

**Collin Roehner**

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**From:** Ruth McHargue  
**Sent:** Monday, February 13, 2017 9:24 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood; Janet Brunson  
**Subject:** FW: To CLK Docket 160186  
**Attachments:** FW Rate hikes

[Customer correspondence](#)

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**From:** Diane Hood  
**Sent:** Monday, February 13, 2017 9:01 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 160186

Copy on file, see 1235969C. DHood

## Collin Roehner

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**From:** DELFOSSE, ROGER A CTR USAF AFSPC 39 IOS/DOI <roger.delfosse.1.ctr@us.af.mil>  
**Sent:** Monday, February 13, 2017 8:57 AM  
**To:** Consumer Contact  
**Subject:** FW: Rate hikes

MS. Hood, Thanks for responding to me. I am just tired of these multibillion dollar companies taking advantage of us... Gas prices have been low for years now and we have been promised that the utility cost will go down. We were also told the use of solar to power homes have been increasing and still more will be added. This gorging of with utility prices has got to stop.

I am with Gulf Power... The only option I have for the area I am in. I think if we had other options the prices would still be the same if the state continue to allow these companies to increase the cost on us. The political leaders in Tallahassee may be able to afford these continued increases but we poor folks who are trying to put something away for our kids can't.

-----Original Message-----

From: Diane Hood [<mailto:DHOOD@PSC.STATE.FL.US>]  
Sent: Monday, February 13, 2017 7:03 AM  
To: DELFOSSE, ROGER A CTR USAF AFSPC 39 IOS/DOI <[roger.delfosse.1.ctr@us.af.mil](mailto:roger.delfosse.1.ctr@us.af.mil)>  
Subject: FW: Rate hikes

02/13/2017

Dear Mr. Delfosse:

Thank you for contacting the Florida Public Service Commission.

In order to process your request we need to know the name of the company whose rates you are protesting and if you are a current customer of record.

You may send this information to me via e-mail at [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Sincerely,  
Ruth McHargue  
Regulatory Program Administrator  
Office of Consumer Assistance and Outreach Florida Public Service Commission  
1-800-342-3552  
[contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: DELFOSSE, ROGER A CTR USAF AFSPC 39 IOS/DOI [<mailto:roger.delfosse.1.ctr@us.af.mil>]  
Sent: Friday, February 10, 2017 3:11 PM  
To: Records Clerk

Subject: Rate hikes

I am tired of every time I turn around my utility bill is going up!! Gas costs have been the lowest in the last 15 years for 3 years straight but the cost of my utilities keep going up!!! This has got to stop.

Roger Delfosse