

UTILITIES INC. OF FLORIDA
FLORIDA PUBLIC SERVICE COM.
2546 SHUMARD OAK BLVD.
TALLAHASSEE, FL 32399-0850

DOCKET NO. 160101-WS

CORRESPONDENCE
FEB 08, 2017
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THE PERFECT STORM IN PENNBROOKE FAIRWAYS AS
WE ARE AN AGING COMMUNITY FACING THE PROSPECT
OF RAISING WATER RATES.

WE MOVED TO PENNBROOKE (3) YEARS AGO & COULD
NOT UNDERSTAND HOW A 10 YEAR HOME WAS IN SUCH
POOR CONDITION. WE REPLACED TOILET, SINKS, SHOWERS
& ALL APPLIANCES. WE NOW HAVE THE SAME PROBLEM
WITH RUST STAINS, PITTED FACETS & PIPES. WITH

WE PREVIOUSLY LIVED IN HIGHLAND LAKES, LEESBURG
WATER FOR 10 YEARS & NEVER HAD A PROBLEM, INSIDE
OR OUT... THIS WATER WITH SO MUCH IRON, WE
HAVE STAINS EVERYWHERE INSIDE & OUT, & NO PRESSURE,
SO IT RUNS LONGER IN EVERY AREA.

OUR RATES SHOULD BE LOWER AS OUR HEALTH
IS BEING DESTROYED, THE SAME AS OUR HOME, WITH
ODOR, BACTERIA, RUST CONTINUES TO BE INCREASING
AS OUR INSURANCE & MEDICAL COSTS.

PLEASE HELP US, NOT HURT & HARM US MORE!

Alecia Johnson
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2017 FEB -8 AM 9:00

COMMISSION
CLERK



Alice D. Johnson
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