

Ashley Quick

From: Ruth McHargue
Sent: Thursday, January 12, 2017 4:31 PM
To: Consumer Correspondence
Cc: Janet Brunson; Diane Hood
Subject: FW: To CLK Docket 160101
Attachments: E-Form Other Complaint TRACKING NUMBER 122152; E-Form Other Complaint TRACKING NUMBER 122154

Customer correspondence

From: Diane Hood
Sent: Thursday, January 12, 2017 4:24 PM
To: Ruth McHargue
Subject: To CLK Docket 160101

Copies on file. DHood

Ashley Quick

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, January 11, 2017 6:28 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122152

CUSTOMER INFORMATION

Name: Renee Gardner
Telephone:
Email: Kam_ra@yahoo.com
Address: 503 S Sweetwater Cove Blvd Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Renee Gardner
Account Number:
Address: 503 S Sweetwater Cove Blvd Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

utilities In is proposing quite a rate hike for residents in my neighborhood. While I understand and support the need to make our systems up to date, summarily increasing our rates by 100-200% is uncalled for. A graduated schedule of rate increases would be much more appealing and doable, especially for residents on fixed incomes. Similarly, we have no other choices for obtaining water service in my neighborhood, so such an increase makes it seem as if Utilities In has a monopoly on the services in my neighborhood.

I do not support this exorbitant increase in fees and do support Utoities Inc present a more realistic rate increase for its customers.

Thank you for your time.

Ashley Quick

From: consumerComplaint@psc.state.fl.us
Sent: Thursday, January 12, 2017 5:30 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122154

CUSTOMER INFORMATION

Name: Renee Gardner
Telephone:
Email: Kam_ra@yahoo.com
Address: 503 S Sweetwater Cove Blvd Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Renee Gardner
Account Number:
Address: 503 S Sweetwater Cove Blvd Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

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