

State of Florida



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FPSC - COMMISSION CLERK

Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: March 2, 2017

TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk

FROM: Margo A. Leathers, Attorney, Office of the General Counsel

RE: Docket No. 160065-WU - Application for increase in water rates in Charlotte County by Bocilla Utilities, Inc.

Please place the following email and its attachments in the above-referenced docket file.

From: [Margo Leathers](#)
To: [Ashley Soete](#)
Subject: FW: Bocilla Utilities rate case
Date: Thursday, March 02, 2017 9:21:34 AM
Attachments: [PIE letter w-petitions_02242017.pdf](#)

Hi Ashley,

Can you please file this email message with its attachment in the docket file for Docket No. 160065-WU?

Thanks so much!

Margo

From: Margo Leathers
Sent: Thursday, March 02, 2017 9:20 AM
To: 'Mike Riley'
Cc: christensen.patty@leg.state.fl.us; Merchant, Tricia; 'Linda C'
Subject: RE: Bocilla Utilities rate case

Good morning Mr. Riley,

Thank you for providing this information. I will forward it to the appropriate technical staff and have it filed in the docket file for Docket No. 160065-WU.

Sincerely,

Margo A. Leathers

Attorney
Economic Regulation Section
Office of the General Counsel
FLORIDA PUBLIC SERVICE COMMISSION
Phone: 850-413-6076
Fax: 850-413-6077
Email: mleather@psc.state.fl.us

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Mike Riley [<mailto:mikenriley@comcast.net>]
Sent: Wednesday, March 01, 2017 11:14 PM
To: Margo Leathers
Cc: christensen.patty@leg.state.fl.us; Merchant, Tricia; 'Linda C'
Subject: Bocilla Utilities rate case

Margo

Attached please find a cover letter from Palm Island Estates Association, Inc. and related signed

petitions in protest of the increase.

Please ensure these are forwarded to Staff and added to the public record for this case.

Respectfully submitted

Mike Riley for Palm Island Estates Association, Inc.

PALM ISLAND ESTATES ASSOCIATION, INC.
PO BOX 3151
Placida, FL 33946-3151

February 20, 2017

To: OPC and PSC Staff

Attached please find petitions with signatures from Don Pedro and Knight Islands opposing the recent request for a rate increase by Bocilla Utilities, Inc. [PSC Docket # 160065]. Please note that at this time of year it is impossible to contact all the residents (home owners) of the islands as they are not present for various reasons. Many of the residents treat their island homes as rental units, others have second homes elsewhere, and several are from foreign countries.

We believe that over 130 signatures represents the sentiment of the majority of property owners on Don Pedro and Knight Islands (the geographic water utility service area of Bocilla Utilities, Inc.). Those that did not add comments expressed their opposition verbally to the Palm Island Estates Association, Inc. Board members as the signatures were collected. Many comments voiced were "rate is already too high", "how can you add a new rate on top of the old one", "they closed down the water [treatment] plant and only sell us Englewood water, how can that be more expensive", "current rate is already one of the highest in the state", and "their current rate is not justified, how can they get away with a higher rate". Some comments were too explicit to be written down or repeated.

Please accept the attached petitions as the true pulse of the residents of the Islands and consider their concerns when you review this rate increase case. The original signed petitions are available for review if the PSC staff or Commissioners request them.

Sincerely



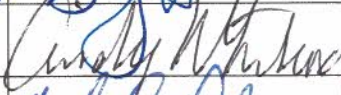
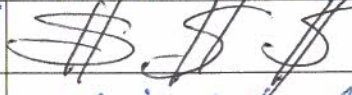

A handwritten signature in black ink, appearing to read 'WR', written over a horizontal line.

Wayne Ratajack
President
Palm Island Estates Association, Inc.

Petition to stop the rate increase proposed for the customers of Bocilla Utilities

Petition summary and background	Bocilla Utilities Inc., the company that supplies potable water to island residents, is requesting the Public Service Commission (PSC) to grant them a 40% rate increase. Their present rate is the highest for any water utility in Florida.
Action petitioned for	We, the undersigned, are concerned citizens who urge our leaders to act now to reduce, not increase, our water rates. Bocilla Utilities Inc. has eliminated it's on- island water plant and now only distributes water it purchases from Englewood Water District.

****Signatures of Bocilla Utilities account holders only****

Printed Name	Signature	Island Address	Comment	Date
Heather Stout		400 Bocilla Dr	Water way to Expensive	1-13-17
Susanne Hillier		413 S. Gulf Blvd	too much \$\$\$	1-13-17
Candy Whiting				1-15-17
MICHAEL RILEY		220 KETTLE HARBOR	Unjustified	1-22-17

Attachment: PIE letter w-petitions_02242017.pdf

Petition to stop the rate increase proposed for the customers of Bocilla Utilities



Region: Jamaica and
Cuba

Bocilla Utilities Inc. the company that supplies potable water to island residents is requesting that the Service Commission (SC) grant them a 40% rate increase. This proposed rate is too high for any water utility in the Caribbean.

Comments:

We, the undersigned, are concerned citizens who urge our readers to join us to reduce behind the scenes utility water rates. Bocilla Utilities Inc. is a monopolist's on island with no end and now only distributes water to a few bases from Littlewood Water District.

****Signatures of Bocilla Utilities account holders only****

Printed Name	Signature	Island Address	Comment	Date
RIMMOND SMITH		460 KETTLE HARBOR DR	'LOWER THE RATES'	1/28/17
MARIE H SMITH		460 KETTLE HARBOR DR	TOO MUCH \$\$\$	1/28/17



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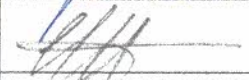
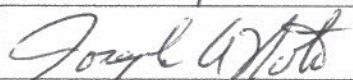

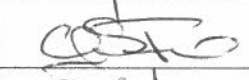
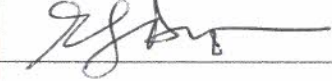
****Signatures of Bocilla Utilities account holders only****

Printed Name	Signature	Island Address	Comment	Date
JOHN F PARKER		VILLA 2611 7478 PALM IS DR.		1/28/17
Jan Duke		450 Kettle Harbor Dr.		1/28/17
Carrie Maddie		90 N Gulf		1/28/17
James A. Howard		452 Bocilla Dr		
Mike McCall		301 S. Gulf Blvd #21 Florida 31 7399		2/10/17
Kare McCall		301 S. Gulf Blvd unit # 25		2/9-17
Gale Artiglieri		450 KETTLE HARBOR DR		2/10/17
RAIPH ARTIGHERI		450 KETTLE HARBOR DR		2/10/17
ED PORRO		271 Bocilla Dr		2/11/17
Sharon Porro		271 Bocilla Dr		2/11/17

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****Signatures of Bocilla Utilities account holders only****

Printed Name	Signature	Island Address	Comment	Date
Melba Trby		175 N. Gulf Blvd	rate increase not fair	1-12-2017
Robert Denton		171 S Gulf Blvd	"	"
Charles Taylor		82 Palm Dr	"	1-12-17
Ann Thompson	ANN THOMPSON	173 N GULF BLVD	"	
Alice Chapman	Alice Chapman	179 N Gulf Blvd.	"	1-14-17
Mike Chapman	Mike Chapman	179 N. Gulf Blvd	"	1-14-17
JOE Noto		181 N GULF BLVD #10	"	1/14/17
Clay Thompson		173 N. Gulf Blvd	"	1-14-17
GREG FLOOD		171 N. GULF Blvd	"	1/14/17
ED BERGIN		163 N. GULF Blvd	"	1/14/17

Petition to stop the rate increase proposed for the customers of Bocilla Utilities

Attachment: PIE letter w petitions_02242017.pdf

Public scrutiny and oversight

It is the policy of Bocilla Utilities that customer proposals to bring customers to a lower rate be given the same priority as any other proposal. The current proposal for any water utility in Florida is to raise rates by 10% to 15%.

Area of concern

The current proposal for Bocilla Utilities is to raise rates by 10% to 15% now to reduce the rate of increase for water utilities.

Bocilla Utilities is a public utility and should be held to the same standards as any other public utility. The current proposal for Bocilla Utilities is to raise rates by 10% to 15% now to reduce the rate of increase for water utilities.

****Signatures of Bocilla Utilities account holders only****

Printed Name	Signature	Island Address	Comment	Date
Bob Horswill	[Signature]	500 Kettle Harbor	"CROOKS"	12 Jan 2017
Gitty Wilkins	[Signature]	7 Pointe Way Pointe Bocilla		1/12/17
Gray Lee	[Signature]	591 Kettle Harbor Florida 331		1-13-17
Kimberly Lee	[Signature]	457 Kettle Harbor		1-13-17
RONALD FLOKIN	[Signature]	481		1/13/17
Delores Dow	[Signature]	186 Bocilla Dr.		1/13/17
David McPhillor	[Signature]	480 Kettle Harbor Dr.		1/13/17
DON KETT	[Signature]	456 S. Gulf Blvd DPI		1/17/17
JON GARANSAL	[Signature]	430 KETTLE HARBOR DR		1/18/17
Judy Ballaway	[Signature]	180 S. Gulf		1/18/17
Paul Ellen Wilson	[Signature]	65 Palm		1/18/17

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****Signatures of Bocilla Utilities account holders only****

Printed Name	Signature	Island Address	Comment	Date
JAMES R. GORDON JR		9 POINTE WAY	PROFORMA FOR 40% INCR. IS QUESTIONABLE	1/17/2017
SUZANNE K. SMITH		10440 YAKATI BASIN DR.	This increase is outrageous!	1/17/2017
GILBERT GREEN		160 N. GULF BLVD, UNIT 1	NO INCREASE	1-22-17
COLLEEN MULLIN		170 N. GULF BLVD #4	NO INCREASE!	1-21-17
JAMES C. DOOLEY		180 N. GULF BLVD #6	None	1-21-17
JORGE L. ACOSTA		184 N. GULF BLVD #7	NO INCREASE!	1/21/17
JAMES GREENBERG		170 N. GULF BLVD #3	No Increase!	1/21/17
WESLEY S. LITTLE		187 N. Gulf Blvd, #8	None	1/21/17
LORRY QUINN		18 Bayshore Circle	No Increase	1/28/17
WAYNE S. RAFAEL		431 Bocilla	No Increase	1/29/17
R. GREGG SUTHER		301 South Gulf Drive	No Increase	1/29/17

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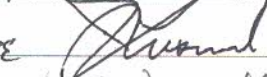
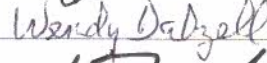





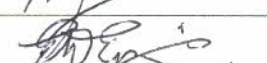
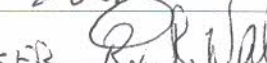
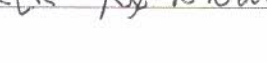
****Signatures of Bocilla Utilities account holders only****

Printed Name	Signature	Island Address	Comment	Date
Thomas Roth	<i>Thomas Roth</i>	281 Bocilla Dr.	Water fees too high	1/12/17
Michael Serken	<i>Michael Serken</i>	2411 Bocilla Dr	High rates	1/13/17
Bill Sebold	<i>B. Sebold</i>	530 S. Gulf Blvd	High Rates	1/14/17
Ronald Thomas	<i>Ronald Thomas</i>	311 Bocilla Dr	Water fees	1/22/17
Monica Ellis	<i>Monica Ellis</i>	300 Bocilla Dr.	High Rates - DON'T INCREASE	1/23/17
DAVID WITHERS	<i>David Withers</i>	25 Palm Drive	DOUBLE MAINLAND RATES	1/23/17
Robert Nunez	<i>Robert Nunez</i>	121 Palmetto	High rates!	1/23/17
Sharon Roth	<i>Sharon Roth</i>	281 Bocilla Dr	High RATES	1/23/17
Ken Mirpoeink	<i>Ken Mirpoeink</i>	301 S Gulf	High RATE &	1/28/17
Pam Mulvaney	<i>Pam Mulvaney</i>	74 Palm Dr.	High Rates	1/29/17
TOM STEPHENS	<i>Tom Stephens</i>	301 S Gulf Blvd	High Rates	1/29/17
KRYS STEPHENS	<i>Krys Stephens</i>	301 S Gulf Blvd.	High rates	

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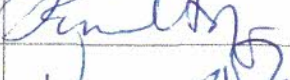

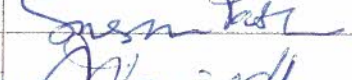
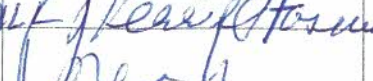

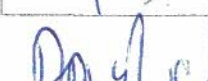

Printed Name	Signature	Island Address	Comment	Date
Linda Cotherman		50 GASPARILLA WAY		1/12/17
Jim Luscombe		420 BOCILLA		1/18/17
Wendy Datzell		13 Bayshore Circle		1/18/17
Kris Douglas		420 BOCILLA		1/18/17
Carmel James		281 N. Gulf		1/21/17
Richard Jones		281 N GOLF		1/21/17
Davis Winter		780 Palm Island Dr.		1/21/17
J. KATIE JAMES		281 N GULF		1/21/17
Derrick Dampier		780 Palm Island Dr.		1-21-17
Ed Engemann		40 Gasparilla Way		1-22-17
REX WALKER		27 BOCILLA DR		1-22-17

9

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****Signatures of Bocilla Utilities account holders only****

Printed Name	Signature	Island Address	Comment	Date
Shawn Kolar		50 Bocilla Dr.		1/14/17
BRANDY KOLAR		50 Bocilla Dr.		1/14/17
CURTIS L. HANVEY SR		61 N. Gulf Blvd		1/14/17
LOW A HANVEY		61 N. Gulf Blvd		1/14/17
DAVID JOHNSTON		51 N. Gulf Blvd		1/14/17
PAM NESS		110 Gulf Blvd		1/14/17
VIAL PASQUA		20 Gulf Blvd Palm Dr.	RATEK Absurd	1/14/17
SUSAN PASQUA		20 Palm Dr.	Absurd Rates	1/14/17
MERRILL HORSWELL		500 Kettle Harbor	too high!	1/14/17
BRUCE LACROIX		270 Kettle Harbor		1/14/17
TERRY KENT		470 Bocilla Dr		1/14/17
DOUGLAS NICHOLSON		231 Kettle Harbor	"	1/14/17

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Printed Name	Signature	Island Address	Comment	Date
BRUNO KLAUS		540 SOUTH GOLF BLVD	RATES ARE TOO HIGH ^{MUCH}	JAN 14, 2016
CAROL Coleman		350 48 Tarpon Way	- Too High	Jan 14, 2017
GREG Coleman		48 TARPON Way	Way to high	Jan 14 2017
Mike Spillne		63 PALM	way to high	1/14/17
Kim Spillne		63 Palm	way to high	1/14/17
Bonifacio Ramos		140 Gasparilla Way	Too High	1/14/17
Maria Rubio			No rate limits	1/14/17
Cheryl Loneragan		141 Gasparilla Way	Rate too high	1/14/17
Patrick J. Loneragan		141 Gasparilla Way	Rate too high	1/14/17
Paula Peil		400 Kettle Harbor Dr	Rate is already high	1/15/2017
		400 Kettle Harbor Dr	It has less cost or still higher Rates	1/15/17

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****Signatures of Bocilla Utilities account holders only****

Printed Name	Signature	Island Address	Comment	Date
Kathleen Sackewater	<i>Kathleen Sackewater</i>	150 Kettle Harbor Dr		1/10/2017
William Parks	<i>William Parks</i>	160 Kettle Harbor		1/11/17
KEVIN MACKEN	<i>Ken Macken</i>	381 BOCILLA DR		1/11/17
ALAN ROMOPIA	<i>Alan Romo</i>	40 KETTLE HARBOR		1-11-17
LAURENCE COOK	<i>Laurence Cook</i>	51 Bocilla		1/11/17
Duane Allen	<i>Duane Allen</i>	30 Gasparilla Way		1/11/17
Gracie Ziegler Allen	<i>Gracie Ziegler Allen</i>	30 GASPARILLA WAY		1/11/2017
James Payne	<i>James Payne</i>	21 KETTLE HARBOR DR.		1/11/2017
Barbara Detulio	<i>Barbara Detulio</i>	1 Pointe Way		1/11/2017
Susan McKitt	<i>Susan McKitt</i>	456 S Shelf Blvd.		1/11/17
JARY MUIER	<i>Jary Muier</i>	91 Gasparilla Way		1/11/17

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****Signatures of Bocilla Utilities account holders only****

Printed Name	Signature	Island Address	Comment	Date
SMITH Marie Smith	<i>[Signature]</i>	290N Gulf Blvd	NOT AGREE	01-12-17
Rose Malone	<i>[Signature]</i>	111 Bocilla	Not in Favor of Increase	1/12/17
<i>[Signature]</i>	<i>[Signature]</i>	111 Bocilla	Not Justified	1/12/17
SUNNICHAND	<i>[Signature]</i>	19 BAYBROOK CT.	WHAT DID MY BOOKS FOR LAST YEAR?	1/12/17
Ruth E. Jensen	<i>[Signature]</i>	8 Adele Way ^{and}	Not In Favor	1/12/17
Robert Jensen	<i>[Signature]</i>	1 Adele Way	Not In Favor	1/12/17
Melissa Larsen	<i>[Signature]</i>	8445 Evelyn Ln	Not In Favor	1/12/17
Sally Mingerink	<i>[Signature]</i>	e 301 S Gulf Cop 24	Not In Favor	1/12/17
Carol Peterson	<i>[Signature]</i>	5 Pointe Way	Too big an increase	1/12/17
Jayne Kelle	<i>[Signature]</i>	5 Pointe Way	Not In Favor	1/12/17
Lindsay Gates	<i>[Signature]</i>	430 Kalle Harbor	Not in favor	1/12/17

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Printed Name	Signature	Island Address	Comment	Date
R. SADDENWATER	R. Sadenwater	150 KETTLE HARBOR DR.	UNREALISTIC	1/11/17
J. Seitrecht	J. Seitrecht	161 KETTLE HARBOR DR.	rate is too high	1/11/17
Margie Parks	Margie Parks	170 Kettle Harbor Dr.	Uncalled For	1/11/17
MOIRA KONOPKA	Moirakonopka	40 Kettle Harbor	too high	1/11/17
Susan Simons	Susan Simons	190 Kettle Harbor Dr.	Unjust	1/11/17
Lance Cline	Lance Cline	201 Kettle Harbor Dr.		1/11/17
MERYL SCHAFER	Meryl Schaf	141 KETTLE HARBOR DR		1/11/17
JEANPAUL TENACK	Jean Paul Tenack	141 KETTLE HARBOR-DR	40% ↑ TOO MUCH	1/11/17
JIM LOTTER	Jim Lotter	331 BOCILLA DR		1/11/17
CHARLENE MCKIN	Charlene McKin	381 BOCILLA DR	UNBELIEVABLE	1/11/17
Suzanne & Lawrence	Suzanne & Lawrence	151 Bocilla Dr	Go lower ↓	1/11/17

Petition to stop the rate increase proposed for the customers of Bocilla Utilities

Petition summary and background	Bocilla Utilities Inc., the company that supplies potable water to island residents, is requesting the Public Service Commission (PSC) to grant them a 40% rate increase. Their present rate is the highest for any water utility in Florida.
Action petitioned for	We, the undersigned, are concerned citizens who urge our leaders to act now to reduce, not increase, our water rates. Bocilla Utilities Inc. has eliminated it's on- island water plant and now only distributes water it purchases from Englewood Water District.

****Signatures of Bocilla Utilities account holders only****

Printed Name	Signature	Island Address	Comment	Date
Gerry Illiano		46 Tarpon Way	How is such a rate increase justified	1/17/17
RICK STRATTON		39 BAYSHORE CIRCLE		1/18/17
Jane K Smith		33 Bayshore Circle	Ridiculous rate!	1-18-17
CRAB BARNEL		50 TARPON WAY		1/18/17
Jim Blow		44 PALM DRIVE 241 N. GULF BLVD	ouTRAGEOUS.	1/18/17
Taffany M. Scharf			Too High already	1/18/17
Jeff Bisgrove		441 Bocilla DR.	Bad water + highest Rates	1/20/17
Kizna Stevens		701 GULF BLVD		1/20/17
Linda Fenech		61 S. GULF BLVD.		1/20/17
MELBA HENCH		180 N GULF BLVD	Rates too high	1/20/17
Kathy Kilmer		47 BAYSHORE Circle	Too High	1/21/17
Steve Gorman		50 Palm Dr.	Excessive rate charge	1-21-17