

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: April 18, 2017
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 170030.

COMMISSION
CLERK

2017 APR 18 PM 2:49

RECEIVED-FPSC

To: contact@psc.state.fl.us
Cc: darlenesart425@gmail.com
Subject: stop unaffordable constant cost increases of Duke Energy

Dear PSC person charge:


The PSC has never denied a request of rate increase from the Duke Energy. We had done all we can do to decrease the cost of using the Duke Energy Electric Service. We have had energy audits, change the type of electrical light bulbs, conserve use of the energy; as we are usually below 1000 KWH's. We still get increase of cost no matter what "WE" do. As senior citizens, over 70, we haven't gotten a pay increase in a few years. I personally wonder, since they seem to always get increases, when requested; is there someone (like Duke?) who may be in the back pocket of the PSC?

Myself, being born in Tampa, Florida, wanted to move back home when we retired. You are making it more difficult by all the increases of the Duke Energy Utilities cost to the citizens. With the cost of necessities going up, groceries, medicines & other things; you need to advise us as to what we can do to help ourselves or stop raising the utility cost.

Thanks for your time.
Darlene C. Elbrecht

Microsoft - Outlook sucks
Soft



 **Darlene Elbrecht**
3710 Eagles Nest Rd.
Fruitland Park, FL 34731-5405 

ORLANDO FL 328

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DISTRIBUTION CENTER

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