

**Collin Roehner**

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**From:** Janet Brunson  
**Sent:** Wednesday, January 25, 2017 11:47 AM  
**To:** 'gmhart13@yahoo.com'  
**Cc:** Consumer Correspondence  
**Subject:** Docket No. 160168-EI - Gulf Power Rate Increase Request

Good Afternoon:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, [www.FloridaPSC.com](http://www.FloridaPSC.com). Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello  
Assistant Director

-----Original Message-----

From: Collin Roehner On Behalf Of Records Clerk  
Sent: Friday, January 20, 2017 2:21 PM  
To: 'gmhart13@yahoo.com'  
Subject: RE: Gulf Power rate hike

Good afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 160186-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner  
Commission Deputy Clerk I  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida, 32301  
(850) 413-7123

-----Original Message-----

From: [gmhart13@yahoo.com](mailto:gmhart13@yahoo.com) [<mailto:gmhart13@yahoo.com>]  
Sent: Friday, January 20, 2017 1:21 PM  
To: Records Clerk  
Subject: Gulf Power rate hike

I have service at 4047 Hwy 90  
E in Crestview Florida --the rate hike would adversely affect me because my elderly mother lives there and is on a government fixed income she can hardly afford food and utilities as it stands now (without rent)-- she is proud and will not take assistance from me--a rate hike would have a huge impact on her ability to maintain some sort of independence in her life

Sent from my iPhone