

Collin Roehner

From: Joann Parsons
Sent: Tuesday, January 03, 2017 1:47 PM
To: Commissioner Correspondence
Subject: FPL Rate case - Docket 160021
Attachments: 2017-01-03, Letter to Balboa.pdf

Please place the e-mail below in docket correspondence, consumers and their representatives in Docket No. 160021-EI

Thank you.
Joann

STATE OF FLORIDA

JULIE I. BROWN
CHAIRMAN



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Public Service Commission

January 3, 2017

Beatrice Balboa
1010 South Ocean Boulevard, Apt. 1008
Pompano Beach, FL 33062-6631

Dear Mrs. Balboa:

Thank you for your email dated December 24, 2016, regarding the Florida Power & Light Company (FPL) rate case. The FPL case was one of the most significant cases heard by the Commission in 2016.

Nine customer service hearings were held to solicit customer input regarding the quality of FPL's service and the proposed rate increase. Service hearings were conducted in Daytona Beach, Ft. Lauderdale, Ft. Myers, Melbourne, Miami, Miami Gardens, Pembroke Pines, Sarasota, and West Palm Beach. The Commission heard from hundreds of customers regarding this matter.

The Commission held a technical hearing on August 22-26 and August 29-September 1, 2016. Over fifty expert witnesses provided testimony and thousands of pages of exhibits were entered into the record for consideration by the Commission in rendering a decision. Parties representing customer interests participated in the hearing process and included the state's Office of Public Counsel (OPC) and AARP.

On October 6, 2016, a joint settlement agreement was filed by FPL, OPC, and other major customer advocacy groups. The agreement was approved on November 29, 2016, and covers the period January 1, 2017, through December 31, 2020. Approval of the settlement agreement reduced FPL's requested rate increase by a third. As noted above, OPC, Florida's independent advocate on behalf of all utility customers, supported and was a signatory to this agreement.

I hope you find this information helpful. Please do not hesitate to contact the Commission if you have any additional questions or concerns.

Sincerely,

A handwritten signature in blue ink that reads "Julie Brown".

Julie I. Brown
Chairman

cc: Office of Commission Clerk