2007

RE: FPSC Inquiry Number 1231702C

Dear Ms. Kelly:

Thank you for contacting the Florida Public Service Commission (FPSC) about Gulf Power Company's (Gulf) petition for a rate increase. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when FPSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the FPSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The FPSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the FPSC's website, [www.FloridaPSC.com](http://www.FloridaPSC.com). Access the Clerk's Office tab, then tap Dockets and type in Docket No. 160186. All case

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)


Ms. Montyna Kelly

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December 27, 2016

submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call FPSC Consumer Assistance at 1-800-342-3552.

Sincerely,

A handwritten signature in black ink, appearing to read "Randy Roland". The signature is written in a cursive style with a large initial "R".

Randy Roland

Regulatory Program Administrator

Office of Consumer Assistance & Outreach

RR:mep

**Time Schedule**

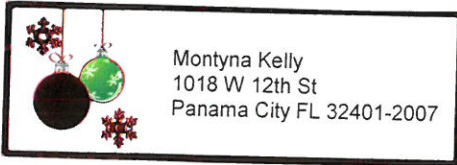
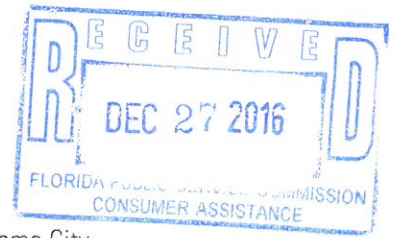
**Filing**

October 12, 2016

**Service Hearings**

Pensacola  
Thursday, January 26, 2017  
6:00 p.m. CST  
Pensacola State College  
Hagler Auditorium  
1000 College Boulevard  
*Note: Auditorium is at the corner of Underwood Avenue and N. 9th Avenue*  
Pensacola, Florida 32504

Panama City  
Friday, January 27, 2017  
10:00 a.m. CST  
Florida State University-Panama City  
Campus  
Holley Lecture Hall  
4750 Collegiate Drive  
Panama City, FL 32405



*MONTYNA@POL.COM*

**Pre-hearing Conference**

March 6, 2017  
Florida Public Service Commission  
Betty Easley Conference Center, Room 148, 4075 Esplanade Way  
Tallahassee, FL 32399-0862

**Hearing**

March 20 - 24, 2017  
Florida Public Service Commission  
Betty Easley Conference Center, Room 148, 4075 Esplanade Way  
Tallahassee, FL 32399-0862

*12/21/16  
Hearing - my friend → lives in Broward County, FL. Her house is some size as mine - a 3-2.*


*Her average Electric bill is \$78. - Why is mine so high? Our life styles are equal - We are retired - No family at home. My average bill for 2016 was \$161.00.*

**Comparison of current and proposed rates and charges**

Under Gulf Power's proposal, the following typical monthly bill increases would apply to the usage shown when the proposed new rates are put into effect on and after the first billing period in July 2017. There are no proposed changes to Service Charges.

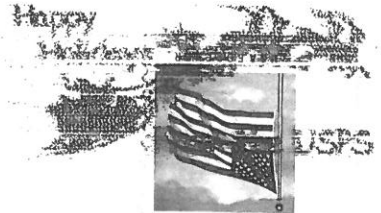
- A Residential Service monthly bill for the average Gulf Power customer (1,112 kWh) would increase from \$148.64 under the current rates to \$158.86, a 6.9 percent increase.
- A small commercial General Service monthly bill for 1,500 kWh would increase from \$198.53 under the current rates to \$208.57, a 5.1 percent increase.
- A General Service Demand monthly bill for 25 kW and 11,000 kWh would increase from \$1,098 under the current rates to \$1,137, a 3.5 percent increase.
- A Large Power Service monthly bill for 500 kW and 288,000 kWh would increase from \$25,536 under the current rates to \$26,178, a 2.5 percent increase.
- A Large Power Service monthly bill for 658 kW and 288,000 kWh would increase from \$27,903 under the current rates to \$28,918, a 3.6 percent increase.
- A Large Power Service monthly bill for 1,315 kW and 288,000 kWh would increase from \$37,748 under the current rates to \$40,313, a 6.8 percent increase.
- A Large Power Service Time-of-Use monthly bill for 5,000 kW on-peak demand, 600,000 kWh on-peak energy, 5,000 kW max demand, and 1,800,000 kWh off-peak energy would increase from \$222,600 under the current rates to \$230,270, a 3.4 percent increase.

*cc: Gov. Rick Scott*

 Montyna Kelly  
1018 W 12th St  
Panama City FL 32401-2007

PENSACOLA FL 325

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**R E C E I V E D**  
DEC 27 2016  
FLORIDA PUBLIC SERVICE COMMISSION  
CONSUMER ASSISTANCE

*Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL*

32399-085099

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