

Collin Roehner

From: Janet Brunson
Sent: Friday, February 03, 2017 10:08 AM
To: 'jsroux@msn.com'
Cc: Consumer Correspondence
Subject: Docket No. 160101-WS - Utilities Inc. Rate Increase

Dear Ms. Roux:

Thank you for contacting the Florida Public Service Commission (PSC) regarding Utilities Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269 and 160101) for consideration.

PSC customer service hearings were held in January and February 2017, throughout UIF's service territory for Commissioners to hear directly from customers about UIF's rate request and service. UIF will provide its customers with a hearing notice, including hearing dates, times, and locations. In addition to all correspondence provided to the PSC, customer comments made during those hearings will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The PSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, PSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160101.

Sincerely,

Bev DeMello
Assistant Director

From: Sherry & Jim [<mailto:jsroux@msn.com>]
Sent: Wednesday, February 01, 2017 5:35 PM
To: Records Clerk
Subject: Doc # 160101

PLEASE don't allow rates for Utilities, Inc. to be raised. In our Longwood FL neighborhood, there are a number of senior citizens who simply cannot afford a water rate hike. I know, because I am one of them. I live solely on Social Security, and the supposed 5% rise in SS this year, has left me with exactly the same amount in my

check -- to the penny -- as last year. The increase in taxes from the "raise" absolutely negated the entire so-called raise.

Thank you for your consideration.

Sheryl Roux