

Sandra Soto

From: Ruth McHargue
Sent: Monday, April 03, 2017 5:06 PM
To: Consumer Correspondence
Cc: Janet Brunson; Diane Hood
Subject: FW: To CLK Docket 160101

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, April 03, 2017 8:42 AM
To: Ruth McHargue
Subject: To CLK Docket 160101

Copy on file, see 1240027C. Also filed for water quality, see 1240228C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Saturday, April 01, 2017 8:51 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 122730

CUSTOMER INFORMATION

Name: Dorothy Beach
Telephone: (727) 785-9845
Email:
Address: 2508 Highland Acre Dr Clearwater FL 33761

BUSINESS INFORMATION

Business Account Name: Dorothy Beach
Account Number: 100100557914
Address: 2508 Highland Acre Dr Clearwater FL 33761

Water County Selected: Pinellas

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

Possible water rate increase for Pinellas County Residence is absolutely not in the best interest of consumers. We have to buy bottle water to drink as the water is not palatable. Sewer costs are more expensive than the undrinkable water. Our water bills used to be every 3 months now they are every 2 months and just as expensive as the 3 month bills used to be. Please do not allow another increase. They need to save money on expenses not increase prices on the consumer.