

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee,  
Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

**Utilities, Inc. of Florida**

DOCKET NO. 160101-WS

Name Eileen Genzlinger

Address 339 Bentwood Dr.

Leesburg FL 34748

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2017 FEB -8 AM 8:58  
COMMISSION  
CLERK

To submit your comments about this docket to the Florida Public Service  
Commission, please complete this comment form and return it by mail,  
or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CONSUMER COMMENTS	

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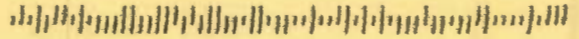
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Mrs. Eileen Genzlinger  
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Leesburg, FL 34748

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

32399-085099



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ORLANDO FL 329

Date: February 4, 2017

To: Florida Public Service Commission  
Tallahassee FL

Re: Utilities Inc. Of Florida - Docket #160101-WS

The following issues I trust will help in your decision regarding Utilities Inc. receiving any form of an increase in their water rates:

1. 100% of the homes in Pennbrooke Fairways have iron stains on the outside of their homes from the water sprinkler systems.

EXPENSES: Power- wash several times a year or have the home painted.

2. 95+% of the homes in Pennbrooke Fairways purchase water filtering systems to remove SOME of the iron and sediments that comes into the homes.

EXPENSES: Purchase filter system, installation, maintenance, as well as filters and other items bought periodically to keep systems working properly.

NOTE: These expenses are in addition to appliances that must be replaced prematurely because of built up iron and sediments in the lines, i.e., water heaters, dishwashers refrigerator water systems, toilets, etc.

Instead of giving Utilities Inc. any increases, Pennbrooke Fairway customers should be compensated with some kind of a decrease to offset these expenses.



Eileen L. Genzlinger  
339 Bentwood Drive  
Leesburg FL 34748

cc: PHOA