

**Collin Roehner**

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**From:** Collin Roehner on behalf of Records Clerk  
**Sent:** Wednesday, February 08, 2017 7:51 AM  
**To:** 'Russell Dunn'  
**Subject:** RE: My February 2, 2017 Rate Case Hearing Testimony Eastmonte Civic Center, Altamonte Springs, Fl

Good morning Mr. Dunn,

We will be placing your comments below in consumer correspondence in Docket No. 160101-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner  
Commission Deputy Clerk I  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida, 32301  
(850) 413-7123

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**From:** Russell Dunn [mailto:russdunn63@yahoo.com]  
**Sent:** Tuesday, February 07, 2017 4:57 PM  
**To:** Records Clerk  
**Cc:** Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Graham; Office of Commissioner Patronis; Office of Commissioner Polmann  
**Subject:** My February 2, 2017 Rate Case Hearing Testimony Eastmonte Civic Center, Altamonte Springs, Fl

Reference: Docket Number 160101-WS

Dear Florida Public Service Commissioners:

I am forwarding my entire testimony, part of which I presented at the February 2, 2017 rate case hearing, and part of which I did not have the time to present because I was unaware of the three minute rule. It is a total of three pages.

Thank you for your consideration.

Russell Dunn  
208 Harrogate Pl  
Longwood, FL 32779  
Utilities Inc Sanlando Account Number 3032710000

Russell Dunn February 2, 2017 Utilities Inc Sanlando Rate Case Presentation  
Utilities Inc Sanlando Account Number 3032710000

Good morning. I am here today not because I want to be here. I would much rather be at home caring for my wife who has medical problems, caring for my wonderful grandchildren or taking care of other important matters. However, I am here to publicly state my opposition to this massive unjustified Utilities Inc Sanlando proposed rate increase. Here is one of my favorite quotes I would like you to remember: The only thing necessary for the triumph of evil is for good men to do nothing.

I understand Utilities Inc is attempting to merge all their small Florida companies and consolidate their rates. Their logic provided in their January 3, 2017 mailing is deeply flawed. John Hoy stated..."The consolidated rates that we are requesting will result in immediate rate decreases for many of our customers and will provide very competitive rates across the state. In the long run, the costs of operating our water and wastewater systems will be spread across a much larger customer base and will likely result in fewer and smaller rate increases in the future." I contend John Hoy's logic is bogus and nothing short of what I call extremely false and misleading. Our rates will be skyrocketing without cause if their excessive rate increase is approved. Where are my competitive rates? There are none.

The rate of return on equity requested is 10.40% as stated on page 1 of their mailing which seems excessive. They also stated on page 1..."Utilities Inc, of Florida states that its current overall ROR without a rate increase...7.95% in Seminole-Sanlando (water) , 1.65% Seminole-Sanlando (wastewater)."

Utilities Inc stated on page 4 of their mailing to customers they were asking for a 0.4% decrease (\$18,462) for water and a 58.7% increase (\$2,391,091) for wastewater for Seminole County-Sanlando. In 2016 I paid a total of \$965.83. Using their proposed rates for my 2016 water usage I would pay \$1,933.25 excluding taxes based on my calculations. Why should I have to pay about \$1,000 more or a 100% plus increase using their proposed new rates? A 0.4% decrease for water and a 58.7% increase for sewer does not equate to a 100% increase based on my math. What would you say Utilities Inc did in their mailing by stating their rate increase would give us a 0.4% decrease for water and a 58.7% increase for wastewater? What would you call that since we are getting an approximate 100% plus rate increase overall based on my calculations? I know what I would call it and you do too. I would call it an outright lie.

Below are the rate increases that apply to my account. Please note the exorbitant and unjustified percent increases:

	Current Rate	Proposed Rate	Percent Increase
<b>Water Service</b>			
1 inch meter	\$11.24	\$28.84	156.58
Charge per 1,000 gallons			
0 to 6,000	\$0.95		N/A
6,0001 to 15,000	\$1.43		N/A
Over 15,000	\$2.37		N/A
0 to 8,000		\$1.97	107.37
8,001 to 16,000		\$2.95	106.29
Over 16,000		\$3.93	65.82
<b>Wastewater</b>			

Service						
Base Facility Charge		\$15.19		\$25.47		67.68
All Meter Sizes						
Charge per 1,000 gallons						
10,000 gallon cap		\$1.89				
8,000 gallon cap				\$4.91		259.79

This massive unjustified rate increase of 100% plus places a huge burden on my family. The same is true for most all families in our community. The families in my Wekiva community where I have lived for over 38 years are average middle class. Many like me are living on a fixed income and cannot possibly afford a 100% plus increase in their water and wastewater bills.

There is no logic and no justification for a rate increase of 100% to any consumer. I have never heard of a rate increase proposal of 100% plus for any service in any state where I have lived. How can a rate increase of 100% plus even be proposed much less approved? Their plan to consolidate rates across all their companies is not justifiable or rational and must never occur.

I never received notice of Utilities Inc receiving approval to consolidate their rates across all companies in Florida. I was never aware of any hearings to discuss their rate consolidation proposal. If there would have been a hearing I would have been there, asked questions and protested. How did this rate consolidation get Florida Public Service Commission approval without our knowledge? Please explain how this rate consolidation across all their Florida companies is legal with no public hearings?

How can a 100% plus rate increase be considered logical, rational or justified? I have never witnessed a rate increase proposal of over 100% for any service in my lifetime. A rate increase of 10% would be difficult to accept and would certainly justify a huge protest. Please explain to me and all others here today how a massive 100% plus rate increase is justified. There is no justification for a rate increase of over 100% for any service ever. This is outrageous and is nothing short of what I call massive corporate greed.

I would like to briefly discuss my service. There have been many times where my water pressure in the last five to eight years has been poor. I have called Utilities Inc Sanlando several times. They always come out and check the pressure and flippantly state they are meeting the requirements. I state I do not concur because if the lawn is watering many times we cannot take a shower or run the washer. I stated the water pressure requirements are not adequate if you can make that statement. I have essentially given up and not reported water pressure problems in recent years because they never give an adequate response to my problems. The FPSC water pressure rules must be grossly inadequate if what they state is true.

These excessive proposed rates should never be allowed to go into effect because a doubling of rates is never justified.

In closing please remember this quote: The only thing necessary for the triumph of evil is for good men to do nothing. Please remember this quote as you go through life.

Thank you.

Russell Dunn