

**Ashley Quick**

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**From:** Janet Brunson  
**Sent:** Thursday, January 12, 2017 3:14 PM  
**To:** 'bkillette@cox.net'  
**Cc:** Consumer Correspondence  
**Subject:** Docket No. 160186-WI - Gulf Power Rate Increase

Dear Ms. Killette:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, [www.FloridaPSC.com](http://www.FloridaPSC.com). Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello  
Assistant Director

-----Original Message-----

From: [bkillette@cox.net](mailto:bkillette@cox.net) [<mailto:bkillette@cox.net>]  
Sent: Thursday, January 12, 2017 11:03 AM  
To: Records Clerk  
Subject: Gulf Power Outrageous Increased yearly rates

Hello,

My name is Brenda Killelte, 8213 Chiquita Drive, Pensacola, Florida 32534. The docket number is 160186. The yearly rates that Gulf Power Company charge its customers are not only outrageous, but robbery. We have no choice but to pay. There are no other power companies to switch. My rates are just as high, even when power is not being used throughout the work week! During the summer months, payments are unbearable for working families! Can you possibly imagine the hardship for fixed income households like mine and others? Enough already!!

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BKillelte