

Hong Wang

From: Shannon Hudson
Sent: Tuesday, March 28, 2017 4:53 PM
To: Hong Wang
Cc: Patti Daniel
Subject: RE: Customer complaint - 160143 : Charlie Creek Utilities - Hardee County

Yes. You can place it in the consumer correspondence.

From: Hong Wang
Sent: Tuesday, March 28, 2017 4:35 PM
To: Shannon Hudson
Subject: FW: Customer complaint - 160143 : Charlie Creek Utilities - Hardee County

Shannon, per our conversation, please see below e-mails. Please let us know whether this should be placed in Docket 160143 as consumer correspondence.

Thanks!

From: Ruth McHargue
Sent: Tuesday, March 28, 2017 4:08 PM
To: Hong Wang
Subject: FW: Customer complaint - 160143 : Charlie Creek Utilities - Hardee County

Shonna has contacted the company regarding the outages.

From: Diane Hood
Sent: Tuesday, March 28, 2017 3:32 PM
To: Collin Roehner; CAO - Bureau of Consumer Assistance
Cc: Carlotta Stauffer; Hong Wang; Ruth McHargue
Subject: RE: Customer complaint - 160143 : Charlie Creek Utilities - Hardee County

This has been added to 1239760W. For any questions regarding this, you should contact Ruth.

DHood

From: Collin Roehner
Sent: Tuesday, March 28, 2017 3:25 PM
To: CAO - Bureau of Consumer Assistance
Cc: Carlotta Stauffer; Hong Wang
Subject: Customer complaint - 160143 : Charlie Creek Utilities - Hardee County

A Mr. Kenny Walker is filing a complaint to follow up a previously filed complaint on March 27, 2017.

According to Mr. Walker, he arrived home at 2:45pm today and is once again without water.

He can be reached at (863) 245-2907 or by e-mail at kenny_walker22@yahoo.com

Collin D. Roehner
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