

Sandra Soto

From: Ruth McHargue
Sent: Thursday, January 26, 2017 5:01 PM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 160101
Attachments: E-Form Other Complaint TRACKING NUMBER 122320; E-Form Other Complaint TRACKING NUMBER 122321; FPSC , 1 page(s)

Customer correspondence

From: Diane Hood
Sent: Thursday, January 26, 2017 4:35 PM
To: Ruth McHargue
Subject: To CLK Docket 160101

Copies on file. DHood

Sandra Soto

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, January 25, 2017 5:06 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122320

CUSTOMER INFORMATION

Name: David Evans
Telephone: (407) 788-1623
Email: dsevns@aol.com
Address: 121 Romney Marsh Road Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: David Evans
Account Number: 9494010000
Address: 121 Romney Marsh Road Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

I was contacted by Utilities, Inc. of Florida regarding a proposed rate increase. The reference is docket no. 160101WS, Utilities, Inc of Florida. The proposed increase is 58.7% for residential waste-water services. We were serviced by Sanlando Utilities, Utilities Inc's predecessor for 30 years without incident. After Utilities Inc purchased our water utility we have noticed a decline in service, no water service in the early morning, and rapidly increasing cost. This next proposed increase is so monopolistic and excessive I felt compelled to contact you. Please reject Utilities Inc's proposed rate increase!

Sandra Soto

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, January 25, 2017 5:07 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122321

CUSTOMER INFORMATION

Name: Hector Siqueiros
Telephone: (407) 862-6013
Email: hsiqueiros@cfl.rr.com
Address: 3945 Coverly Court Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Hector Siqueiros
Account Number: 3365210000
Address: 3945 Coverly Court Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

Utilities, Inc. is requesting my monthly Residential Base Facility Charge for water service be increased from \$11.24 to \$28.84. That's a whopping 157% increase!

In addition, Utilities, Inc. is requesting my monthly Base Facility Charge for wastewater service be increased from \$15.19 to \$25.47. That's another whopping 68% increase!

The combined requested Base Facility Charges amount to an increase of 105% over the combined current Base Facility Charges!

These requested increases are exorbitant and outrageous and should summarily be rejected by the Public Service Commission!

Barbara and Michael Mazzota, 111 Rockingham Court, Longwood, FL 32779

January 26, 2017

Florida Public Service Commission
Director, Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

Via Facsimile: 1-800-511-0809

Re: Docket No. 160101-WS, Utilities, Inc. of Florida

To Whom It May Concern:

As a resident of Longwood, Wekiva Club Estates, our residence will be affected by the rather steep rate hike. I feel that this rate hike is extremely unfair and strongly oppose it.

A rate increase of this magnitude should be pro-rated over many years as to mitigate the economic impact on the affected residents.

I hope you take this complaint and the many others you have received in this regard under consideration.

Thank you.

Sincerely,



Barbara Mazzotta

Cc: courtesy copy scanned and emailed to Martin S. Friedman, Esq. at mfriedman@ff-attorneys.com