

**Collin Roehner**

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**From:** Janet Brunson  
**Sent:** Thursday, February 09, 2017 2:59 PM  
**To:** 'Eva Oldham'  
**Cc:** Consumer Correspondence  
**Subject:** Docket No. 160168-EI - Gulf Power Company Rate Increase

Dear Ms. Oldham:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

January service hearings were held in Pensacola and Panama City. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, [www.FloridaPSC.com](http://www.FloridaPSC.com). Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello  
Assistant Director

**From:** Eva Oldham [<mailto:oldhamevie4865@gmail.com>]  
**Sent:** Thursday, February 09, 2017 9:15 AM  
**To:** Diane Hood  
**Subject:** Re: Escabia County Electricity Rate Increase

My email is with Gulf Power, a Southern Company of which I am a customer, for 45 years, and I can say that there service is well received from our older folks(age 86).

Thank you  
Eva C. Oldham

**From:** Eva Oldham [<mailto:oldhamevie4865@gmail.com>]  
**Sent:** Wednesday, February 08, 2017 8:10 AM

**To:** Records Clerk

**Subject:** Escambia County Electricity Rate Increase

I worked for the DOD 20 years and better at mid-night shift. Little did I know that they owe me quite a bit of money for making thousands and thousands of checks for working the mid shift. I get my one retirement check. No pay raise in the past three years,yet everyone is raising their income, and my check keeps getting smaller and smaller. There is nothing I can do. Can you be my

avenger and say no pay raises to the Fla Electric. I think I know why they want the raise. They plan to connect a lot of their above wiring to the Solar System. It's a good idea, but the type of storms we get would tear off the panels in nothing flat. I do not get SSI. There I got booted in the butt again. The above problems with the wiring in Florida is there problems, not 86 yr old vet who has lived in the same house for 45 years. Florida Electric & all businesses should find a better way to get there pay increase.s besides hitting poor peoples budgets. Thank you for you help. Eva C. Oldham