

**Sandra Soto**

---

**From:** Janet Brunson  
**Sent:** Thursday, March 02, 2017 8:39 AM  
**To:** 'hiddersue11@gmail.com'  
**Cc:** Consumer Correspondence  
**Subject:** Docket No. 160186-EI – Gulf Power Company Rate Increase

Dear Ms. Giorllando:

Thank you for contacting the Florida Public Service Commission (PSC) about Gulf Power Company's (Gulf) rate increase petition. Your correspondence is included in Gulf's rate case docket file (No. 160186-EI) to give Commissioners and staff an opportunity to review and understand your concerns.

January service hearings were held in Pensacola and Panama City. All customer comments—written and verbal—become a part of the record and will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on Gulf's petition.

Gulf's technical hearing before the PSC will be in March in Tallahassee. Witnesses from the utility, the Commission staff, the Office of Public Counsel (representing Gulf customers), and other intervenors in the case will present testimony, introduce exhibits, and be cross-examined before the Commissioners. Commissioners will review Gulf's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. In its petition, Gulf based its request on several factors, including transmission projects and replacing and repairing infrastructure. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for Gulf to deliver quality electric service.

You can find Gulf rate case information on the PSC's website, [www.FloridaPSC.com](http://www.FloridaPSC.com). Access the Clerk's Office tab, then hit Dockets and type in Docket No. 160186. All case submissions can be found in the Documents Filing Index. If you have additional questions or need further assistance, please call PSC Consumer Assistance at 1-800-342-3552.

Sincerely,

Bev DeMello  
Assistant Director

-----Original Message-----

From: Hilda Giorllando [<mailto:hiddersue11@gmail.com>]  
Sent: Tuesday, February 28, 2017 12:58 AM  
To: Consumer Contact  
Subject: Re: Docket # 160186-EI – Please Reject Fixed Charge Increase

Dear Public Service Commission,

I am writing to you as a concerned Gulf Power customer. Their proposed rate hike will lead to sky-high monthly bills that I will have hardly any control over, no matter how thrifty I am with my electricity use. This is not good rate design and I am asking you to reject this proposal. Charges like this hurt hardworking families, those on fixed incomes, and our most vulnerable community members.

Gulf Power already has one of the highest fixed charges in the region, and the country. Their proposed rate hike is unprecedented, unnecessary, and unfair, a scheme to make money off the backs of regular people. There is no justifiable reason to increase the monthly fixed charge to \$48. This increase is not the type of energy policy that we should be working towards in Florida, and I hope that you will reject the proposal.

Hilda Giorlando  
Bayou blvd  
Pensacola, FL 32503