

Sandra Soto

From: Ruth McHargue
Sent: Thursday, December 29, 2016 3:45 PM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 160101
Attachments: E-Form Other Complaint TRACKING NUMBER 122035; E-Form Other Complaint TRACKING NUMBER 122036; E-Form Other Complaint TRACKING NUMBER 122033; E-Form Other Complaint TRACKING NUMBER 122029; E-Form Other Complaint TRACKING NUMBER 122032; E-Form Other Complaint TRACKING NUMBER 122026; E-Form Other Complaint TRACKING NUMBER 122027; E-Form Other Complaint TRACKING NUMBER 122037; E-Form Other Complaint TRACKING NUMBER 122039; E-Form Other Complaint TRACKING NUMBER 122048

Customer correspondence

From: Diane Hood
Sent: Thursday, December 29, 2016 3:14 PM
To: Ruth McHargue
Subject: To CLK Docket 160101

Copies on file. DHood

Sandra Soto

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, December 28, 2016 1:59 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122037

CUSTOMER INFORMATION

Name: Marie Burke
Telephone: (727) 244-7363
Email: mburkecmd@gmail.com
Address: 3187 Sandy Ridge Dr. Clearwater FL 33761

BUSINESS INFORMATION

Business Account Name: Marie Burke
Account Number:
Address: 3187 Sandy Ridge Dr. Clearwater FL 33761

Water County Selected: Pinellas

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:
RE: Docket # 160101-WS, Utilities, Inc. of Florida PLEASE DO NOT RAISE RATES!

Sandra Soto

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, December 28, 2016 12:46 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122029

CUSTOMER INFORMATION

Name: Olga Novoselska
Telephone: (727) 773-1530
Email: olala13@gmail.com
Address: 2535 Northfield Ln Clearwater FL 33761

BUSINESS INFORMATION

Business Account Name: Olga Novoselska
Account Number: 100125093153
Address: 2535 Northfield Ln Clearwater FL 33761

Water County Selected: Pinellas

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:
RE: Docket # 160101-WS, Utilities, Inc. of Florida I am voting against this ridiculously large utilities increase.
Olga Novoselska

Sandra Soto

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, December 28, 2016 11:49 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122027

CUSTOMER INFORMATION

Name: Kenneth Gagliano
Telephone:
Email:
Address: 3413 Aspen Trail Clearwater FL 33761

BUSINESS INFORMATION

Business Account Name: Kenneth Gagliano
Account Number:
Address: 3413 Aspen Trail Clearwater FL 33761

Water County Selected: Pinellas

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

I am totally against any proposed increase in water and waste water increases. The rates are artificially high as is. Please reject any rate increases proposed by Utilities, Inc. of Florida for Pinellas County Residential and Commercial customers. A water or waste water increase at this time is unnecessary, unjustified and outrageous. I am asking you to protect the interests of the citizens of Pinellas County and reject this proposed rate increase.

Sandra Soto

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, December 28, 2016 1:02 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122033

CUSTOMER INFORMATION

Name: Thomas Perez
Telephone: (618) 407-8044
Email: thomasp8044@gmail.com
Address: 2579 Stony Brook Ln Clearwater WV 33761

BUSINESS INFORMATION

Business Account Name: Thomas Perez
Account Number:
Address: 2579 Stony Brook Ln Clearwater FL 33761

Water County Selected: Pinellas

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

I do NOT approve of the rate increase it is WAY to much for an increase percentage. I do not beleive these prices are inline with a proper increase should be. PLEAE reconsider such a large increase

Sandra Soto

From: consumerComplaint@psc.state.fl.us
Sent: Thursday, December 29, 2016 3:08 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122048

CUSTOMER INFORMATION

Name: William Barlow
Telephone: (727) 303-3386
Email: zeketobrock@yahoo.com
Address: 2569 Stony Brook Ln Clearwater FL 33761

BUSINESS INFORMATION

Business Account Name: William Barlow
Account Number: 100126841880
Address: 2569 Stony Brook Ln Clearwater FL 33761

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

The proposal to increase our rates, 41% per 1,000 gallons and a 57% rate increase in the base rate, is unconscionable. Normal working people and those on fixed income, as so many are in Pinellas county, simply can not afford such a huge increase. A rate increase of this size is unreasonably excessive.

Sandra Soto

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, December 28, 2016 10:49 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122026

CUSTOMER INFORMATION

Name: Rachel Knieriem
Telephone:
Email:
Address: 2541 Skipper Trail Clearwater FL 33761

BUSINESS INFORMATION

Business Account Name: Andy Knieriem
Account Number: 100125969486
Address: 2541 Skipper Trail Clearwater FL 33761

Water County Selected: Pinellas

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:
RE: Docket # 160101-WS, Utilities, Inc. of Florida

To whom it may concern,

I am a concerned Pinellas county residence struggling with the reality that the Utility company would like to increase our rates per 1,000 gallons by 41% (the current rate is 4.00 per 1,000 gallons and the proposed rate is 5.65 per 1,000 gallons). This is hardly a cost of living raise in the rates, nor is it acceptable to increase the rates so much in one year. Additionally, the company wishes to raise their base facility charge fee by 57% (the current base charge is 32.48 and the proposed is 50.95). These are extremely large increases that will have a negative impact on residents. It is highly unreasonable to think that the population can simply afford such large adjustments. Typically, rates are raised as needed in all types of goods and services at small increments so that consumers have an opportunity to absorb the difference via annual cost of living raises. Annual cost of living raises at most professional organizations are between 1-3%. How is it reasonable to then assume that increasing rates at 41% and 57% is something that residents can afford? Additionally, many local residents in the Pinellas county area are elderly retired folks on a fixed income, to impose such large increases on them would create a financial struggle. Water is a basic need, the prices should be fair, and in my opinion the utility company should be a non-profit. For these reasons we strongly oppose the recommended rate increases that Utilities, INC. is proposing.

Kind Regards,

Andy & Rachel Knieriem

Sandra Soto

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, December 28, 2016 1:27 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122036

CUSTOMER INFORMATION

Name: R Rosa
Telephone: (727) 773-9146
Email:
Address: 2597 Skipper Trail Clearwater FL 33761

BUSINESS INFORMATION

Business Account Name: R Rosa
Account Number: 100105173902
Address: 2597 Skipper Trail Clearwater FL 33761

Water County Selected: Pinellas

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

I want to voice my concern of the Rate increases in DOCKET # 160101-ws Utilites, INC of Florida. The proposed increases for Pinellas County will severely impact me financially. An over then 50% increase for the base rate and approx. 42% increase for consumption does not seem at all reasonable or acceptable. I am asking for this to be closely scrutinized and rejection of this excessive rate increase.

Sandra Soto

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, December 28, 2016 2:58 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122039

CUSTOMER INFORMATION

Name: Rita Dennis
Telephone: (727) 786-4361
Email:
Address: 3444 Aspen Trail Clearwater FL 33761

BUSINESS INFORMATION

Business Account Name: Don Dennis
Account Number: 100101981285
Address: 3444 Aspen Trail Clearwater FL 33761

Water County Selected: Pinellas

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

I am writing to object to the outrageously high proposed increases in our base rate and water rate. As senior citizens on a fixed income, the size of these increases is devastating.

Sandra Soto

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, December 28, 2016 12:51 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122032

CUSTOMER INFORMATION

Name: Lisa Matassa
Telephone: (727) 787-2495
Email: preventdk2@verizon.net
Address: 29762 67th Way N. Clearwater FL 33761

BUSINESS INFORMATION

Business Account Name: Lisa Matassa
Account Number: 100116634450
Address: 29762 67th Way N. Clearwater FL 33761

Water County Selected: Pinellas

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

RE: Docket # 160101-WS This nearly 50% rate increase is outrageous. I understand a few % increase, but this is horrendous.

Sandra Soto

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, December 28, 2016 1:26 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122035

CUSTOMER INFORMATION

Name: norma phillips
Telephone: (727) 781-6405
Email: jimnorm1@verizon.net
Address: 326 Scott Ct Palm Harbor FL 34684

BUSINESS INFORMATION

Business Account Name: Norma Phillips
Account Number: 100102270164
Address: 326 Scott Court Palm Harbor FL 34684

Water County Selected: Pinellas

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

I am sending this complaint in regard to the proposed increase in the water use bill. This is a horrendous large increase and for those on Social Security it will be a tremendous burden. Water is not a luxury therefore we would have no choice but to suffer the increase.