

**Collin Roehner**

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**From:** Janet Brunson  
**Sent:** Monday, February 06, 2017 2:00 PM  
**To:** 'Kimberly Drayton'  
**Cc:** Consumer Correspondence  
**Subject:** RE: Price Increase for Gulf Power

Dear Ms. Drayton:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

January service hearings were held in Pensacola and Panama City. All customer comments—written and verbal—became a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, [www.FloridaPSC.com](http://www.FloridaPSC.com). Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello  
Assistant Director

**From:** Kimberly Drayton [<mailto:delsolpcb@gmail.com>]  
**Sent:** Thursday, February 02, 2017 8:09 PM  
**To:** Consumer Contact  
**Subject:** Price Increase for Gulf Power

We live in Bay County Florida and we are writing today to let you know that we are against the price increase and see no need for it. You raised prices when gas went up, yet you did not lower them when the prices went back down. Your company makes enough money from us to pay for whatever you need to do. That is what businesses do. They reinvest in their company and not just worry about what the stockholders and CEOs are going to make.

It is time for you to serve the very people who keep you in business and do not raise any rates. You make enough money to do this already. Maybe it is time for some competition for electricity service!

Thank you!

Kimberly and Eric Drayton  
207 Cobb Road  
PCB, Fl 32413