

Ashley Quick

From: Ruth McHargue
Sent: Friday, January 13, 2017 1:10 PM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: docket 160186

Customer correspondence

From: Tom B. [<mailto:tom.housesale@gmail.com>]
Sent: Friday, January 13, 2017 11:16 AM
To: Consumer Contact
Subject: Re: Rate increase.....

We live in Panama City Beach FL year-round and are current customers of Gulf Power. Thank you, Tom & Sandy

On Fri, Jan 13, 2017 at 8:14 AM, Consumer Contact <Contact@psc.state.fl.us> wrote:

01/13/2017

Dear Mr. & Mrs. Browand:

Thank you for contacting the Florida Public Service Commission.

In order to process your request we need to know the name of the company whose rates you are protesting and if you are a current customer of record.

You may send this information to me via e-mail at contact@psc.state.fl.us

Sincerely,

Ruth McHargue

Regulatory Program Administrator

Office of Consumer Assistance and Outreach

Florida Public Service Commission

[1-800-342-3552](tel:1-800-342-3552)

contact@psc.state.fl.us

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Tom B. [mailto:tom.housesale@gmail.com]
Sent: Thursday, January 12, 2017 7:27 PM
To: Consumer Contact
Subject: Rate increase.....

Damned right we are against any rate increase. I am on Social Security disability - I would LOVE to see my check increase by 6.9 % (it went up \$13.00 this year - a .00967 % jump !!!!!!!!!!!!!!!!!!!!!!!

And dollars to donuts you don't have any programs for the middle class, DO YOU ?????

Thomas J. & Sandra J. Browand