

**Collin Roehner**

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**From:** Collin Roehner on behalf of Records Clerk  
**Sent:** Tuesday, February 28, 2017 8:20 AM  
**To:** 'dcmckeeby@gmail.com'  
**Subject:** RE: Docket 160101-ws

Good morning Ms. McKeeby,

We will be placing your comments below in consumer correspondence in Docket No. 160101-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner  
Commission Deputy Clerk I  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida, 32301  
(850) 413-7123

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**From:** [dcmckeeby@gmail.com](mailto:dcmckeeby@gmail.com) [<mailto:dcmckeeby@gmail.com>]  
**Sent:** Monday, February 27, 2017 5:12 PM  
**To:** Records Clerk  
**Subject:** Docket 160101-ws

To whom it may concern,

Every household and every business, large or small, has to plan for the future. We have to set aside monies/reserves for repairs or replacement of assets that have a set life expectancy. Every homeowner sets aside money for the new roof they know they will need in 15 years. Business's write off depreciation of assets while funding reserves to pay for repairing or purchasing new equipment every day.

What has Utilities, Inc. and its parent company done to plan for the future? They have enjoyed above average returns while aggressively acquiring new companies and systematically requesting rate hikes. This business model only works for an unchecked monopoly.

I realize they are a for profit company and I fully expect them to make a reasonable return on investment, however it seems to me that this rate hike request is more about a failure to plan. Perhaps, more of their returns should go towards infrastructure upgrades and less towards acquisitions. This is a monopoly and we rely you, the Florida Public Service Commission to keep them in check. I cannot go to my boss and ask for a raise because I need a new roof and forgot to set aside monies nor can I tell my boss that my quality of work will go down if I don't get a raise. I can't go to my water company and tell them I can only pay half of my water bill because I need to pay for a new roof.

Please don't allow the customers of Utilities, Inc. to be financially penalized with, in my case a 109% rate hike, because Utilities, Inc has failed to plan. Keep them accountable. We are depending on You.

Thank you,

Donna McKeeby  
503 Blue Lake Drive  
Longwood, FL 32779

Sent from [Mail](#) for Windows 10