

**Sandra Soto**

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**From:** Ruth McHargue  
**Sent:** Friday, January 27, 2017 4:39 PM  
**To:** Consumer Correspondence  
**Cc:** Janet Brunson; Diane Hood  
**Subject:** FW: To CLK Docket 160186  
**Attachments:** Rate Increase; Gulf Power base rate increase; E-Form Other Complaint TRACKING NUMBER 122333; Gulf Power bill hearing; E-Form Other Complaint TRACKING NUMBER 122336; FW PSC Contact Form; Gulf Power Base Rate Increase; FW PSC Contact Form

Customer correspondence

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**From:** Diane Hood  
**Sent:** Friday, January 27, 2017 4:30 PM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 160186

Copies on file. DHood

## Sandra Soto

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**From:** Benjamin Legaspi  
**Sent:** Friday, January 27, 2017 4:05 PM  
**To:** Consumer Contact  
**Subject:** FW: PSC Contact Form

-----Original Message-----

From: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us) [<mailto:contact@psc.state.fl.us>]  
Sent: Friday, January 27, 2017 3:30 PM  
To: Webmaster  
Cc: [Usna73tcalk@gmail.com](mailto:Usna73tcalk@gmail.com)  
Subject: PSC Contact Form

Contact from a Web user

Contact Information:

Name: Thomas Calkins  
Company:  
Primary Phone: (937) 417-3180  
Secondary Phone:  
Email: [Usna73tcalk@gmail.com](mailto:Usna73tcalk@gmail.com)

Response requested? Yes

CC Sent? Yes

Comments:

I am against all requested rate increases for Gulf Power. As an owner for 36 years in Pensacola, our rates are already too high. I have long periods of time each year which I travel and the requested rate increase would make my total bill each year go up tremendously. We should unregulate in this state to break up the ridiculous monopolies that exist.

## Sandra Soto

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**From:** Stephanie Allen <stephanie.allen04@yahoo.com>  
**Sent:** Thursday, January 26, 2017 4:34 PM  
**To:** Consumer Contact  
**Subject:** Rate Increase

"Florida Public Service Commission

To Whom It May Concern:

I am very much opposed to the the proposed Base Rate structure change for Gulf Power that will raise the amount we, the customers, will pay before we even start using energy!

That will make electricity so much more unaffordable for so many more people already struggling to make ends meet.

This base rate change (from about \$18 to about \$50) penalizes the elderly and the very poor who don't use much energy because they can't afford it. It also penalizes anyone trying to save energy and those who have already invested money in making their homes and businesses energy efficient.

I don't even really see the justification for the rate increase either as the cost of fuel has gone down but we are not seeing that reflected in our bills.

Please do not allow the rate and, especially, the base rate change. Gulf Power had plenty of money to spend on attempts to thwart people using solar energy in the recent ballot amendment in Florida. It could have saved some of this money trying to eliminate competition and invested it back into the company without asking for this increase.

Thank you for your consideration.

Stephanie Aleln

## Sandra Soto

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Friday, January 27, 2017 12:37 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 122333

### CUSTOMER INFORMATION

Name: Craig Toney  
Telephone:  
Email: [drivingintowallz@aol.com](mailto:drivingintowallz@aol.com)  
Address: 106 Jamie Ct. Crestview FL 32539

### BUSINESS INFORMATION

Business Account Name: Craig Toney  
Account Number:  
Address: 106 Jamie Ct. Crestview FL 32539

### COMPLAINT INFORMATION

Complaint: Other Complaint against Gulf Power Company

#### Details:

Regarding a proposed rate increase of 10%, I strongly oppose it. I haven't had a cost of living raise higher than 1.5% in the last 5 years and am on a tight budget. If I have to make due with less, so should a large company like Gulf Power.

## Sandra Soto

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Friday, January 27, 2017 10:49 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 122336

### CUSTOMER INFORMATION

Name: Bonny Crews  
Telephone:  
Email: [crews32539@yahoo.com](mailto:crews32539@yahoo.com)  
Address: 4780 Shoal Lake Circle Crestview FL 32539

### BUSINESS INFORMATION

Business Account Name: Bonny Crews  
Account Number:  
Address: 4780 Shoal Lake Circle Crestview FL 32539

### COMPLAINT INFORMATION

Complaint: Other Complaint against Gulf Power Company

#### Details:

160186-EI is the docket # I am writing about. Increasing our base service by \$30 takes away from my already \$500 disability check that is supposed to cover all my expenses each month. I'm unable to work, yet I still have to have electricity to stay alive, so I'm caught between a rock and a hard place. Needing oxygen to live, and having to pay \$30 more a month is ridiculous, especially since Gulf Power Company is so top and side heavy with "management" deeply lined pockets. Please do NOT approve the increase. Thank you! This is going before the Florida Public Service Commission for a vote May 9th. Please vote NO.

**Sandra Soto**

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**From:** elise.evans121 <elise.evans121@gmail.com>  
**Sent:** Friday, January 27, 2017 3:22 PM  
**To:** Consumer Contact  
**Subject:** Gulf Power Base Rate Increase

My name is Elise Evans, I am a Gulf Power customer. My roommate Micah Horn is on our bill. I live in Gulf Breeze Florida. I actively try to reduce my power bill by keeping my A/C and heater off, even when I am cold or hot. I keep lights off unless I absolutely need them on. Micah and I are already on an extremely tight budget that we document and track. We cannot afford an increase in our power bill.

Reference Docket # 160186-EI

Thank you, Elise Evans

Sent from my Verizon, Samsung Galaxy smartphone

## Sandra Soto

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**From:** An P <perkyandi@gmail.com>  
**Sent:** Friday, January 27, 2017 8:23 AM  
**To:** Consumer Contact  
**Subject:** Gulf Power bill hearing

Good morning,

My name is Andrea Pope and I live in Milton, and I will be disgusted if Gulf Power raises my electric bill.

I live alone in an old house--I pay the mortgage and I try to update it when my finances allow me. I already use special bulbs in my lights, I rarely run my a/c (and for goodness sake this is FLORIDA), and I avoid leaving anything but my TV plugged in, all just to avoid an astronomical electric bill. I'm not even home much due to my job! So this is what we get in return? Practically 10.00 more a month in basic rates?? For WHAT--"for continuing to run business as usual" is what the notice I received seemed to be implying, because I guarantee Gulf Power is not going to use the extra income to put a solar panel on everyone's house with intent to help the environment and to lower our bills over time. Ha!

This cost hike is NOT acceptable.

I was not able to be at the hearing due to my work shift, but I decided I wanted my voice heard anyway. I don't have a choice but to have Gulf Power. If there were other choices maybe there'd be service competition instead of a monopoly.

We get gauged by taxes and other costs of living already. Example: The City of Milton sent everyone who owns a home an extra bill of at LEAST 42.00--at Christmastime, on top of that generosity--as an EXTRA fire department fee! Or have you ever struggled to pay an exorbitant 900.00/month for a laughable one bedroom rental just so you don't live in the heart of Pensacola's "ghetto"?

I am tired of getting gauged. I will not approve of being gauged by basic needs service providers either.

## Sandra Soto

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**From:** Benjamin Legaspi  
**Sent:** Friday, January 27, 2017 1:21 PM  
**To:** Consumer Contact  
**Subject:** FW: PSC Contact Form

-----Original Message-----

From: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us) [<mailto:contact@psc.state.fl.us>]  
Sent: Friday, January 27, 2017 11:51 AM  
To: Webmaster  
Subject: PSC Contact Form

Contact from a Web user

Contact Information:  
Name: Richard M. Rogers  
Company: none  
Primary Phone: (850) 689-2866  
Secondary Phone:  
Email: [rnr3311@gmail.com](mailto:rnr3311@gmail.com)

Response requested? No  
CC Sent? No

Comments:

Docket no. 160186-EI

Golf power request for a rate increase.

We are very much apposed! Some of what they ask for more money for are good reasons, but "clean coal" is not very wise. More effort must go into renewable energy, safe energy.

Also, security of the system is critical. We have been well pleased with the service, but have trouble with such a large increase in rates.

Please question them strongly

Dick



## Sandra Soto

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**From:** Nancy Haney <haney4@mchsi.com>  
**Sent:** Thursday, January 26, 2017 6:15 PM  
**To:** Consumer Contact  
**Subject:** Gulf Power base rate increase

Comment submitted to Florida PSC on 1/26/17:

I am adamantly opposed to Gulf Power's proposal to raise the base rate from \$18 to \$48/mo. This increase is arbitrary and does nothing to discourage inefficient use of electricity. I have installed a geothermal HVAC system and solar pv system at great expense because of efficiency and environmental benefits. Increases of this magnitude are outrageous, especially, after the costly and ill-advised promotion of a deceptive amendment that would have thwarted the necessary advancement of Solar Power in the Sunshine state. Until Gulf Power realizes that the citizens of Florida want more Solar power they should lead responsibly or get out of the way!

Submitted by Robert and Nancy Haney, 1528 Coral Lane, Gulf Breeze, Fl. 32563

Sent from my iPad