

Collin Roehner

From: Janet Brunson
Sent: Friday, February 10, 2017 10:46 AM
To: 'pbonezzi@aol.com'
Cc: Consumer Correspondence
Subject: Docket No. 160186-EI - Gulf Power Rate Increase

Dear Ms. Bonezzi:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

Service hearings are scheduled in Pensacola on January 26 and in Panama City on January 27. I encourage you to attend one of the hearings, so that you can directly speak to the Commissioners. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, www.FloridaPSC.com. Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello
Assistant Director

-----Original Message-----

From: Patti Bonezzi [<mailto:pbonezzi@aol.com>]
Sent: Thursday, February 09, 2017 5:13 PM
To: Records Clerk
Subject: MONTHLY RATE INCREASE

Clearly anyone who is living on Social Security is not making this decision for our payments. All you are doing is taking away one more prescription we need to survive. How can you do this when all your competitors are able to charge so much less than you already are.

Perhaps YOU need to tighten your belt and remove a few administrators from your company to enable you to better meet your financial expectations. Mine have been limited by our government. It is logical that if you need to make an increase, you need to reconsider your expenses. Cut your income, not mine. You are unfairly preying upon the elderly and the poor.

You are constantly sending me communication on how to more efficiently use my electricity. I ask that you look at your own financial situation and determine how to more efficiently use the income that you are currently receiving. There has to be an end to this nonsense.

The easy way out is to cut the budget of all your clients rather than cutting your own budget. How unfair to affect so many people when you could look within your own operation and find a way to help Americans. Help stop inflation. We need you to reconsider this extravagant increase. Electricity is becoming a luxury for America. Shame on Gulf Power. We do not have the option to cut our bill by 10%, but you seem to have the option to increase it by 10%.

Help make America great again and put our citizens first.

Patricia Bonezzi

Sent from my iPad