

Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 1

Application for increase in water and sewer rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Woodlands DEVELOPMENT- Seminole COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) Beda Kantarjian

Florida Address 99 Hickory Tree Rd
Longwood, FL

Date 3-12-17 Signature(s) [Signature]

So your form is NOT REJECTED by PSC, each person must CIRCLE if you are a Resident (Homeowner) or a Renter - Thank-you!

Resident/Renter

Resident/Renter

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form

Water Quality: The overall water quality is unacceptable due to (check all that apply):

Sediment

Taste

Odor

Other Comments:

Black squiggly stuff comes out of faucets.
Black now accumulates under rim of toilet (new)
once chemical odor so strong I called. Rep Smelled
nothing!! It was so strong it would knock you
over when he was here. Not Chlorine.

Send your completed comment form to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 2

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{Community/Neighborhood Name} {County Name}

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Resident/Renter

Resident/Renter

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CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

Water Quality & Rates:

The water quality of our water does not justify this rate increase.

Other Comments:

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Tallahassee, FL 32399-0850

Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 3

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Woodlands DEVELOPMENT- Seminole COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) Beda Kantarjian

Florida Address 99 Hickory Tree Rd
Longwood, FL 32750

Date 3-12-17 Signature(s) [Signature]

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Resident/Renter Resident/Renter

CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form

I oppose Docket No. 160101-WS Utilities, Inc. of Florida consolidated rate case due to its overwhelming impact on my utility rates.

Other Comments:

I am a 79-year old widow caring for my disabled son. I reduced the power bill a lot with savings measures. No way to reduce water consumption. I do not water my lawn, use low flow toilets, etc.

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Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 4

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Woodlands DEVELOPMENT- Seminole COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) Beda Kantaryian
Florida Address 99 Hickory Tree Rd
Longwood FL 32758
Date 3-12-17 Signature(s) [Signature]

So your form is NOT REJECTED by PSC, Resident/Renter Resident/Renter
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CONSUMER COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

I see minimal maintenance and updating of my community's utility system even though my rates continually increase.

Other Comments:

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Tallahassee, FL 32399-0850

Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 6

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Utilities, Inc. of Florida

DOCKET NO. 160101-WS

Woodlands DEVELOPMENT- Seminole COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) Beda Kantarjia / _____

Florida Address 99 Hickory Tree Rd
Longwood, FL 32750

Date _____ Signature(s) _____ / _____

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CONSUMER COMMENTS

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Health Concerns:

There are black sediment deposits and/or slimy growths in our (check all that apply):

- Toilet water tanks
- Hot water heater
- Kitchen faucet
- Bathroom faucet(s)

Other Comments:

Slimy growths in sinks, black deposits in
Comodes. Been here 40 years. These are
new. If I don't frequently clean showerhead
I get coughing spells when showering.

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Consumer Comment

Florida Consumer Water/Wastewater Alliance - FORM: 7

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Utilities, Inc. of Florida

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Woodlands DEVELOPMENT- Seminole COUNTY, FLORIDA
{Community/Neighborhood Name} {County Name}

Print name(s) Beda Kantarjina 1

Florida Address 99 Hickory Tree Rd
Longwood, FL 32750

Date 3-12-17 Signature(s) [Signature] 1

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Resident/Renter

Resident/Renter

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CONSUMER COMMENTS

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Rates/Adverse Financial Impact:

Utilities, Inc. of Florida rates are higher than Utility rates for our neighboring communities and/or proposed rates would place an undo adverse financial burden upon our household.

Other Comments:

I know a corporation's job is not to look
Out for customer's financial welfare. That's
why a product as basic and critical for survival
Should not be operated for profit beyond
normal expense and basic profit.

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Mrs Beda Kantarjian
99 Hickory Tree Rd
Longwood, FL 32750



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