

Sandra Soto

From: Sandra Soto on behalf of Records Clerk
Sent: Thursday, February 02, 2017 8:27 AM
To: 'Ron Priest'
Subject: RE: Pennbrooke Fairways water rate proposal

Good morning Mr. Priest,

We will be placing your comments below in consumer correspondence in Docket No. 160101-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6010

From: Ron Priest [<mailto:Rpriest6@windstream.net>]
Sent: Wednesday, February 01, 2017 7:56 PM
To: Records Clerk
Cc: Roger and Donna Sperling
Subject: Pennbrooke Fairways water rate proposal

Please consider my thoughts after attending, but not speaking, at today's Feb 1, 2017 proposed water rate increase meeting.

From Ron Priest at 552 Grand Vista Trail, Pennbrooke Fairways Leesburg, FL 34748

Feb 1, 2017

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This note involves my comments along with a few pictures to the Pennbrooke Fairways, Lake County FL, proposed water rate increase.

My name is Ronald A. Priest. My wife, Sally and I have lived at Pennbrooke Fairways for the past 3 1/2 years. Our house is at 552 Grand Vista Trail Leesburg FL 34748.

Like most all of the people who spoke today we are retired on a fixed, non-increasing income. I find a 40% plus rate increase grossly inappropriate and unfair.

I would understand a utility increase that details how much money was lost in operating the Pennbrooke Fairways water system over the past several years, and I would understand a rate increase that provides facts and dollars proposed for immediate and future system upgrades and improvements. I find this request for a rate increase does neither. I am also **very** opposed to the consolidation of water rate structures with other communities which in no way affect or improve my quality of service or water quality. I would have liked to see a show of hands of those in the community who drink the water, we don't and don't know who does. We have a water softener and without that soft water hard water provided would be very uncomfortable, as we have experienced once when the softener stopped working.

The Commissioner, Julie I. Brown seemed a bit perplexed as a homeowner having two water meters. The house we purchased is one such example, I know of many. I was informed that this 'feature' came with a high installation cost to the previous homeowner. The benefit to us is that we are not billed for the water portion of our water usage for the sprinkler system.

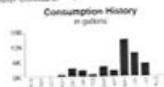
I am a visual person and pictures for me tell a story, here is a picture of our dual water meters , both in the same box, and below is an example of the billing for each meter each month I have chosen a month where I didn't use the water sprinkler system, in order to save money, I can't determine what the proposed rate increase will do to my fixed monthly cost for having two meters. This is a month when I was not at my Pennbrooke home.



Bill Date Account Number Due Date
 09/28/2016 1418215356 10/20/2016

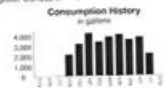
Name: SALLY PRIBST Primary Phone # (727) 742-5290
 Service Address: 552 GRAND VISTA TRL, LEESBURG, FL, 34748
 Residential Irrigation Service \$5.09
 Irrigation Base Charge \$5.00
 Total Residential Irrigation Service

Meter Reading **Meter #** 34584104
 Current 340170 09/26/2016
 Previous 340170 09/23/2016
 Usage 0 Gallons
 Number of Days: 34
 Register Constant: 1



Service Address: 552 GRAND VISTA TRL, LEESBURG, FL, 34748
 Residential Water Service \$5.09
 Water Base Charge \$5.00
 Total Residential Water Service
 Residential Wastewater Service \$14.54
 Wastewater Base Charge \$14.54
 Total Residential Wastewater Service

Meter Reading **Meter #** 10017967
 Current 183020 09/26/2016
 Previous 183020 09/23/2016
 Usage 0 Gallons
 Number of Days: 34
 Register Constant: 1



Here are a few pictures I took throughout Pennbrooke Fairways after the meeting on Feb 1, 2017. I am attempting to show the rust stains that various speakers spoke about during the meeting. This is not good quality water (service).



I conclude by asking that the rate increase be considered unsubstantiated as well as undeserved. Hearing today about the money Utilities Inc ships to its parent company in Canada and their lack of factual justification for an increase and their current profit status in our community please don't grant them an increase. Also, please, hear and understand, that we don't want a consolidation with other communities that they serve.