

**Collin Roehner**

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**From:** Ruth McHargue  
**Sent:** Thursday, February 09, 2017 9:51 AM  
**To:** Consumer Correspondence  
**Cc:** Janet Brunson; Diane Hood  
**Subject:** FW: To CLK Docket 160143  
**Attachments:** FAX-2017-02-09 08\_58\_48.tif

Customer correspondence

-----Original Message-----

From: Consumer Contact  
Sent: Thursday, February 09, 2017 9:36 AM  
To: Ruth McHargue  
Subject: To CLK Docket 160143

Copies on file for each complaintant. Will also file for water quality issues for 2 individual homes. DHood

-----Original Message-----

From: PSC Fax Server [<mailto:Fax@psc.state.fl.us>]  
Sent: Thursday, February 09, 2017 8:59 AM  
To: Consumer Contact  
Subject: FPSC , 4 page(s)

\*New Fax Received!\*

You have received a 4 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

Application for increase in water rates in Hardee County by

Charlie Creek Utilities, LLC.

DOCKET NO. 160143-WU

Name 1 Marguerite Cantley

Address 1044 Sparrow Rd

Wauchula, FL 33873

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail,

or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

Water goes from sulfur - chlorine IT SMELLS BAD & SMELLS BAD  
we had many water line breaks & we went with water 3 days & we had to buy  
water they did NOT supply ANY water to help us!

They put in a new meter & the diff. just like the old one!  
They still have problems with the system - the lines was  
put in back in 1972 they only repair the small part when the  
line is broken & the pipes was inefficient material, not up to code.  
There are still other problems with this water.

CONSUMER COMMENTS
My Problems with the water is: The ROTTEN Egg
Smell, Even the clothes stink,
Then when the company puts chlorine through the
lines it so strong that it Ruined a whole load
of dark clothes including a pair of jeans that
can't be replaced by the person who gave them to me
as a gift because he has passed away. I think
they should notify us when they are going to
do the treatments
The water taste terrible we have to buy bottled
water to drink and to cook with, I understand
Wells I have had them all my life and I'm used
to the hard water and the minerals with them

FOLD & TAPE -- See back for address

but this water is bad, please do surprise water checks

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

ON this water, 90% of us out here are on a small amount of social security & can not afford an increase, they knew there was mega problems with the water before they bought this water company

Application for increase in water rates in Hardee County by

Charlie Creek Utilities, LLC.

DOCKET NO. 160143-WU

Name Reuben G. Norfleet & Mary Margo Norfleet

Address 1057 Sparrow Road  
Wauchula, FL 33873

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CONSUMER COMMENTS

The water quality runs from Sulphur to chlorine. They don't need an increase in revenue because the water quality has never changed. Several residence have had clothes ruined in the water. We finally installed a "Rain soft water System". Last year we paid 2 have a UV light installed with all the different <sup>pipe</sup> ~~branches~~. We spent 3 day without water <sup>to help</sup>. They installed a new meter, but it is in a hole with dirt over it. When they get their increase, <sup>we</sup> need to have a water quality check "UNANNOUNCED" about twice a month. They don't seem 2 care. We are on S.S. so every increase affects us.

FOLD & TAKE - See back for address

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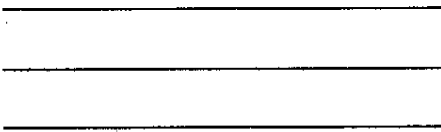
STAMP

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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TAPE

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STAMP

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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