

**Collin Roehner**

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**From:** Ruth McHargue  
**Sent:** Friday, February 03, 2017 3:49 PM  
**To:** Consumer Correspondence  
**Subject:** FW: To CLK Docket 160101  
**Attachments:** Water rate increase; RE Water rate increase

Customer correspondence

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**From:** Diane Hood  
**Sent:** Friday, February 03, 2017 2:56 PM  
**To:** Ruth McHargue  
**Subject:** FW: To CLK Docket 160101

As requested, it has been added to this email.

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**From:** Ruth McHargue  
**Sent:** Friday, February 03, 2017 2:46 PM  
**To:** Diane Hood  
**Subject:** FW: To CLK Docket 160101

I need the e-mail you sent to the customer requesting the company information.

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**From:** Diane Hood  
**Sent:** Friday, February 03, 2017 2:31 PM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 160101

Copy on file, see 1235266C. DHood

## Collin Roehner

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**From:** gclifton <gclifton@bellsouth.net>  
**Sent:** Friday, February 03, 2017 2:23 PM  
**To:** Consumer Contact  
**Subject:** Water rate increase

I am a customer of utilities inc.thank you  
We are current customers

Sent via the Samsung Galaxy S® III mini, an AT&T 4G LTE smartphone

## Collin Roehner

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**From:** Diane Hood  
**Sent:** Friday, February 03, 2017 1:57 PM  
**To:** 'gclifton@bellsouth.net'  
**Subject:** RE: Water rate increase

02/03/2017

Dear Mr. Clifton:

Thank you for contacting the Florida Public Service Commission.

In order to process your request we need to know the name of the company whose rates you are protesting and if you are a current customer of record.

You may send this information to me via e-mail at [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Sincerely,  
Ruth McHargue  
Regulatory Program Administrator  
Office of Consumer Assistance and Outreach  
Florida Public Service Commission  
1-800-342-3552  
[contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

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**From:** Collin Roehner **On Behalf Of** Records Clerk  
**Sent:** Thursday, February 02, 2017 2:45 PM  
**To:** Ruth McHargue  
**Cc:** Angie Calhoun  
**Subject:** FW: Water rate increase

Please see the e-mail below. Please let us know whether this needs to be entered in CMS as consumer correspondence, and what docket it should be placed in.

Sincerely,

Collin D. Roehner  
Commission Deputy Clerk I  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida, 32301  
(850) 413-7123

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**From:** gclifton [<mailto:gclifton@bellsouth.net>]  
**Sent:** Thursday, February 02, 2017 1:05 PM  
**To:** Records Clerk  
**Subject:** Water rate increase

We strongly disagree with this increase  
It will be a major financial struggle to afford this, please reconsider

Sent via the Samsung Galaxy S® III mini, an AT&T 4G LTE smartphone