

**Sandra Soto**

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**From:** Sandra Soto on behalf of Records Clerk  
**Sent:** Thursday, February 02, 2017 8:32 AM  
**To:** 'joannereynoldsj@aol.com'  
**Subject:** RE: Water Rates Increase

Good morning Mr. and Mrs. Reynolds,

We will be placing your comments below in consumer correspondence in Docket No. 160101-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6010

**From:** [joannereynoldsj@aol.com](mailto:joannereynoldsj@aol.com) [<mailto:joannereynoldsj@aol.com>]  
**Sent:** Thursday, February 02, 2017 5:43 AM  
**To:** Records Clerk  
**Subject:** Water Rates Increase

Please reconsider this outlandish increase in water. We live a very modest area and have tried to keep our expenses as low as we can so we can maintain our lives in our neighborhood in Longwood. This increase in water will mean to many of the residents here that we might have to give up something that is vital to our just trying to sustain our living here. There should be some regulation as to how much a raise we are to endure and not drive us out of our neighborhood where we have lived for many years. We abide by the water regulations and do our best to conserve water but there is a limit to how much we can do on our end. Please rethink this.

Thank you.

Joanne & Bill Reynolds  
The Woodlands