

SUMMERTREE WATER ALLIANCE COVER LETTER

January 24, 2017

Carlotta S. Stauffer, Director
Public Service Commission
2540 Shumard Oaks Blvd.
Tallahassee, FL 32339 - 0850

RE: DOCKET NO. 160101-WS

Dear Carlotta,

COMMISSION
CLERK

2017 FEB -2 AM 8:26

RECEIVED-FPSC

Enclosed are 69 Summertree Customer Comment Forms regarding their comments about this docket.

PLEASE identify these documents as "CORRESPONDENCE from 69 Summertree consumers".

Sincerely,



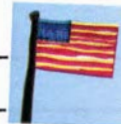
Ann Marie Ryan, Leader
Summertree Water Alliance
& Florida Consumer Water/Wastewater Alliance
11436 Windstar Court, New Port Richey, FL 34654
(c) 727-267-7162; amr328@hotmail.com

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name _____
Address _____



Ms. Violet M. Weeks
11438 Bloomington Ct
New Prt Rchy, FL 34654

To submit your comments about this docket to the Florida Public Service Commission, please complete this form and return to Summertree Recreation Office, return it by mail or Fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.)

Do not find rate increase justified
by quality & service we receive
from UIF.

RE: Docket No: 160101-WS

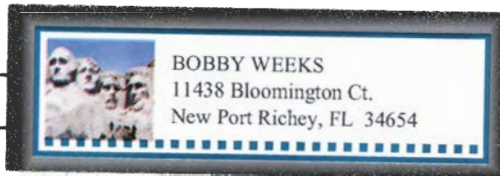
Summertree Customer Comment Form

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.)

HAS PSC EVER DENIED WATER INCREASES?

RE: Docket No: 160101-WS

Summertree Customer Comment Form

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name [REDACTED] GLORIA KESSLER
Address 11523 HOLLY ANN DR.
NEW PORT RICHEY 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

My concern is we in Summer Tree
"should not" have to pay a middle man
(UI) for quality water.
NO!! Rate increase!!!

RE: Docket No: 160101-WS

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Please PRINT your UIF concerns (ex. water quality, rates, service, etc.)

Utilities Inc. wants us to reimburse
 them for their failure to provide decent
 drinking water to our community.
 Now they want to be a middle man to
 make profit for providing nothing.

Melvin Nichols

RE: Docket No: 160101-WS

Summertree Customer Comment Form

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Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Loree Thompson
Address 11619 English Elm Dr.
New Port Richey, FL 34654

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please complete this form and return to Summertree Recreation Office,
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Please PRINT your UIF concerns (ex. water quality, rates, service, etc.)

I don't trust
UIF to do the right thing. We
are tired of increased rates.

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Mr. & Mrs. Ronald Rhodes
Address 11343 Clear Creek Circle
New Port Richey FL 34654

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Florida Public Service Commission
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2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) Our water has been
filled with Potassium or other white chemicals as we pay it out
of the water for freezers the water is given in the cooling
machines.

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name SARAH ANTONIZ
Address 11304 MOLLYMAWK CT
NEW PORT RICHEY, FL 34654

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Florida Public Service Commission
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Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

UIF has given poor service to this community - The quality of the
water was really bad - I had to change to bottled water due to my illness
w/my kidneys + bladder. As to the constant increases in rates - unfair to
me + the elderly in this community - Overall we received to increase to
our S.S. checks + why should we pay triple the rates than Pasco City water
UIF needs to sell to Pasco City water - Need to see UIF provide
1991-2016 infrastructure financial money records -
UIF Do The Right Things - Sell + get out of ~~Florida~~ Summertree

CONSOLIDATED RATE

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion,
Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Peter Lucaturo
Address 12012 Boynton Lane
New Port Richey, Florida

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Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) Utilities Inc has
raised their rates over 100% total over the last
20 years. Pasco Water raised their rates 1% over
that same period of time. I am concerned that
auditing of Utilities expenses and charges have not
been adequately audited and they have free rein to charge
as much as they want. The proof that they are being unfair
is the size of the discrepancy between their rate
increases and Pasco Water's increases. - If they are allowed
to consolidate, auditing them will be impossible and we
will be charged beyond reasonableness, forever.

Peter Lucaturo

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name NINA Ward
Address 11149 CLEAR OAK Circle
New Port Richey, FL 34654

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Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

Please - no rate increase. I can't believe how
high The rate is at present! NOT sure I will be
able to stay here with those rates. NOT to
mention the terrible service.

Please - no rate increase.

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name WILLIAM RUSSELL
Address 11225 MORGANSE WAY
NEW PORT RICHEY FL 34654

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BETTER WATER QUALITY & NO RATE INCREASE

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Richard C Young
Address 11216 Clear Oak Circle
New Port Richey Fl 34654

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Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

No more rate ~~to~~ increases

RE: Docket No: 160101-WS

Summertree Customer Comment Form

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name _____

Address _____



Mr Anthony Dimostra Sr
11627 Foxworth Ln
New Prt Rchy FL 34654

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2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.)

Water Prices have been too expensive for terrible tasting, fowl smelling, dirty brown water. We have been buying bottled water for many years.

RE: Docket No: 160101-WS

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Stanley + Rosalie Relyea
Address 11352 Clear Oak Circle
New Port Richey, Fl. 34654

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Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

Utilities Inc. never did anything to improve
Water quality until the Summertree people
forced them to take it seriously, then they
wanted to take credit for the help we
got to connect to Pasco Co. Water.
They always raise rates for no reason.

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion,
Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name BARBARA DOYLE
Address 11413 BLOOMINGTON CT
NEWPORT RICHEY, FL 34654

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Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) For years our
community with the help of our Task Force and many
dignitaries have fought for good clean water at a
reasonable rate. UIF has done nothing to facilitate
this outcome but took all the credit and more of our
money for nothing, rate increase after rate increase.
Pretty soon most of us won't be able to afford to drink
this new clean water. How fair is that? When will
someone see what's happening and put a stop to it!

RE: Docket No: 160101-WS

Summertree Customer Comment Form

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name PATRICIA PEERY
Address 11800 IVYWOOD PL.
N. P. RICHEY FL. 34654

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Florida Public Service Commission
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2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) WE USE APPROX.

3000 gals. H²O a mo. & OUR BILL IS ~~\$75~~ \$85.
I HAVE ^{HAD} BLACK SLIME CONSISTENTLY COMING
FROM ALL FAUCETS. (WE'VE PURCHASED ALL
DRINKING & COOKING WATER). CONSTANT
CLEANING OF ALL SINKS, TOILETS, ETC. IS A
NECESSITY. LAUNDRY IS A MESS! HIGH WATER
RATES HAVE GIVEN US THE WORST WATER, AND
IT'S NOW EFFECTING THE MARKETING
OF PROPERTY. RETIREES CAN'T AFFORD
WATER BILLS HIGHER THAN THEIR ELECTRIC.

RE: Docket No: 160101-WS

Summertree Customer Comment Form

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name CHRIS & HARRY HARRISON
Address 11211 CLEAR LAKE CIRCLE
NEW PORT RICHEY, 34654

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2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) UNFAIR RATE

INCREASES AND FULL KNOWLEDGE OF HOW

RATES ARE ARRIVED AT WITHOUT RATE MANIPULATION

WANT TRANSPARENCY

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name MAINE FILLER

Address 1148 CLEAR OAK CIRCLE
New Port Richey, FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) RATES ARE

EXCESSIVE !!!

Application for consolidated rate increase water/wastewater in Marion, Pasco, and Seminole by
Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Wilber Copentrater
Address 12137 Loblolly Pine Drive
New Port Richey, Florida
34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) Constant Large
Rate Increases on Water & Sewer Systems that
(see attachment.) serve Summertree.

Wilber Copentrater

January 10, 2017

Florida Public Service Commission

Office of Commission Clerk

2450 Shumard Oak Boulevard

Tallahassee, Fl. 32399-0850

Docket No. 160101-WS

“Do The Right Thing”

What do we mean when we ask Utilities Inc. of Florida to “Do The Right Thing”? It is easy to complain about the high water and sewer rates, but difficult to offer **how those rates might be reduced, and eliminate constant large rate increases.**

We understand that Utilities Inc. of Florida is owned by Utilities Inc. of Illinois which is owned by Corix, a Canadian company.

Many times, companies owned by large organizations, because of high profit demands placed on them by the parent companies, become costly when trying to serve small customers. Utilities Inc. of Florida simply increases the water and sewer rates to cover needed costs and profits. **Since they have a monopoly on providing these services to Summertree, Summertree residents cannot purchase water/waste water service from others.**

Utilities Inc. of Florida needs to find ways to reduce their costs and improve service to their customers. The proposed consolidation may provide an opportunity to save money by reviewing suppliers used, employees needed, bulk purchase of supplies and materials, etc. The future repair and replacement of the existing systems could be accomplished by having funds reserved for that purpose each year. **But, Utilities Inc. of Florida appears only to be interested in profit and has no desire to reduce its costs, as it is guaranteed a profit as a percentage of those costs.**

Since Utilities Inc. of Florida has not been willing to control its rate structure during 25 years of providing water and sewer services to Summertree our request is to “Do The Right Thing”, either control their rates or sell the system to Pasco County at a reasonable price. Pasco County is already providing clean water and adequate sewage treatment for Summertree’s systems, and has a proven record of furnishing good service at a reasonable cost.

Thank-you


Wilber Copenhafer

12137 Loblolly Pine Drive

New Port Richey, Fl. 34654

RE: Docket No: 160101-WS

Summertree Customer Comment Form

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Sandra J. Black-Effron
Address 11625 Rose Tree Drive
New Port Richey, FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

see attached letter.

Sandra J. Effron
GIL EFFRON

GILBERT EFFRON

11625 Rose Tree Drive • New Port Richey, Florida 34654

January 3, 2017

Re: DOCKET NO. 160101-WS

Florida Public Utilities Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

I've spent my entire adult life in the private business sector, with the last 25 years as a business and marketing consultant.

Those businesses large or small that succeed are the ones that are able to produce a quality product or deliver a quality service at a reasonable and competitive price. If the quality isn't there, the business disappears. If the price is too high, bye bye business.

Utilities Inc. is a privately owned company. There is no competition, thereby making it a government sanctioned monopoly. As such, whenever Utilities Inc. feels it wants more money, it appeals to the Public Utilities Commission who ultimately yield to an increase in fees. I can't say for certain that Utilities Inc. cooks the books to show the need for an increase or entertains members of the commission with favors or gifts, but this I do know: The lack of competition gives Utilities Inc. a free and unchecked rein.

Summertree residents have screamed for years about the poor water being delivered by Utilities. Yet Utilities persisted to tell us it was great water and met all state and federal guidelines. Those of us who smelled it each time we turned on the faucet held an entirely different opinion.

The contrast between how poor the water was prior to December 21st and what it's like now since the switch to Pasco water is extremely evident. We can actually drink water that comes directly from the faucet. The smell is gone. The bad taste is gone. The residue in the sink and bathtub has vanished.

Now, once again, we are supposed to reward Utilities Inc. with a price increase simply because their pipes convey Pasco water to our homes. My personal belief is that instead of a price increase we should ask for an independent audit to see how much Utilities will continue to gouge us, how long they will continue to charge us for underground pipes that have been paid for many times over by Summertree, and how overpaid their executives are compared to those in the private sector.

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Barbara Hampton
Address 11448 Golf Round Dr
NPR, FL 34654

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Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

IT'S NOT OVER UNTIL UIF SHOWS
GOOD FAITH AND ACCOUNTABILITY
TRUST MUST BE EARNED

Barbara Hampton

Application for consolidated rate increase water/wastewater in Marion, Pasco, and Seminole by
Utilities, Inc. of FloridaDOCKET NO. 160101-WS

Name

JOHN RE

Address

11326 GOLF ROUND DRNEW PORT RICHEY FL 34654

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Please PRINT your UIF concerns (ex. water quality, rates, service, etc.)

AFTER SUFFERING 12 YEARS WITH EXCESSIVE,
STINKY, BAD TASTING WATER, I AM PLEASED
THAT FINALLY WATER IS GREAT! MY CONCERN
IS WHERE DID THE FUNDS GENERATED
FROM ALL THE PREVIOUS RATE INCREASES GO!!
THE PSC SHOULD THOROUGHLY AUDIT THE
UTILITIES INC RECORDS AND NOT INCREASE
RATES UNLESS JUSTIFIED. LEGISLATIVE RATE
REFORM IS LONG OVERDUE

John F. Re

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name

William PINDER

Address

11536 ASPENWOOD DR
NPR, FL

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Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

I want UIF to do the
right thing

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name GINA PINDER
Address 11536 Aspenwood Dr.
New Port Richey, FL

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Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

I want FLA State Leg Rates Reform

Application for consolidated rate increase water/wastewater in Marion, Pasco, and Seminole by
Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name BARBARA LONGO
Address 416 GOLF ROUND
NEW FORT RICHEY FL.

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CUSTOMERS NEED TO KNOW THE
REAL NUMBERS FOR AFFORDABLE
WATER/WASTE WATER RATES!

Barbara Longo

Application for consolidated rate increase water/wastewater in Marion, Pasco, and Seminole by
Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name JOHN F. HAMPTON
Address 11448 GOLF ROUND DRIVE
NEW PORT RICHEY, FL 34654

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Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

SUMMERTREE WANTS FLORIDA STATE
LEGISLATIVE WATER/WASTEWATER POLICY +
RATE REFORM

John F. Hampton

Application for consolidated rate increase water/wastewater in Marion, Pasco, and Seminole by
Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Loretta Tysko
Address 12146 Putter Green Ct
New Port Richey, Fl 34654

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Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

URGENT Need FOR WATER/WASTE WATER
UTILITY RATE STATUTE & POLICY REFORMS!

Loretta Tysko

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Lauren C. Smith
Address 12045 Loblolly Pine Dr
New Port Richey FL 34654

To submit your comments about this docket to the Florida Public Service Commission, please complete this form and return to Summertree Recreation Office, return it by mail or Fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) Utilities Inc of FL

continues to ask for rate increases with
no corresponding benefit to us residents.
I understand that they are a business,
but it is unconscionable to expect us
to pay increasing costs just so they and
their investors can make more and more
money. Water is not a commodity that we
can choose not to buy when the price
is too high - We are stuck. Please do not
let them gouge us for no comparable
improvement in our lives.

Thank you
Lauren Smith

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name MARY ANN + JOHN GROSS
Address 11450 BLOOMINGTON CT
NEW PORT RICHEY FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

THANKS TO OUR COUNTY AND STATE
OFFICIALS OUR WATER HAS IMPROVED.
AGAIN WE NEED YOUR HELP TO STOP THIS
OBSCENE RATE INCREASE !! THIS IS A
SENIOR COMMUNITY AND MANY ARE ON
LIMITE INCOMES.
THANKS AGAIN

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Gervais Ashley
Address 11804 Ivywood Pl
New Port Richey, FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) I want to
protest any further rate increase
in our water & wastewater
service,

Application for consolidated rate increase water/wastewater in Marion, Pasco, and Seminole by
Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name DENNISE VALENTINO

Address 

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

UIF should provide 1991-2016
INFRASTRUCTURE, FINANCIAL records
IF there ~~WAS~~ ^{WERE} ANY IMPROVEMENTS
MADE.

Dennise Valentino

RE: Docket No: 160101-WS

Summertree Customer Comment Form

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name

Dominic VALENTINO

Address

11635 FOXWORTH LN
NEW PORT RICHEY, FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.)

I would like to see water/waste
water utility rate statute + policy
reform

Dominic Valentino

Application for consolidated rate increase water/wastewater in Marion, Pasco, and Seminole by
Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name
Address



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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

WE ARE TIRED OF POOR SERVICE and High Rates!

Application for consolidated rate increase water/wastewater in Marion, Pasco, and Seminole by
Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name

TERRY COPENHAFER

Address

12137 LOBLOLWY PINE DR

NEW PORT RICHEY, FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

Please see attached.

January 10, 2017 Docket No. 160101-WS

Florida Public Service Commission

Office of Commission Clerk

2450 Shumard Oak Boulevard

Tallahassee, fl. 32399-0850

Today I am totally unhappy with the current situation regarding UIF's proposed rates. How in the world can they expect to receive a rate increase of any kind after all the hardships they have caused this community? This company apparently does not know how to run a thriving competitive business. It appears they have put it in the hands of lawyers to run the day to day operations. Why would the lawyer want to know my customer complaint issues? First and foremost, I want this situation fixed. You cannot get the lawyer to fix my issues with the Summertree Recreation Facility water heater, because the tank is plugged and cannot flow. Lawyers may stir the pot and create more financial hardship, and are a distraction from the real issues.

Next, how dare the Utilities Inc./Corix even request a rate increase, we have worked hard and diligently saved to retire. Shame on them, "Yes shame on them". Our community is vulnerable to such things as practices that mirror Ponzi schemes. We united to help each other stay safe from this type of thing! This company cannot justify their past mistakes in accounting to us. Show us their records!

Normal businesses have a five-year plan and funded reserves. This community did not ask for a monopoly with poor business practice, but yes, our residents already paid Utilities Inc. the money required for water. Now they are trying to stick it to us for not doing the required maintenance and upkeep that was never done since early 1991. We have the original piping in our community., imagine!

We want this company to do the right thing! Our community stands strong against abuse and greed.

Just Do The Right Thing!

Terry Copenhafer

12137 Loblolly Pine Drive

New Port Richey, Florida 34654



Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name PHYLLIS Re
Address 11326 GOLF ROUND DR
NEWPORT RICHEY FL 32654

To submit your comments about this docket to the Florida Public Service Commission, please complete this form and return to Summertree Recreation Office, return it by mail or Fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

SUMMERTREE WANTS STATE
LEGISLATIVE WATER/WASTE WATER
POLICY & RATE REFORM

Phyllis M. Re

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Nancy A. Smith
Address 11404 Golf Royal Drive
New Port Richey, FL

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

Utilities Inc. rates are increased too often &
much more than other rates in the county

Nancy A. Smith

Application for consolidated rate increase water/wastewater in Marion, Pasco, and Seminole by
Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name

Address

^{MD}
~~John Smith~~ John Smith
11409 Hill Road Dr.
New Port Richey, FL

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

SUMMERTREE WANTS FLORIDA STATE
LEGISLATIVE WATER/WASTEWATER POLICY
& RATE REFORM

~~John Smith~~ John Smith

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name BETTY CAPORE
Address 11444 BLOOMINGTON COURT
NEWPORT RICHEY, FL 34654

To submit your comments about this docket to the Florida Public Service Commission, please complete this form and return to Summertree Recreation Office, return it by mail or Fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) WE HAVE HAD DECADES
OF BAD UNDRINKABLE WATER FROM UTILITIES INC.
YET THIS COMPANY KEEPS GETTING INCREASES & MORE
INCREASES. BY YOU.
I WOULD LIKE TO KNOW HOW YOUR COMMISSION CAN JUSTIFY
ALL THE INCREASES YOU APPROVED FOR THEM?
NOW IT'S THE WASTE WATER WHAT'S NEXT

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name

Mary Ellen Batlinski

Address

11500 Bloomington Court
New Port Richey, FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

I do not think Utilities, Inc. should be
rewarded for failing to provide us
with drinkable water over all these years.

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name LEUDA CATOR
Address 11216 GEDWITZ CT
NEWPORT RICHEY FLORIDA 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

I AM ON A SET INCOME MY
INCOME STAYS THE SAME. I
CAN NOT AFFORD A RATE
INCREASE. SENIOR CITIZENS
HAVE NO WAY OF INCREASING
THEIR INCOME. WE NEED TO PAY
OUR BILLS ON LIMIT INCOME

Application for consolidated rate increase water/wastewater in Marion, Pasco, and Seminole by
Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name

RALPH O. KESSLER

Address

11523 HOLLY ANN DR.

NEW PORT RICHEY FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.)

UTILITIES INK IS NOT FAIR WITH THERE RATE
INCREASES.

WE ARE SEASONAL OWNERS AND ARE CHARGED
TOO MUCH JUST FOR SENDING US A BILL. NO
WATER USED FOR @ 6 MONTHS A YEAR. NOT FAIR.

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name William Beck

Address Bloomington Ct

New Port Richey, FL 34657

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

WHAT MY FAMILY NEEDS TO
KNOW IS HOW CAN YOU
JUSTIFIED THE INCREASES YOU
ASK FOR. THERE ARE PEOPLE
IN HERE THAT ARE ON FIXED
INCOMES. JUST BECAUSE WE
GOT BETTER WATER THAN YOU
COULD GIVE US. IS NO REASON
TO KEEP ASKING FOR MORE &
MORE INCREASES.
DON'T FORGET WE ALL HAVE TO
ANS ONE DAY FOR ARE DEEDS &
FAIRNESS. YOU COULD SHOW US
SOME KINDNESS & SELL.

Any email or o
or employee of
Public Records
correspondenc

William Beck
4

1/8/2017

Official and/
Florida's
email or
dia.

STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

FOLD HERE

TAPE
FOLD HERE

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name LOVERA EBERSOLE
Address 11525 PEAR TREE DR
NEW PORT RICHEY, FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) As Customers we
need to know the Real numbers for affordable
water/wastewater rates! As a Summertree
resident I demand UIF provide 1991-2016
infrastructure financial records. please
do the right thing! we feel UIF is
manipulating the rate information
There is an Urgent need for water/wastewater
Utility Rate Statute + Policy Reform,

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name BETSY J. MDELL
Address 11610 WHITE ASH DR
NEW FORT RICHEY, FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

- NO RATE INCREASE - POOR SERVICE
- UIF SHOULD DO THE RIGHT THING REGARDING
TRANSPARENCY IN REAL NUMBERS FOR AFFORDABLE RATES
- FL. STATE LEGISLATIVE WATER/WASTEWATER POLICY & RATE
REFORM
- SUMMERTREE TO DISASSOCIATE WITH UIF.

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Anne Hackbart
Address 11620 Bear Tree Drive
A.P.R., FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

BLACK Water
Heavy IRON DEPOSITS in TOILET & ALL SINKS
WATER STINKS
TASTE BAD CANNOT DRINK

RE: Docket No: 160101-WS

Summertree Customer Comment Form

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Peter & Kathleen Ferraro
Address 11515 Scotch Pine Dr.
New Port Richey 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

our concerns are our quality of water.
reasonable water/waste rates.
service at all times when needed.

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Renee Leiber & Harold Leiber
Address 11631 Scotch Pine Dr.
New Port Richey, FL

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) The history of
this utility has shown they can not be trusted to
fairly justify a rate increase. They now have
far less infrastructure to care for but look to
increase rates. Not Logical or fair! We have
worked to save water (irrigation to wells) and now
have Pasco water (finally decent water) and UIF
seeks to benefit by higher rates with lower operating
costs. This is typical behavior but not acceptable
for this company who has been a poor provider.

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name

Rosemary R. Nichols

Address

11539 Pear Tree DR -
New Port Richey, FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

#1 - We reject the wastewater increase -
We do not need or want a middleman

#2 - If you were to believe Utilities Inc, it
would appear that they were responsible for the
switch to Pace Water - We All know that is
not true - We do not trust them -

#3 - Urgent need to Water/Wastewater
Utility Rate Statute & Policy Reform !!!

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion,
Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name John Van Dooren
Address 11645 Boynton Lane
Newport Richey, Florida 34654

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please complete this form and return to Summertree Recreation Office,
return it by mail or Fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

- They don't deserve an increase
- ① did nothing to provide us with clean water until
Summertree committee pressured them to do so
 - ② switch to Pasco county cost them very little
 - ③ they hide their financial information, so
there is no justification for an increase
 - ④ Their service is poor; they do nothing but
flush water out of hydrants

RE: Docket No: 160101-WS

Summertree Customer Comment Form

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Sandra Weber
Address 11649 Cocowood Dr.
New Port Richey FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) The minute we interconnected to Pasco Cty water the awful smell & discoloration I've been putting up with from Utilities Inc. disappeared. I can now take a shower & wash clothes and they/me won't smell when done!!!

UIF has done NOTHING to improve our water and they certainly don't deserve a rate increase; esp. now that they aren't even providing water to us. Just another example of a corporation gouging us retirees!

Sandra Weber

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Elaine PARK
Address 11641 Rose Tree Dr
New Port Richey, FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) We ARE so happy

to FINALLY have clean, clear drinkable
water. THANK YOU TASK FORCE PASCO WATER.

We pay really high rates for water that
we couldn't drink, this is so unfair.

We need your help. Please do not grant
U.I.C. A rate increase. They do not
deserve one.

Thank you!

THIS IS A SENIOR COMMUNITY. U.I.C. SHOULD GET
THE SAME INCREASE AS WE GOT IN OUR S.S. CHECKS
\$0.00 WE MUST LIVE WITH IT, SO SHOULD THEY!

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name DAVID BROWN
Address 11736 ROSE TREE DR.
NEW PORT RICHEY, FL.

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

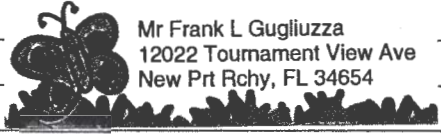
Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) MY CONCERNS ARE:

- RATES - WAY TO HIGH
 - SERVICE - NONE PROVIDED
 - WATER WASTE TO RUN UP THE METER
-
-
-
-
-
-

RE: Docket No: 160101-WS Summertree Customer Comment Form
Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion,
Orange, Pasco, Pinellas, Polk and Seminole Counties by
Utilities, Inc. of Florida _____

DOCKET NO. 160101-WS

Name _____ Mr Frank L Gugliuzza _____
Address _____ 12022 Tournament View Ave _____
New Prt Rchy, FL 34654 _____



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Florida Public Service Commission Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service,

etc.) I HAVE BEEN LIVING IN THE GREENS DEVELOPMENT FOR 8 YRS. IF SOMEONE WOULD HAVE TOLD ME HOW BAD THE WATER WAS, I NEVER WOULD HAVE MOVED HERE! SMELLY SHOWERS, BAD DRINKING WATER, (HAD TO BUY BOTTLED WATER TO DRINK. THE RATES ARE HIGH ENOUGH FOR THE SERVICE WE RECEIVED.

NOW THAT WE HAVE GOOD WATER, THEY WANT TO RAISE THE RATES??? WHERE IS THE LOGIC???

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion,
Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name JEAN EDWARDS
Address 11715 ALDERWOOD DR
N.P.R. FL 34654

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please complete this form and return to Summertree Recreation Office,
return it by mail or Fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

THE QUALITY OF OUR WATER HAS GONE
DOWN, BUT THE RATES HAVE NOT! EACH YEAR
WE HOPED FOR BETTER - NO SUCH LUCK!
I HOPE TO BE ABLE TO STOP HAVING TO BUY
BOTTLED WATER - SOON!

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Anthony F. Zappalo
Address 11639 White Ash Dr
New Port Richey, FL
34654

To submit your comments about this docket to the Florida Public Service Commission, please complete this form and return to Summertree Recreation Office, return it by mail or Fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

Our water quality is Terrible. Our
rates are very high. We have black
dirt coming out of the faucets.

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name SUSAN J. ZAPPALO
Address 11639 White Ash DR
New Port Richey FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) Our Rates
ARE VERY high. We are on fixed
incomes and can't afford ALL
the increases. Our water smells.
We CAN NOT drink it and buy bottled
water which is very expensive
Utilities Inc does NOT deserve
any increase in their Rates.

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name
Address

R	RHODA RENAUD 11532 Aspenwood Dr NEW PRT RCHY FL 34654-1901
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Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

UIF WAS REQUESTED MANY RATE INCREASES IN THE PAST,
 PROMISING BETTER SERVICE, BETTER QUALITY, ETC.
 YET, AFTER APPROVAL, WE THE CUSTOMER, AFTER
 PAYING THESE HIGHER RATES, SAW ONLY BROKEN
 PROMISES. SO, BASED ON PAST PERFORMANCE, I SAY
 "NO RATE ^{INCREASE} ~~HIGHERSE~~."

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name JAMES Yuteslee
Address 11535 Scotch Pine Dr.
New Port Richey, Fl. 34654

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Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

throughout the communities UIF
is a part of, there is a common theme!
1. Overcharging rates for little or
no improvement for water quality
2. Service people do a very poor quality
of maintenance
3. How has this company been allowed
to even be licensed in Florida?

RE: Docket No: 160101-WS

Summertree Customer Comment Form

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Robert + Joanne Bonney
Address 11609 HOLLY ANN DR
New port Richey, FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) Its been years that the
water in Summertree has been unfit to drink or use it smells and brown
in color but water/wastewater rates keep going up with nothing in
return for services. Now with pasco in the picture they still want
more money they havent done anything for. but should have done
~~years~~ ^{years} ago and now want to take credit for what the Summertree
Water Alliance task force has done so far. We need to know the numbers
for affordable ~~water~~ water/waste/water Rates • We want transparency + Accountability
In docket No. 160101 UIF's consolidated rate proceeding. we need to know the real
numbers for affordable water/waste water Rates

Do the right thing. sell

RE: Docket No: 160101-WS

Summertree Customer Comment Form

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name DONALD & NANCY HEFNER
Address 11551 HOLLY ANN DR
NEW PORT RICHEY FL 34654

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Please PRINT your UIF concerns (ex. water quality, rates, service, etc.)

We were surprised to receive a letter from Utilities Inc and then angered by their implication that "they have resolved the Aesthetic issues of our water"! If that were indeed the case then all of the problems would have been resolved 10 years ago if they had listened to customers complaints and done more than frequent flushing. We would not have had to have a water task force to accomplish any change! after all the problems the customers have had, we believe the FPA law should be changed so that no company is granted raises to recover any losses by charging the customer for unacceptable service. Utilities inc. should be required to turn over all control to the County for failing to provide acceptable water to our community without any more money paid to them. We don't need a 3rd party involved! They are too deceptive!

RE: Docket No: 160101-WS

Summertree Customer Comment Form

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Paulano
Sally Van Slambrouck
Address 11941 Loblolly Pine Drive
New Port Richey, FL 34654

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2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) The water quality
has been very bad since we began living at
Summertree in 2009 - taste, odor, color was horrible
without a softener and additional filters under sink
and in refrigerator. The cost is exceptionally high
compared to costs in our home state of Michigan.
The sewer rates are EXORBITANT! Utilities, Inc.
does not warrant an increase in water or
waste water charges - they already charge too much.

RE: Docket No: 160101-WS

Summertree Customer Comment Form

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion,
Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name

RICHARD Neilson

Address

11605 English Elm Drive
New Port Richey, FL 34654

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Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.)

what has UIF done for
Summertree since 1991. Only RAISE RATES. Enough
is enough. I request the Public Service
commission cancel their license to distribute
bad water to almost all Florida customers.
Summertree residents want A SALE. Give them
NO RATE INCREASE. We already pay more than
other Pasco County residents pay for Pasco WATER.
Eliminate Feather bedding. Tell them NO!!

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion,
Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name

JOSEPH + PATRICIA Mc KAY

Address

11001 KISKADEE CIRCLE

NEWPORT RICHEY, FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) WE OBJECT TO

UIF WANTING TO IMPOSE A FEE FOR

A SERVICE THEY DID NOT MAKE ANY

CONTRIBUTION TO. AS NOTED IT WAS

THE TASK FORCE WHO SUCCESSFULLY

NEGOTIATED THE PROJECT.

THE MANIPULATION BY UIF NEEDS

TO BE INVESTIGATED.

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

George & Joan Albert
11427 Bloomington Ct.
New Port Richey, FL 34654

DOCKET NO. 160101-WS

Name
Address

JOAN ALBERT
11427 BLOOMINGTON CT
NEW PORT RICHEY, FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

FOR YEARS YOU DELIVERED US
INFERIOR WATER - NOW YOU
WANT TO DROWN US IN ABSORBANT
RATES. FIND YOUR INTEGRITY
AND DO THE RIGHT THING AND "SELL"

Application for increase in water/wastewater in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

George & Joan Albert
11427 Bloomington Ct.
New Port Richey, FL 34654

Name GEORGE ALBERT
Address 11427 BLOOMINGTON CT
NEW PORT RICHEY, FL 34654

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Office of Commission Clerk
2450 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please PRINT your UIF concerns (ex. water quality, rates, service, etc.) _____

YOU DELIVERED US "BAD" WATER
FOR YEARS - NOW YOU WANT TO
KILL US WITH ABSURBANANT RATES.
HAVE A CONSCIENCE AND DO
"THE RIGHT" THING AND "SELL"

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Name Norma Gay Harvey (81 years old)
Address 11908 Brynston Ln.
N.P.R., Fl. 34654

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CONSUMER COMMENTS

Sometimes I am ashamed of the human race. All of you, who are blessed to have well paying jobs, taking advantage of Senior Citizens.

You should be ashamed of your self. My income is \$1,298 per month. I pay rent, I need food, I pay utilities and I give to my church.

Would you, could you, live on such a small amount, and you want more money from us, Shame, Shame, on all of you. I believe you need the Lord in your lives.
Summertree of Pasco Co.

FOLD & TAPE - See back for address

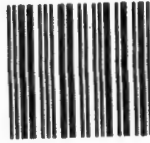
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Ann Marie Ryan
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New Port Richey, FL 34654

TO: Carlotta S. Stauffer, Director
Public Service Commission
2540 Shumard Oaks Blvd.
Tallahassee, FL ~~32309~~

32399

DOCKET NO. 160101