

Mr. and Mrs James W. Smith  
3212 Azalea Cir.  
Lynn Haven, Fl. 32444

January 11, 2017

Gulf Power  
1230 E. 15<sup>th</sup> Street  
Panama City, Fl. 32402

RECEIVED-FPSC  
2017 JAN 17 AM 9:02  
COMMISSION  
CLERK

Customer Service,

We received your notice regarding a hearing on the proposed increase for electrical service for residential customers. This has caused concern and angst for us.

Mr. Smith has been oxygen dependent for the past two years. Mr. Smith uses a Resperonic home oxygen concentrator on continuous 3Liter flow which is prescribed by his pulmonary physician Dr. Timothy Moriarty.

The 350 Watt concentrator runs on the average of 20 hrs per day generating 8.4 kWh . Based on 30 billing cycle the usage is 210 kWh. Per month. It is already a sizable consistent amount of kWh on our bill.

An increase in rates would be financial burden in addtion to affecting his general welfare.

We are requesting an exemption to this increase and would appreciate your consideration under these circumstances.  
Our customer name Gertrude Bonnett-Smith, account number 36174-88037.

Sincerely,



Mr. and Mrs. James Smith

Mr. & Mrs. James W. Smith  
3212 Neales Cir.  
Cocoa Haven, FL 32944-5633

PENSACOLA FL 325

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DISTRIBUTION CENTER

2017 JAN 17 AM 8:37

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL  
32399-0850

ATTN: Office of  
Commission Clerk

32399-085099

