

Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 1

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Lk. Banyan Isles DEVELOPMENT- SEMINOLE COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) DANA PRICE / MARY PRICE
Florida Address 2360 CLAY CT. LONGWOOD FL 32779

Date 2-25-17 Signature(s) Dana Price / Mary Price
So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter

each person must CIRCLE if you are a Resident (Homeowner) or a Renter – Thank-you!

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- Water Quality:** The overall water quality is unacceptable due to (check all that apply):
- Sediment
- Taste
- Odor

Other Comments:

WE HAD TO GET FILTERS ON SINK
& REFRIGERATOR TO DRINK WATER & ICE

Send your completed comment form to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 2

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

LE BRANTLEY ISLAND DEVELOPMENT - SEMINOLE COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) DANA PRICE | MARY PRICE

Florida Address 2360 CLAY CT,
LONGWOOD FL, 32779

Date 2-25-17 Signature(s) Dana Price | Mary Price

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter
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CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

Water Quality & Rates:

The water quality of our water does not justify this rate increase.

Other Comments:

WE HAD TO INSTALL FILTERS SO WE
COULD ~~NOT~~ DRINK & COOK WITH OUR WATER

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Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 3

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

LEI BRANTLEY ISLES DEVELOPMENT - SEMINOLE COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) DANA PRICE / MARY PRICE

Florida Address 2360 CLAY CT.
LONGWOOD, FL. 32779

Date 2-25-17 Signature(s) Dana Price / Mary Price

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter
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CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.

Other Comments:

WHAT IF ALL OF MY BILLS
DOUBLED I COULD NOT AFFORD TO
LIVE IN MY HOME

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Tallahassee, FL 32399-0850

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Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 4

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

LK. BRANTLEY ISLES DEVELOPMENT- SEMINOLE COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) DANA PRICE / MARY PRICE

Florida Address 2360 CLAY CT.
LONGWOOD FL 32779

Date 2-25-17 Signature(s) Dana Price / Mary Price

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter
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CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

I see minimal maintenance and updating of my community's utility system even though my rates continually increase.

Other Comments:

WHEN MY PIPE BROKE THE METER
READER, NOR THE COMPANY TOLD ME OF
EXCESS WATER CONSUMPTION. I HAD TO
NOTICE IT WHEN MY BILL WAS 10 TIMES
NORMAL

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Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 5

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

LA BRANTLEY ISLES DEVELOPMENT- SEMINOLE COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) DANA PRICE / MARY PRICE

Florida Address 2360 CLAY CT.
LONGWOOD, FL, 32779

Date 2-25-17 Signature(s) Dana Price / Mary Price

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter
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CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

History has proven that Utilities Inc. of Florida has continually filed for rate increases with little improvement to our drinkable water quality.

Other Comments:

WE HAVE HISTORY OF LOW WATER CONSUMPTION
AND YET WE GET CHARGED FLAT RATES FOR
MORE WATER THAN WE USE

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Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 6

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

LA BRANTZ ISLES DEVELOPMENT - SEMINOLE COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) DANA PRICE, MARY PRICE

Florida Address 2360 CLAY CT.
LONGWOOD FL 32779

Date 2-23-17 Signature(s) Dana Price, Mary Price

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter
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CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

Health Concerns:

There are black sediment deposits and/or slimy growths in our (check all that apply):

- Toilet water tanks
- Hot water heater
- Kitchen faucet
- Bathroom faucet(s)
- Other Comments:**

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Tallahassee, FL 32399-0850

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Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 7

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

W BRANTLEY BAY DEVELOPMENT- SEMINOLE COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) DANA PRICE / MARY PRICE

Florida Address 2360 CLAY CT,
LOXWOOD, FL 32779

Date 2-25-17 Signature(s) Dana Price / Mary Price

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter
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CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

Rates/Adverse Financial Impact:

Utilities, Inc. of Florida rates are higher than Utility rates for our neighboring communities and/or proposed rates would place an undo adverse financial burden upon our household.

Other Comments:

WE ARE RETIRED ON FIXED INCOME
THIS COULD BECOME A PROBLEM (WE HAD
A BROKEN PIPE AND THEY CHARGED US FULL
PRICE FOR WATER LOSS (A GOOD HOME IN DAMAGE CASE
WE USED TO LIVE AT A SIMILAR
THING HAPPENED THEIR WAS NO
CHARGE FOR LOST WATER

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Send your completed comment form to:
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Tallahassee, FL 32399-0850

Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 8

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

LA BRANTLEY ISLES DEVELOPMENT- SEMINOLE COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) DANA PRICE / MARY PRICE

Florida Address 2760 CLAY CT.
LONGWOOD FL 32779

Date 2-25-17 Signature(s) Dana Price / Mary Price

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter
each person must CIRCLE if you are a Resident (Homeowner) or a Renter – Thank-you!

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

Billing and/or Customer Service issues:

Utilities, Inc. of Florida personnel have not been responsive when we have contacted them to share concerns, file a complaint or discuss billing/questions.

Other Comments:

WENT I CALLED ABOUT EXCESS WATER
CONSUMPTION BECAUSE OF BROKEN PIPE,
THEY DIDNT CARE AND CHARGE ME FULL
PRICE. IF THEY DOUBLE PRICE AND I WAS AWAY
IT COULD BE A TERRIBLE CONSEQUENCE

Send your completed comment form to:

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FWC Alliance - Consumer Comment FORM: 8

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CAPT. DANA & MARY PRICE
2360 CLAY COURT
LONGWOOD, FL. 32779

ORLANDO FL 328

27 FEB 2017 PM 7:30

DISTRIBUTION CENTER
2017 MAR -1 AM 6:45



24 COMMERCIAL PERMIT NO.

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399-085099

