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Public Service Commission

January 4, 2017

Ms. Norma Phillips
326 Scott Court
Palm Harbor Florida 34684

RECEIVED FPSC
2017 JAN -5 AM 10: 21
COMMISSION
CLERK

Dear Ms. Phillips:

Thank you for contacting the Florida Public Service Commission (PSC) about Utilities Inc. of Florida's (UIF) rate petition. To give Commissioners and staff an opportunity to review your concerns, your correspondence is included in the file for Docket No.150269-WS.

Many factors affect a water utility's cost to provide service, such as the size and age of a utility system, the number of customers, and the size of the service area. UIF has requested to recover the cost of water quality improvements in Summertree and to offset the effects of irrigation customers installing private wells. Pending the outcome of the recent customer survey, Summertree's water could be purchased from Pasco County Utilities, instead of drawn from UIF's wells.

The PSC is charged with making sure that Florida's utility companies fulfill their service obligation. UIF's final rates will reflect only those costs that are prudent and necessary for UIF to deliver quality water service to your home or business.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160101-WS.

Sincerely,

Bev DeMello
Bev DeMello
Assistant Director

cc: Office of Commission Clerk