

### Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 5

Application for increase in water and sewer rates in Charlotte, Highlands, Lake,  
Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

### Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Sabal Point DEVELOPMENT- Seminole COUNTY, FLORIDA

{Community/Neighborhood Name}

{County Name}

Print name(s) Christine Blackway

Florida Address 580 Whisperwood Dr.  
Longwood FL 32779

Date 3/11/17 Signature(s) Blackway, Keith Blackway

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter

each person must CIRCLE if you are a Resident (Homeowner) or a Renter - Thank-you!

### CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

**History has proven that Utilities Inc. of Florida has continually filed for rate increases with little improvement to our drinkable water quality.**

**Other Comments:**

We lived in Longwood from 1996-2004  
and the quality/smell/taste of the water  
has not improved since we moved back  
to Longwood in 2014, yet rates are  
much higher.

Send your completed comment form to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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17 MAR 15 AM 8:28  
COMMISSION  
CLERK

# Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 2

Application for increase in water and sewer rates in Charlotte, Highlands, Lee, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

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Sechal Point DEVELOPMENT- Seminole COUNTY, FLORIDA

{Community/Neighborhood Name}

{County Name}

Print name(s) Christine Blackway / Keith Blackway

Florida Address 580 Whisperwood Dr.  
Longwood, FL 32779

Date 3/11/17 Signature(s) Blackway, Keith Blackway

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter  
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### CONSUMER COMMENTS

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**Water Quality & Rates:**

The water quality of our water does not justify this rate increase.

**Other Comments:**

Relatives in Orlando pay slightly higher rates  
than our current rate and their water does  
not stink of chlorine/chemicals and tastes  
almost like bottled water. Our water quality  
is AWFUL. I paid 2K for water purifier  
and pay monthly for bottled water.

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Tallahassee, FL 32399-0850

# Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 10

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

## Utilities, Inc. of Florida

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Sabal Point DEVELOPMENT- Seminole COUNTY, FLORIDA  
{Community/Neighborhood Name} {County Name}

Print name(s) Christine Blackway/Keith Blackway

Florida Address 580 Whisperwood Dr.  
Longwood, FL 32779

Date 3/11/17 Signature(s) Blackway/Keith Blackway

So your form is NOT REJECTED by PSC, Resident/Renter Homeowner Resident/Renter  
each person must CIRCLE if you are a Resident (Homeowner) or a Renter - Thank-you!

### CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

**Due to poor Water Quality, we have had to install water purification devices, or switch to bottled water:** The overall water quality forced us to

(check all that apply):

- Install water purification device(s) - \$2,000.- cost
- Switched to bottled water for drinking and/or cooking - monthly \$30.-
- Other Comments:**

we had been on well water in Apopka for years and the quality was better than the water in Longwood. Reeks of chlorine and chemicals - very harsh on skin, hair and appliances. Wouldn't think of drinking or cooking with it.

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Tallahassee, FL 32399-0850

 **Ms. Christine Blackway**  
580 Whisperwood Dr  
Longwood, FL 32779

DISTRIBUTION CENTER

2017 MAR 15 AM 7:05

ORLANDO FL 328

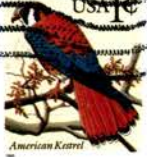


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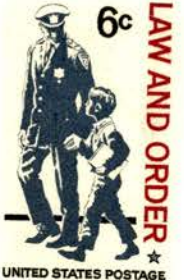


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Office of Commission Clerk  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850



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