

Collin Roehner

From: Ruth McHargue
Sent: Monday, January 30, 2017 12:09 PM
To: Consumer Correspondence
Cc: Janet Brunson; Diane Hood
Subject: FW: To CLK Docket 160101
Attachments: E-Form Improper Billing TRACKING NUMBER 122364; E-Form Other Complaint TRACKING NUMBER 122365; E-Form Other Complaint TRACKING NUMBER 122367; E-Form Other Complaint TRACKING NUMBER 122368; E-Form Other Complaint TRACKING NUMBER 122369; E-Form Other Complaint TRACKING NUMBER 122370; E-Form Improper Billing TRACKING NUMBER 122371; E-Form Other Complaint TRACKING NUMBER 122373; E-Form Other Complaint TRACKING NUMBER 122374; E-Form Other Complaint TRACKING NUMBER 122375

Customer correspondence

From: Diane Hood
Sent: Monday, January 30, 2017 10:57 AM
To: Ruth McHargue
Subject: To CLK Docket 160101

Copies on file. DHood

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Sunday, January 29, 2017 2:16 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122375

CUSTOMER INFORMATION

Name: Tim Shoemaker
Telephone: (407) 373-8738
Email: Shoe6816@gmail.com
Address: 110 Huntswood ct Longwood FL 32750

BUSINESS INFORMATION

Business Account Name: Tim Shoemaker
Account Number: 866462363
Address: 110 Huntswood ct Longwood FL 32750

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

Very concerned over the rate hike that is proposed to happen to our Wastewater water bill our water bill will double which will put a hardship on many people in The Woodlands neighborhood and throughout the community

PSC was contacted previously

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Sunday, January 29, 2017 2:13 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122374

CUSTOMER INFORMATION

Name: Sarah Pollard
Telephone:
Email: smgallagher99@gmail.com
Address: 93 Sweetbriar Br Longwood FL 32750

BUSINESS INFORMATION

Business Account Name: Sarah Pollard
Account Number:
Address: 93 Sweetbriar Br Longwood FL 32750

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

This is in regards to Docket 106101 about Utilities Inc's proposed rate increases. Raising our bill an average of 100% is completely ridiculous as they have a monopoly and we have no other choice for water and sewer.

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Sunday, January 29, 2017 12:51 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122373

CUSTOMER INFORMATION

Name: james berko
Telephone: (407) 321-3634
Email: jimberko@yahoo.com
Address: 1814 crowley cr. longwood FL 32779

BUSINESS INFORMATION

Business Account Name: james berko
Account Number: 4655310000
Address: 1814 crowley cr. longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:
Commission Members,

Please do not allow the exorbitant increase- 100-120%- be allowed in Seminole and other counties for the vital commodity , WATER!!

My wife and I worked 50 years each, paying bills and saving , and now our monthly Water Bill from Utilities Inc., would go from \$40 to 50 to \$120-40 per month , at a time we are on fixed income and worked for our Country!! We don't mind a private utility having a reasonable profit of 4,5, or even 6% but this increase all at once , would make the profit margin 10-13%VERY UNREASONABLE on the backs of residents who have NO other recourse for water to live!!!

Thanks for your oversight and hopeful disapproval of this increase,

Jim and Linda Berko Docket # 160101

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Sunday, January 29, 2017 7:39 AM
To: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 122371

CUSTOMER INFORMATION

Name: Robert Longmire
Telephone: (407) 808-2440
Email: Blba2000@yahoo.com
Address: 302 Cambridge Drive Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Robert Longmire
Account Number:
Address: 302 Cambridge Drive Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Improper Billing against Utilities, Inc. of Florida
Details:

This water and sewer rate increase is out of control. Over a 100+ rate increase is unjustified and illegal in a Monopoly Environment.

This excessive rate increase would present a severe strain on our my Social Security amount That we receive every month, and reduce our spending by about Ten Percent add and additional 100-120/ Dollars per month. To our expenses. Which would mean a reduction in food and medical that we would be able to pay!

Please.. PSCDeny this rate increase... Protect the Public.

Robert Longmire

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Sunday, January 29, 2017 7:14 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122370

CUSTOMER INFORMATION

Name: Linda Browning
Telephone: (407) 832-5942
Email: tinyknit@gmail.com
Address: 204 Smokerise Blvd. Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Linda Browning
Account Number:
Address: 204 Smokerise Blvd. Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

DOCKET 160101

Please don't allow our water rates to double in the Sanlando Utilities service territory - part of Utilities Inc. I'm unable to attend the Utilities Inc. Service Hearing on Thu, Feb 2, 9:30 AM at Eastmonte Civic Center 830 Magnolia Drive Altamonte Springs, FL 32701, but want to make my opinion heard.

Thanks so much,
Linda Browning

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Sunday, January 29, 2017 3:43 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122369

CUSTOMER INFORMATION

Name: Margaret Musial
Telephone:
Email: peggym@far.org
Address: 964 Bearded Oaks Terrace Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Margaret Musial
Account Number:
Address: 964 Bearded Oaks Terrace Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

Please do not allow this horrendous water rate hike with Utilities Inc. of Sanlando. I will soon be a retiree, and an extra \$50 or more to be added to my monthly bills will greatly affect my disposable income and health and safety. The docket number for this hearing is 160101. Thank you.

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Sunday, January 29, 2017 1:06 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122368

CUSTOMER INFORMATION

Name: Edith Miller
Telephone:
Email: emmseahorse@aol.com
Address: 122 Lyndhurst Drive Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Edith Miller
Account Number: 64137000
Address: 122 Lyndhurst Drive Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:
Unfair rate increase

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Saturday, January 28, 2017 10:52 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122367

CUSTOMER INFORMATION

Name: Ana Zuniga
Telephone: (407) 456-4005
Email: Arzuniga2909@gmail.com
Address: 251 Banbury Ct Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Ana Zuniga
Account Number: 8980252364
Address: 251 Banbury Ct Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:
Increasing cost of service due to company merge. Communicated increase should be controlled by the state.

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Saturday, January 28, 2017 7:12 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122365

CUSTOMER INFORMATION

Name: Amber White
Telephone: (863) 443-1655
Email: ambercrombie_12@hotmail.com
Address: 108 Tedworth Court Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Amber White
Account Number:
Address: 108 Tedworth Court Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

To whom it may concern,

I am writing in about the proposed water rate increase by Utilities Inc in the Seminole County(specifically for the Sweetwater and Wekiva area). A rate increase this large is going to negatively impact so many in our area. There is a large number of retirees who are living on a fixed income and simply cannot afford an increase of this size. This will affect my family as well since we live on one income. I understand prices continue to go up but water is something we simply cannot live without. Making such a drastic increase is an absolutely terrible idea, as so many people are already stretched so thin. We the people in Seminole County need help fighting this. Thank you for taking the time to read this.

Warm Regards,
Amber White

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Saturday, January 28, 2017 6:44 PM
To: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 122364

CUSTOMER INFORMATION

Name: Robert Longmire
Telephone: (407) 808-2440
Email: Blba2000@yahoo.com
Address: 302 Cambridge Drive Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Robert Longmire
Account Number:
Address: 302 Cambridge Drive Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Improper Billing against Utilities, Inc. of Florida
Details:

This water and sewer rate increase is out of control. Over a 100+ rate increase is unjustified and illegal in a Monopoly Environment.

This excessive rate increase would present a severe strain on our my Social Security amount That we receive every month, and reduce our spending by about Ten Percent add and additional 100-120/ Dollars per month. To our expenses. Which would mean a reduction in food and medical that we would be able to pay!

Please.. PSCDeny this rate increase... Protect the Public.

Robert Longmire