

Collin Roehner

From: Ruth McHargue
Sent: Wednesday, February 01, 2017 2:26 PM
To: Consumer Correspondence
Cc: Janet Brunson; Diane Hood
Subject: FW: To CLK Docket 160101

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Wednesday, February 01, 2017 8:24 AM
To: Ruth McHargue
Subject: To CLK Docket 160101

Copy on file, see 1234929C. Also filed for water quality, see 1234930C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Tuesday, January 31, 2017 5:28 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122433

CUSTOMER INFORMATION

Name: Michael Patterson
Telephone: (407) 834-5053
Email: mpatterson6@cfl.rr.com
Address: 6027 Linneal Beach Dr Apopka FL 32703

BUSINESS INFORMATION

Business Account Name: Michael Patterson Account Number: 2232210000
Address: 6027 Linneal Beach Dr Apopka FL 32703

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

A 158.2% increase for sulphur smelling, iron laden and low water pressure is absurd. We've had numerous NO water pressure situations over the 20+ years and never a boil water notice with total loss of water pressure. Isn't this both dangerous and illegal?